## CLARK COUNTY BOARD OF COMMISSIONERS AGENDA ITEM

Petitioner: Kevin Schiller, County Manager

## **Recommendation:**

Approve the Letter of Agreement with The Animal Foundation (TAF) for the creation and operation of a Pet Support Call Center and associated staffing plan; and authorize the Chief Financial Officer or her designee to sign the Letter of Agreement; or take other action as appropriate. (For possible action)

## FISCAL IMPACT:

Fund #:	1010.000	Fund Name:	N/A
Fund Center:	1080714000	Funded PGM/Grant:	N/A
Amount:	\$230,050		
Description:	Pet Support Call Center, admissions, transfer partner and animal welfare staffing		
Additional Comments:	Programming to improve community engagement for shelter services		

## **BACKGROUND:**

The Animal Foundation (TAF) provided the Board of County Commissioners with a plan to improve community engagement for shelter services at the June 20, 2023, meeting. The Board directed staff to work with The Animal Foundation on an agreement to memorialize the plan.

The following are the pertinent provisions of the Letter of Agreement:

- TAF will create and operate a Pet Support Call Center and hire additional support staff for admissions, transfer partner activities and animal welfare;
- Clark County will provide funding of 43% of the total cost of the program equaling \$230,050;
- Includes an option to void the agreement if the City of Las Vegas and/or the City of North Las Vegas do not agree to fund the remaining value of the total program cost;
- Goals to improve shelter services include: reduced appointment wait times, reduced owner-surrender intakes, and increased number of animals returned to owners;
- Monthly progress reporting requirements and end-of-program cumulative report;
- The term of the Agreement is July 1, 2023, through June 30, 2024

Staff recommends approval of this Letter of Agreement.

Cleared for Agenda