



togetherforbetter

**AMENDMENT NO. 2
CBE NO. 606903-23
ELECTRONIC MONITORING SERVICES**

THIS AMENDMENT is made and entered into this ____ day of _____ 2025, by and between CLARK COUNTY, NEVADA (hereinafter referred to as “COUNTY”), and CORRISOFT, LLC (hereinafter referred to as “PROVIDER”).

WITNESSETH:

WHEREAS the parties entered into an agreement under CBE Number 606903-23, entitled “Electronic Monitoring Services” dated February 28, 2024 (hereinafter referred to as CONTRACT); and

WHEREAS the parties desire to amend the CONTRACT.

NOW, THEREFORE, the parties agree to amend the CONTRACT as follows:

1. Cover page

ORIGINALLY WRITTEN

“ADDRESS OF FIRM INCLUDING CITY, STATE AND ZIP CODE: 1648 McGrathiana Pkwy, Suite 225 Lexington, KY 40511”

REVISED TO READ

“ADDRESS OF FIRM INCLUDING CITY, STATE AND ZIP CODE: 771 Corporate Drive, Suite 430 Lexington, KY 40503”

2. Section XI: Notices, Page 6

ORIGINALLY WRITTEN

TO PROVIDER:

Corrisoft, LLC
Attn: Greg Utterback, CEO
771 Corporate Drive, Suite 430
Lexington, KY 40503
gutterback@corrisoft.com

REVISED TO READ

TO PROVIDER: Corrisoft, LLC
Attn: Greg Utterback, CEO
771 Corporate Drive, Suite 430
Lexington, KY 40503
gutterback@corrisoft.com

3. Exhibit A, Statement of Work, Corrisoft Monitoring Center Intervention (MCI) – Description of Services, Page A-1

ORIGINALLY WRITTEN

Exhibit A
Statement of Work
Corrisoft Monitoring Center Intervention (MCI) – Description of Services

Glossary:

- **AIR** – Alternative to Incarceration via Rehabilitation
- **Participant** - Individual enrolled user in AIR
- **Supervisor** - Jurisdiction user who can view/manage participants
- **MCI** - Monitor Center Intervention
- **AIR Mobile** - Smartphone owned by PROVIDER, used by participants
- **AIR Connect** - Bluetooth ankle bracelet that pairs with AIR Mobile
- **AIR Check-In App** - participant mobile app used to communicate with AIR/ jurisdiction
- **Event** - Conditions met toward potential compliance violation

REVISED TO READ

Exhibit A
Statement of Work
Corrisoft– Description of Services

Glossary:

- **AIR** - Corrisoft software solution and trade name
- **Participant** - Individual enrolled user in AIR
- **Supervisor** - Jurisdiction user who can view/manage participants
- **MCI** - Monitor Center Intervention
- **AIR Mobile** - Smartphone owned by PROVIDER, used by participants
- **AIR Connect** - Bluetooth ankle bracelet that pairs with AIR Mobile
- **AIR Check-In App** - participant mobile app used to communicate with AIR/ jurisdiction
- **AIR Verify** – participant mobile app used to communicate with AIR/jurisdiction
- **BLUtag** – Traditional ankle worn GPS device
- **Event** - Conditions met toward potential compliance violation

4. Exhibit A, Statement of Work, Corrisoft Monitoring Center Intervention (MCI) – Description of Services, Section III. MCI Services Available, Letter A, Monitoring Alert Management

ORIGINALLY WRITTEN

“A. Monitoring Alert Management – A variety of monitoring alerts are available to COUNTY for the AIR Mobile, AIR Connect, BLUtag and AIR Check-In App. Below is the different alerts available and additional MCI services that can be added to enhance PROVIDER AIR program.”

REVISED TO READ

“A. Monitoring Alert Management – A variety of monitoring alerts are available to COUNTY for the AIR Mobile, AIR Connect, AIR Verify and AIR Check-In App. Below is the different alerts available and additional MCI services that can be added to enhance PROVIDER AIR program.”

5. Add Exhibit B, Scope of Work, Department of Juvenile Justice Services, Project 3, attached herein.
6. Replaced Exhibit C per Amendment No. 1, Pricing with Revised Exhibit C per Amendment No. 2, Pricing, attached herein.

This Amendment No. 2 represents a no cost change.

Except as expressly amended herein, the terms and conditions of the CONTRACT shall remain in full force and effect.

COUNTY:
COUNTY OF CLARK, NEVADA

By: _____
JESSICA COLVIN
Chief Financial Officer

APPROVED AS TO FORM:
STEVEN B. WOLFSON, District Attorney

By: Sarah Schaerrer
Sarah Schaerrer (May 13, 2025 07:53 PDT)
SARAH SCHAERRER
Deputy District Attorney

PROVIDER:
CORRISOFT, LLC

By: 
GREG UTTERBACK
CEO

Exhibit B
Scope of Work – Department of Juvenile Justice Services
Project 3

- I. **Client:** Clark County on behalf of Department of Juvenile Justice Services
- II. **Project:** Monitoring Center Intervention
- III. **Statement of Work:** This section will delineate the tasks and deliverables that PROVIDER will provide to COUNTY for the purpose of this project.

A. Deliverables:

- 1. **Establishing Contact with participants:** The Monitoring Center will contact participants via phone/text when specific events occur, using pre-established protocols to ensure optimal outcomes as long as the participant is cooperative. Said events are:
 - a) **Tether Breaks**
 - b) **Zone Alerts:**
 - 1) Boundary Alert
 - 2) Required Attendance
 - 3) Curfew
- 2. **Automated Participant Notifications:** Corrisoft can set automated text messages/AIR Mails to alert the participant when any of the events below is triggered:
 - a) **Tether Breaks**
 - b) **Strap Tampers**
 - c) **Zone Alerts:**
 - 1) Restricted Area
 - 2) Boundary Alert
 - 3) Required Attendance
 - 4) Curfew
 - d) **Battery Alerts:**
 - 1) Low Battery
 - 2) Critical Low Battery
 - e) **Communication Gap**
 - f) **GPS Signal Loss**
 - g) **Missed Check-In**
 - h) **Missing Answers from Check-In**
 - i) **Failed Photo Verification**
- 3. **Supervisor Notifications:** PROVIDER will notify supervisors via their preferred contact method when specific events occur or when we cannot bring the participant back into compliance. COUNTY can choose the method of notification.
 - a) **Tether Breaks**
 - b) **Strap Tampers**
 - c) **Zone Alerts**
 - 1) Restricted Area
 - 2) Boundary Alert
 - 3) Required Attendance
 - 4) Curfew
 - d) **Battery Alerts**
 - 1) Low Battery
 - 2) Critical Low Battery
 - e) **Communication Gap**
 - f) **GPS Signal Loss**

- g) **Missed Check-In**
- h) **Missing Answers from Check-In**
- i) **Failed Photo Verification**

4. **Additional Tasks:**

- a) **Troubleshooting:** An MCI agent will troubleshoot any AIR Mobile, AIR Connect, BLUtag, and AIR Verify issues (if assigned) in an attempt to resolve any issues that may arise, regardless of risk level;
- b) **Support Requests:** An MCI agent will review (upon request) the correct entry of calendar items and zone creation.
- c) **Protocol Updates:** The Monitoring Center will ensure that protocols are up-to-date at all times and that any requested notification changes by COUNTY are actioned within guidelines below.

**REVISED EXHIBIT C PER AMENDMENT NO. 2
PRICING**

For COUNTY, pursuant to Section II of the Agreement, the costs for the lease, products and services rendered by PROVIDER are as follows:

AIR® Component Charges

U. AIR Mobile Phone

QTY 1-49	\$4.75 per day/participant		
QTY 40-149	\$4.60 per day/participant		
QTY 150-499	\$4.35 per day/participant		
QTY 500+	\$4.25 per day/participant		
*Agreed upon minimum 15 active units; Grace period 30 days from first active participant			

V. AIR Connect Equipment (to be paired with AIR Mobile smartphone)

QTY 1-149	\$1.60 per day/participant		
QTY 150-499	\$1.50 per day/participant		
QTY 500+	\$1.45 per day/participant		

W. AIR Check-in Mobile App (per day rates are for active licenses assigned to Participants anytime in the month; Monitoring Center Services not included)

QTY 1-49	\$0.65 per day/participant		
QTY 50-149	\$0.50 per day/participant		
QTY 150-499	\$0.40 per day/participant		
QTY 500+	\$0.35 per day/participant		
Photo verification	FREE		
Standard Questionnaires	FREE		
Customized Questionnaire	\$200 per questionnaire		

X. AIR Verify App (per day rates are for active licenses assigned to Participants anytime in the month; Monitoring Center Services not included)

QTY 1-49	\$0.85 per day/participant		
QTY 50-149	\$0.80 per day/participant		
QTY 150-499	\$0.75 per day/participant		
QTY 500+	\$0.70 per day/participant		
Photo verification	FREE		
Standard Questionnaires	FREE		
Customized Questionnaire	\$200 per questionnaire		

Y. AIR CheckBack (per day rates are for active licenses assigned to Participants anytime in the month; Monitoring Center Services not included)

AIR CheckBAC licenses	QTY 1-49	\$2.50 per day/participant equivalent	
	QTY 50-100	\$2.25 per day/participant equivalent	
	QTY 101-499	\$2.00 per day/participant equivalent	
iSober 70	Device Hardware	\$180.00/each	
iSober 70 Recalibration	QTY Any	\$50/each	It is recommended that iSober 70's be Recalibrated every 6 months or after participant completes the program. Standard shipping to provider

iSober 70 Accessories	QTY Any 5 Mouthpieces - \$2.50/each Zipper Pouch - \$7.50/each Black Carrying Case - \$12.50/each Back Cover - \$8.00/each		
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Z. Maxx LMS (per month rates are for active licenses assigned to Participants anytime in the month; Monitoring Center Services not included)

PROVIDER'S Correctional Rehabilitation Institute			
Any Quantity	\$5.00 per month/participant		
MAXX GED	\$5.00 per month/participant	Set Up Fee \$35.00 per participant one-time fee	
Additional Skillsoft® Course Work is offered in the Maxx LMS			
Any Quantity	Pricing Based on Courses and Quantity		
	Please Contact for Quote		

AA. Supervisor AIR Phone **

Any Quantity	\$3.00 per day/phone		
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BB. BLUtag (one piece GPS device)

QTY 1-49	\$4.25 per day/participant		
QTY 50-149	\$4.00 per day/participant		
QTY 150-499	\$3.85 per day/participant		

CC. Shelf

Shelf is calculated on a monthly basis and by device type at full daily rate.

AIR Mobile Inventory:

- COUNTY will use its best efforts to keep unused AIR Mobile inventory in its possession to less than 5% of their active daily assignment. COUNTY will receive a shelf credit for units at or below 10% of their active daily assignment, based on actual shelf inventory.
- Additionally, a shelf credit of 4 days will be added for AIR Mobile transit during shipping, along with another 4 days shelf credit when an AIR Mobile is shipped back to PROVIDER.
- Shelf Cost: Any shelf units above the 10% allowance will have a cost of \$2.35 per unit per day

Other:

- All other monitoring equipment should be kept to less than 10% of their active daily assignment. COUNTY will receive a shelf credit for units at or below 10% of their active daily assignment, based on actual shelf inventory.

DD. Equipment/Device Loss and Damage Replacement

COUNTY will be responsible for all costs associated with lost, stolen, or damaged Equipment. Replacement costs will be as follows:

AIR Mobile/Supervisor Phone	\$125	AIR Mobile/Supervisor Charger	\$50
AIR Connect	\$85	BLUtag Charger	\$50
BLUtag	\$500	Insurance available	See pricing below
AIR CheckBAC	\$180		

Additional Information

- For AIR Mobile:
- Glass-Only Damage Credit – We will provide a \$35 credit per returned AIR Mobile that is damaged, if the inspection confirms that the damage is limited to the glass.
- Credit Application: The Glass Only Damage Credit will be applied to the monthly invoice following the receipt of the return.

AIR® Optional Services Pricing

Insurance for Loss or Damage Replacement Terms **Select Insurance Options:**

PROVIDER acknowledges that placement of our devices with Participants and Agents entails risk of loss of such units. In order to fairly share the risk of such loss with the COUNTY, PROVIDER hereby agrees to cover the potential loss as follows:

AIR Mobile	100% insurance coverage	\$1.50	Per unit/day
AIR Connect	100% insurance coverage	\$0.25	Per unit/day

Monitoring Center Intervention (MCI) **Opt in for MCI Service:**

MCI LV Justice Court Pretrial	\$0.50 per day/participant	See Exhibit B Project 1
MCI LV Justice Court Specialty Court	\$1.00 per day/participant	See Exhibit B Project 2
MCI Clark Department of Juvenile Justice System	\$0.50 per day/participant	See Exhibit B Project 3

EE. Training & Implementation

Minimum 15 devices	Initial Training	FREE	
Maxx LMS Setup	Development & Initial Training	FREE	
All additional training	New staff/retraining	Webinars Free	

FF. Freight

PROVIDER will pay for ground shipping costs for devices to and from COUNTY. COUNTY will be responsible for expedited freight charges if requested.

GG. Acquilavision's Otter™ (Offender Tracking Transport Emergency Response)

AUTOMATED emergency alert notification system that adds important value to electronic monitoring sensors. With OTTER™, sensors will initiate precisely selected messages, based on the specific alert protocol that is broken by the offender/client. Notifications can be sent to cell phones, land phones, pagers, email accounts and/or fax machines. Typical notification recipients are parole officers, law enforcement dispatch officers and court administrators. It is the responsibility of the Customer to review all contact information for notification recipients on a regular basis to make sure that it is up to date and complete.

All active participants	\$0.50 per day/participant		
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Additional Notes

Other

Not included in any PROVIDER service: 411 directory assistance; 3rd party downloads; international calling or texting; data in excess of 1GB. All overages and extras will be invoiced on a monthly basis.

For AIR Connect and BLUtag Equipment: PROVIDER will provide straps and clips for the devices at no charge. In the event that above normal consumption of these consumables is recognized by PROVIDER additional fees may be assessed. Additional consumables may be billed and/or can be purchased at any time for \$10 per strap set.

For AIR CheckBAC Equipment: PROVIDER will provide two batteries per device, after which time, COUNTY or Client will be responsible for replacement batteries. PROVIDER will provide mouthpieces at normal consumption as needed at no charge.

** An AIR Mobile phone. Specific model phones requested by COUNTY may be acquired by PROVIDER at additional cost to COUNTY.

- A domestic plan with 400 anytime minutes, 400 anytime texts, 1 GB data per month
- Special model device types will require COUNTY to repair or replace at their own expense.
- Term of line is 12 months and a \$175 early termination fee per line will be applied if canceled prior to the end of the term
- COUNTY will return all hardware (including charger) upon termination of service