



Town Advisory Board (TAB)/ Citizens Advisory Council (CAC) Application

Name of the TAB/CAC Applying for: Indian Springs

TABs and CACs were created to assist the Board of County Commissioners in an advisory capacity with the decision-making process in the governance of the unincorporated towns and areas of Clark County. There are 8 TABs and 6 CACs that are appointed by the County Commission and 5 TABs that are elected. Each TAB or CAC consists of area residents that serve without compensation for two-year terms and attend regularly scheduled public meetings throughout the year.

Full Name: Herbert Lance Adkins Phone Number: [REDACTED]

Email Address: [REDACTED]

Home Address: 675 Turtleback Falls Avenue Indian Springs, Nevada 89018

Mailing Address: 675 Turtleback Falls Avenue, Box 1104, Indian Springs, Nevada 89018

Employer: SELF Occupation: Technology and Training

Note: This document and accompanying materials become public record once received by Clark County.

• To be eligible to serve, you must be both a qualified elector (eligible to vote) and a resident of the unincorporated town or area encompassed by the TAB or CAC. Before you continue, please indicate if you meet the eligibility requirements: Yes No

• Meeting days, times, and frequency vary from one TAB/CAC to another. The schedules are listed here: https://www.clarkcountynv.gov/government/departments/administrative_services/town_liaison_services/tab_cac_information.php

If appointed, will you be able to attend meetings on a regular basis? Yes No

• Have you attended a Planning Commission or County Commission meeting? Yes No

• Have you attached the REQUIRED resume or letter of interest? Yes No

Last Revised on 8/2/2022



For the following questions, please feel free to attach additional pages as necessary.

Have you attended a TAB or CAC meeting in Clark County? Yes No

If so, which one and what was your experience?

I have resided in IS for a little under 3 years and have attended at least 70% of the meetings. As a business owner and active clergy, I travel extensively but still attend because the growth of IS is of the utmost importance to my family and I. The current board members do an excellent job of conveying and articulating the concerns of the town folks to the county and vice-a-versa. I know I can be an asset to the board with my business, military and ministry leadership experience.

Please list any boards or committees that you currently serve on:

I am the senior Pastor of World Fellowship Ministries in Indian Springs. I am involved in the city of Las Vegas's Corridor of Hope that helps to alleviate homelessness in the greater Las Vegas area. I serve on the global outreach ministry leadership team of International Christian Center based out of Nairobi, Kenya

Why are you interested in becoming a member of your TAB or CAC?

It is imperative and important to be engaged in the healthy, consistent growth of Indian Springs. I have a vested interest in bringing to bear my years of knowledge and expertise as a business and thought leader.

I verify by my signature below that all statements made on this application, as well as attached information, are true and complete to the best of my knowledge. I understand that an electronic signature has the same weight and effect as a handwritten signature. I understand that an incomplete application or any modifications to this application will not be accepted or considered.

Herbert Lance Adkins
Herbert Lance Adkins (Sep 23, 2024 21:35 PDT)

Sep 23, 2024

Signature

Date

You can submit your application and resume/letter of interest by fax to 702-455-3558, by email to AdministrativeServices@ClarkCountyNV.gov or by mail to: Clark County Administrative Services
Attn: Agenda Coordinator
500 S. Grand Central Pkwy, 6th Floor
Las Vegas, NV 89155

HERBERT L. ADKINS

Indian Springs, Nevada 89018

LEADERSHIP PROFILE – Technical expertise and able to deliver demonstrative improvement in the technical operations space. I bring the wisdom to quantify intellectual ideas, the foresight to identify and measure sweeping impact of creative ideas and the acumen and wherewithal to implement low risk strategies that drive excellence and value.

RESULTS-ORIENTED with visionary seasoned technical and training professional with a strong focus on results and outcomes and adept problem-solving abilities. Highly effective at motivating and working in teams to drive down costs and increase revenue generation opportunities.

PERSUASIVE COACH, MENTOR AND LEADER, deftly influencing at multiple levels within the organization, extracting maximum value from project teams, key stakeholders and building cross-functional cohesion and synergies through positive directional leadership.

PIVOTAL STRENGTHS:

Team Builder...Training Systems Integration...Instructional Delivery Techniques
Whole Group Learning...Problem Management...Effective Speaker

SUMMARY OF EXPERTISE:

Enthusiastic, innovative and adept technical professional in IT/Transport-Telecomm space and corporate level manager, trainer and instructor, with extensive management supervisory experience. Team oriented Network/Communications training expert and manager, with years of corporate experience. Successfully utilize learning methodologies for hands-on curriculum. Assess customers' needs and capabilities and utilize customized teaching techniques. Well versed in the optical transport space, installation and optimization for new deployments and installs. Maintain complete responsibility for the organization, teaching and projects of a self-contained classroom. Utilize cooperative learning techniques and provides individual instruction to meet the needs of students and diverse learning. Strong relationship builder skills. Proven ability to successfully perform task analysis within an organization, to support critical requirements, identify training deficiencies and develop innovative solutions for problem resolution. Well versed in telecom network infrastructure and planning, knowledge transfer.

KEY SKILLS & QUALIFICATIONS:

Certified Technical Instructor
Courseware Development
ITIL v3 Foundation
Optical Networking
Time Division Multiplexing
Site Survey/Engineering

Certified Installation Instructor
Skilled Training Professional
Optical Transport
Optical Add-Drop Multiplexing
SS7 Network Theory
Methods of Procedures (MOP)

Curriculum Planning/Design
Classroom Management
DWDM/SDH/SONET
Fiber Optic Theory/Splicing
OSI Protocol Suite
Problem Management

EXPERIENCE:

IVANTI

Manager, Training and Technical Enablement, South Jordan, Utah

MAR 2021 – APR 2022

Led the creation and deployment of appropriate training and enablement, content, messaging, processes, practices, and tools to support various business roles. Managed three Ivanti full time employees and four contract/consultant personnel.

Responsible for all aspects of foundational and continuous learning programs, including consulting on training content, scheduling and coordination, deployment of on-demand courseware, and instructor-led training.

Management oversight of the training and enablement around new development enhancements, acquisitions, and system upgrades.

Supported frontline sales managers and sales leadership team in executing effective management disciplines and establishing a sales coaching program.

Managed training and documentation around various IT projects and coordinates enablement activities:

- Led the effort of overseeing a global enablement program for two corporate acquisitions. This included the scoping, curriculum planning, courseware design, contractor/vendor management and training and enablement content delivery.
- Oversaw the technical enablement and training of a new project management tool (Mavenlink) integrated into our new corporate program.
- Trained well over 300 external (consultant) Project Managers and 150 Ivanti Project Managers and Executive Leadership of the use of the new platform.
- Technical Enablement and Training lead in the Enterprise Program Management Office. Created and fielded Standard Operating Procedures for internal operations and external from the ePMO.
- Management oversight of the Enterprise PMO intranet page. Ensured that content was accurate, applicable and support the organizations mission and vision. Produce content for the entire organization. Drove click rates up by 60%.

VARIAN MEDICAL SYSTEMS

Manager, Technical Training and Delivery, Las Vegas, Nevada

FEB 2018 – SEP 2020

- Highly visible hands-on position responsible for and managing a team of 15 technical instructors, delivering high-quality training programs, delivered interactive professional development and technical training sessions in the medical oncology environment.
- Managed and oversaw the scheduling, planning and delivery of the Global Education and Training courses.
- Technical training offerings included industry recognized oncology solutions, radiosurgery, radiotherapy, ARIA software suite and all associated ancillary equipment.
- Helped to identify and appropriate custom training modules and learning solutions that met business needs and were tied to the competencies, skill development needs, and strategic direction of the customer.
- Reviewed new, existing training materials and provided recommendations to the curriculum/courseware development team on various educational offerings.
- SME for training and delivery personnel on delivery techniques. Lead project teams in the delivery of newly acquired products.
- Maintained a comprehensive program, which provided technical development opportunities (technical training and professional development) for direct reports.
- Communicated clearly and appropriately with the training and delivery team members, to ensure timely feedback with focus on sharing positive and constructive feedback that enabled delivery teams to further develop and accomplish results.
- Demonstrated superior presentation and facilitation skills. Trained on facilitating individual training, group instruction, presentations, etc.
- Identified solid professional training and development solutions to meet the needs of all levels of personnel
- Assisted with site selection and facilities coordination for on- and off-site classes.
- Implemented and drove an annual "Train-the-Trainer" conference and symposium. The opportunity for the delivery teams to hone and improve their technical and delivery skillsets as instructors and trainers.

AVIAT NETWORKS

Senior Technical Instructor/Courseware Developer, Santa Clara, California

JULY 2013 to JAN 2018

- Delivered technical instruction to Aviat customers, employees and support personnel
- Platforms taught: Eclipse Indoor and Outdoor microwave radio systems. CTR (Converged Transport Router)
- Areas of instruction include basic microwave theory, Radio Frequency, operations and maintenance
- Instructed on installation, test, turn-up and optimization on Radio Frequency links
- Consultant on training lab configuration and topology/Courseware development and support

SAIC (Multiple Roles)

Tier II Analyst (Transport), Stuttgart, Germany

OCT 2004 to MAY 2013

- Provided tier II (transport) technical support to the Defense Information Systems Agency and their customers
- Provided level II support, analysis, security, network management, fault management, and performance management of the DISA-Europe's optical backbone, this is included SONET, SDH and DWDM platforms
- Vendor OEM systems include Ciena Corestream 9600 Long Haul DWDM Ciena CN4200 Metro DWDM, Sycamore ODXC SN16000&SN9000, Cisco ONS 15454/15310, and all associated NMS equipment
- Responsible for circuit design, installation & turn-up of various communication networks
- Interact with analyst staff, government clients and external commercial carriers and vendors to ensure knowledge sharing and relationship building to complete projects

- Monitored, troubleshot, and restored network outages ensuring consistent quality of services to meet Service Level Agreements (SLA's)
- Created, updated, evaluated and interpret telecommunications, electrical, and mechanical drawings
- Performed hardware & software release planning, acceptance, preparation and deployment of networks during its life cycle with emphasis on risk mitigation
- Identified key problematic trends & perform root cause analysis of systematic problems to correct and resolve
- Reviewed customer requirements to identify best technical solutions. Prepared cost estimates on installation projects for the DISA Europe customer.
- Project lead oversaw site surveys, project implementation and completion in accordance with Site Concurrence Letters/Memorandums (SCL/SCM)
- Prepared SCL's SCM's to ensure facility agreements were met for installation plans including site responsibilities for rack space preparation, power, HVAC, cable runs and grounding.
- Activation lead on planning, installation and programming oversight on over 50 installation projects throughout Europe

Problem Management Manager (Transport)

OCT 2009 to MAY 2013

- Managed Problem Management queue to address underlying cause for incidents and drive continued improvement in service availability
- Kept appropriate stakeholders up to date with latest information through timely and regular written and verbal communications
- Conducted technical research, analyzed and evaluated existing systems (operating systems, architecture, database, hardware platforms, network) to drive investigation on any reported problem
- Martialed the appropriate resources and serve as liaison between Operations Team and the infrastructure, development and business groups to resolve critical problems in the environment
- Drove continued improvement on problem management processes across geographically dispersed development and operations teams
- Drove continued improvement in system availability through problem identification and resolution
- Monitored KPIs that indicate effectiveness of the Incident / Problem Management process
- Kept knowledge up to date with technical architecture developments across the platform
- Performed GTMS (Global Trouble Management System-REMEDY) ticket review for potential systemic incidents/problems
- Tasked to review and investigate potential network anomalies or incidents that meet the ITIL V3 criteria
- Drove service improvements through strong partnerships with change management, problem management and Engineering teams
- ITIL's V3 primary objective is to ensure services are stable, timely and accurate and that problems neither occur nor recur
- Primary liaison between DISA's support contract group DITCO (Defense Information Technology Contracting Organization) and DISA's Transport Support Division

CISCO SYSTEMS, INC.

Technical Education Specialist II/Training Account Manager, Richardson, Texas

OCT 2000 to OCT 2004

- Delivered technical and professional educational offerings to Cisco Systems' customers, partners and employees
- Lead Optical Instructor on the ONS product line, for the AESNDM division
- Technical offerings include a variety of Cisco's Metropolitan Optical Networking and voice products
- Professional offerings include, job administration, basic installation, site survey and drawings, supplier awareness
- SME or technical resource for other trainers and developers
- Maintained, updated or purchased equipment and materials required to support Cisco solutions and product courses
- Evaluated/certified instructor candidates and facilitates "Instructor Certification" and "Train the Trainer" programs

TAQUA SYSTEMS

Technical Support Engineer, Richardson, Texas

APR 2000 to OCT 2000

- Provided technical support to internal/external customers on the Open Compact Exchange (OCX)
- Versed on hardware and software features, to provide POTS, SS7, CAS and PRI signaling
- Provided training support and consultation on courseware and documentation

ALCATEL USA

Senior Technical Instructor, Plano, Texas

APR 1997 to APR 2000

- Delivered technical instruction to Alcatel customers and employees and support personnel

- Courses taught: Megahub 600E, DEX 600 tandem switches, Class IV switches, STP switches for domestic SS7
- Areas of instruction include OAM&P of SS7 and CCS7 on both tandem switches and the network
- Consultant on internal installation issues on lab switches
- Trained over 450 students

Senior Installation Instructor, Plano, Texas

JUN 1999 to APR 2000

- Managed and oversaw basic installation and job administration training to new Product Installation Supervisors
- Designed and coordinated hands-on activities to enhance students' interactions and critical thinking skills
- Responsible for the planning and presentation of an individualized education-based program all subject areas
- Created classroom environment that was stimulating, encouraging and adaptive to student needs
- Utilized a comprehensive mix of classroom instruction and hands on activities to reinforce learned concepts
- Training consists of: MOP prep, equipment acceptance, conducting inventory, overseeing contractor installation, managing subcontractor installers and ensuring an Alcatel quality install being performed
- Key contributor and SME on the creation of the Alcatel USA Basic Install Job Handbook
- Trained, mentored and supervised three Installation Instructors. Trained over 100 Installations Supervisors

DSC Communications Product Installation Supervisor II, Plano, Texas

AUG 1994 to APR 1997

JEFA International Inc, Senior Field Service Engineer, Plano, Texas

JUN 1992 to AUG 1994

GTE Airfone, Field Service Engineer, Houston, Texas

DEC 1991 to JUN 1992

United States Army, Strategic Microwave Systems Repairer

JUL 1982 to SEP 1991

CERTIFICATIONS:

The John C. Maxwell Team Certification Program:

AUG 2016

REFERENCES UPON REQUEST

HERBERT ADKINS

TRAINING BACKGROUND AND SUMMARY

TECHNICAL TRAINING:

ICND (Interconnecting Cisco Network Devices)	DWDM/SONET Theory	Ethernet/Gigabit Ethernet
BSCI (Building Scalable Cisco Internetworks)	TCP/IP-OSI Protocol	LAN/MAN/WAN
SS7 Network Theory	ATM/Broadband-ISDN	Digital Microwave Communications

PRODUCT TRAINING:

Aviat Networks CTR 8500/8300 Installation, Operations and Maintenance
Aviat Networks Eclipse IRU600 Installation, Operations and Maintenance
Aviat Networks Pro-Vision NMS Operations and Administration
DISA-Europe Sycamore Networks SN16000/SN9000 Operations
DISA-Europe Cisco Systems Ciena CN4200 Metro-DWDM OAMP
DISA-Europe Cisco Systems Cisco Internet Protocol Telephony I
DISA-Europe Cisco Systems Cisco Internet Protocol Telephony II
DISA-Europe NET VX 900 SHOUT IP Operation and Installation
DISA-Europe iDirect Technologies iDirect Installation, Operation and Maintenance of iDirect Hub and VSAT
DISA-Europe ViaSat LINKWAY Network Operations
DISA-Europe NET SCREAM BBS Operations and Configuration/NET MS Overview
DISA-Europe NET Promina Node Site Coordinator
DISA-Europe Marconi ATM Node Site Coordinator
Cisco Systems ONS (Optical Network System) 15454 Metropolitan Optical Transport System
Cisco Systems ONS 15327 Metropolitan Edge Optical Transport System
Cisco Systems ONS 15540 (ESP) Metropolitan DWDM Core Transport System
Cisco Systems ONS 15530 Metro DWDM Optical Edge Aggregator
Cisco Systems ONS 15252/15201 Metropolitan DWDM Transport System
Cisco Systems ONS 15216 DWDM Product Family
Cisco Systems ONS 15800 Long Haul Transport/DWDM Optical Amplifier System
Cisco Systems BTS (Broadband Telephony Systems) 10200 VoIP/Gateway-Soft Switch
Cisco Systems BCMSN Building Cisco Multilayer Switched Networks
Cisco Systems BSCI Building Scalable Cisco Internetworks
Cisco Systems ICND Interconnecting Cisco Network Devices
Taqua Systems OCX (Open Compact Exchange) System
Taqua Systems Overview/Operations/Maintenance/System Support
Taqua Systems AM (Administration Module) Product Overview/Operations/Maintenance
Alcatel/DSC OAMP/Traffic Engineering/Translations/SS7
Alcatel/DSC MegaHub STP-C/MegaHub STP 6-32
Alcatel/DSC MegaHub 600E/DEX 600/C/J/GT/S/SX Tandem Switches
Alcatel/DSC Microwave Digital Radio (MDR) 4000/5000/6000 series radios
Alcatel/DSC 3003M M13 MULDEM
CoastCom D1/MUX III Channel Bank

SPECIALIZED TRAINING: Criteria-Referenced Instruction/Instructional Design

CERTIFICATIONS: Security +, ITIL v3 Foundation (expired)

SECURITY CLEARANCE: Secret Clearance, Granted 2008

HERBERT L. ADKINS



Hello,

In the interest of investigating the potential for serving on my local Indian Springs, Town Advisory Board, I am formally submitting my resume' for your attention for the role as an active Board Member for the Indian Springs, TAB. My resume' will provide details relative to my total experience and overall capabilities for this position within your organization.

I have over 30 years of combined U.S. Government, corporate training, and telecommunications/telephony network experience. Well established and industry recognized training and delivery professional. Versatile telecommunications professional with years of diverse and extensive experience in mid-management positions leading multimillion-dollar installation and project operations regionally, nationally, and internationally. Responsible for the successful engineering, deployment, and implementation of Next Generation Network (NGN) SONET/SDH and DWDM Transport and Access networks and support services for several U.S. Service Provider space (RBOC/ILEC/CLEC) and various Department of Defense agencies.

I am a proud veteran and served honorably for over 13 years. I would thoroughly appreciate the opportunity to meet with you to further explore how my assets could best be used to our mutual benefit. I may be contacted through the above listed telephone number and email address provided.

In the interim, I would like to thank you for your kind attention, consideration, and forthcoming response. I look forward to hearing from the Clark County Board.

BEST REGARDS,

HERB L. ADKINS