

AGENDA ITEM DEVELOPMENT REPORT

**OFFICE OF THE COUNTY MANAGER
CLARK COUNTY, NEVADA**

AIDR No.: 3761

KEVIN SCHILLER
County Manager

JESSICA L. COLVIN
Chief Financial Officer

ABIGAIL FRIERSON
Deputy County Manager

LISA KREMER
Deputy County Manager

LES LEE SHELL
Deputy County Manager

Date: May 13, 2025 Agenda Date: June 3, 2025

Originating
Department: Finance/Purchasing

Contact/Ext: Krishnaunna Williams / 702-455-4184

Issue: APPROVE THE SELECTION OF AND
CONTRACTS

Subject/Title:

RFQ 607054-24 Managed Services

Recommended Action:

Approve the selection of, and Contracts with Amplify Systems Integration LLC, Bahwan CyberTek Inc., CDW Government LLC, DynTek Services, Inc. dba Arctiq, IntegRhythm, LLC dba INRY, Las Vegas IT Consulting, LLC d.b.a. Red Panda Systems, NTT America, Inc., and RTS Premier Solutions, LLC. for RFQ No. 607054-24, for Managed Services, contingent upon submission of the required insurance; and authorize the Chief Financial Officer or her designee to sign the Contract; or take other action as appropriate. (For possible action)

Summary:

On August 26, 2024, Request for Qualifications (RFQ) No. 607054-24 was advertised on Clark County Purchasing website and in the Las Vegas Review Journal. Proposals were requested for Managed Services.

Proposals were received from the following firms: See Submittal Summary attached.

An Ad-Hoc Committee comprised of 7 subject matter experts from the Information Technology Department and an outside expert reviewed and evaluated the proposals. After the evaluation, the Ad-Hoc Committee ranked the firms in the order listed in the Evaluation Summary attached.

The Ad-Hoc Committee recommends the Selection of:

Amplify Systems Integration LLC
Bahwan CyberTek Inc.
CDW Government LLC
DynTek Services, Inc. dba Arctiq
IntegRhythm, LLC dba INRY
NTT America, Inc.
Las Vegas IT Consulting, LLC d.b.a. Red Panda Systems
RTS Premier Solutions, LLC

The selected firms will provide a list of providers from which departments can request quotes and select the firm that best matches their needs to provide services related to Information Technology Solutions and Products.

The following is the evaluation criteria and associated point values:

Evaluation Criteria	Score
Cover Letter	Pass/Fail
Organizational Information	5
General Questions	20
Relationship Questions	40
Security Questions	20
Document Information	10
Compliance with Clark County Standard Contract	5
Disclosure Form	Pass/Fail
Total Score	100

In accordance with NRS 332.115.1, a discretionary award process is permissible because the County requires the services of some or all qualified providers of these services and, therefore, the contract is not, by its nature, adaptable to competitive bidding. Pursuant to internal policies and procedures, Clark County solicited these services through RFQ/SOQ process.


KEVIN SCHILLER
County Manager

ATTACHMENT 1
RFQ No. 607054-24
Managed Services
Evaluation Summary

	Total	19. A. Cover Letter	19. B. Organization Information	A - 19. C. General Questions	B - 19.D. Relationship Questions	C - 19.E. Security Questions	D - 19. F. Document Information	E - 19.G. Compliance w/ County Standard Contract	F-1 - Disclosure Form
Supplier	/ 100 pts	Pass/Fail	/ 6 pts	/ 20 pts*	/ 40 pts*	/ 20 pts*	/ 10 pts*	/ 5 pts	Pass/Fail
DynTek Services	75.77	Pass	5	16.67	27.38	13.1	8.625	5	Pass
RTS Premier Solutions, LLC	74.2	Pass	5	17.24	25.71	12.63	8.625	5	Pass
CDW Government LLC	70.67	Pass	3	19.24	26	11.06	9.375	2	Pass
Amplify Systems Integration	70.54	Pass	5	16.57	28	10.47	5.5	5	Pass
NTT America, Inc.	70.37	Pass	5	17.24	26.86	11.53	5.75	4	Pass
INRY (IntegRhythm LLC)	69.65	Pass	0	17.05	26.81	13.29	7.5	5	Pass

Bahwan CyberTek Inc.	68.42	Pass	0	19.24	28.38	12.55	6.25	2	Pass
Las Vegas IT Consulting, LLC d.b.a. RedPanda Systems	68.31	Pass	5	17.05	24	9.765	7.5	5	Pass
IMG SERVICES LLC - VOICE DATA SECURITY (Prime Contractor) and ShireWire Global Sales and Distribution LLC (Sub Contractor)	67.72	Pass	0	18.1	22.86	13.76	8	5	Pass
Hughes Systique Corporation	67.63	Pass	0	18.1	27.67	9.49	8.375	4	Pass
APR Consulting, Inc.	67.6	Pass	5	8.667	28.48	12.71	7.75	5	Pass
Link Tech, LLC	67.39	Pass	5	16.29	23.76	10.59	6.75	5	Pass
Computacenter	67.32	Pass	0	18.76	27.43	7.882	9.25	4	Pass
SHI International	66.8	Pass	0	17.43	31.05	10.82	7.5	0	Pass

CMIT Solutions	66.64	Pass	5	6.571	30.1	13.1	7.875	4	Pass
Zones, Inc.	66.63	Pass	3	18	23.43	12.71	8.5	1	Pass
AHEAD	66.46	Pass	5	17.43	27.57	8.706	7.75	0	Pass
Unisys	65.75	Pass	0	18	25.52	10.98	6.25	5	Pass
Presidio Networked Solutions LLC	65.5	Pass	0	16.76	25.33	11.53	7.875	4	Pass
World Wide Technology, LLC	63.49	Pass	0	17.81	30.48	8.078	6.125	1	Pass
Computer Aid, Inc.	62.66	Pass	0	19.05	19.86	10.51	9.25	4	Pass
Lumen	62.52	Pass	5	18.1	22.95	13.1	2.375	1	Pass
vTech Solution Inc.	62.42	Pass	0	16.95	23.14	10.2	7.125	5	Pass
RapidScale, Inc.	61.63	Pass	5	17.24	26.86	8.157	4.375	0	Pass
Phoenix Business Inc.	61.18	Pass	0	16.86	23.33	10.12	5.875	5	Pass

Trace3, Inc.	60.26	Pass	0	16	30.67	7.843	5.75	0	Pass
Protiviti Government Services	59.93	Pass	5	17.71	21.81	8.784	2.625	4	Pass
Stellar Services, Inc.	58.6	Pass	0	19.71	25.43	4.078	4.375	5	Pass
Pacific OneSource, Inc.	56.62	Pass	0	15.43	22.86	8.706	4.625	5	Pass
Les Olson Company	55.48	Pass	5	13.9	17.67	7.529	6.375	5	Pass
Logicalis Inc.	55	Pass	0	16.29	28.71	6.745	3.25	0	Pass
Slalom	52.13	Pass	0	17.81	24.67	6.902	0.75	2	Pass
Royal Cyber Inc	51.82	Pass	0	12.76	21.43	5.882	6.75	5	Pass
The Drala Project, Inc	48.83	Pass	0	9.143	20.48	7.216	7	5	Pass
Top Tier Construction	46.24	Pass	0	14.86	15.05	5.961	5.375	5	Pass
Astral Services Inc	44.85	Pass	5	7.524	13.05	8.157	8.125	3	Pass

CyPro LLC	43.1	Pass	5	10.29	14.1	5.216	3.5	5	Pass
RequordIT	39.6	Pass	0	12.29	17.33	3.608	2.375	4	Pass
Axelliant LLC	10.14	Pass	0	4	1.143	0	0	5	Pass