

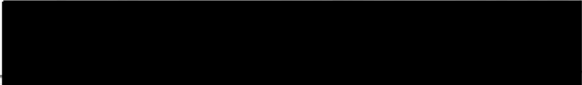


Town Advisory Board (TAB)/ Citizens Advisory Council (CAC) Application

Name of the TAB/CAC Applying for: Paradise

TABs and CACs were created to assist the Board of County Commissioners in an advisory capacity with the decision-making process in the governance of the unincorporated towns and areas of Clark County. There are 8 TABs and 6 CACs that are appointed by the County Commission and 5 TABs that are elected. Each TAB or CAC consists of area residents that serve without compensation for two-year terms and attend regularly scheduled public meetings throughout the year.

Full Name: Renee Woitas Phone Number: 

Email Address: 

Home Address: 3861 Delaware Lane
Las Vegas NV 89169

Mailing Address: 3861 Delaware Lane
Las Vegas NV. 89169

Employer: Retired Occupation: Retired

Note: This document and accompanying materials become public record once received by Clark County.

• To be eligible to serve, you must be both a qualified elector (eligible to vote) and a resident of the unincorporated town or area encompassed by the TAB or CAC. Before you continue, please indicate if you meet the eligibility requirements: Yes No

• Meeting days, times, and frequency vary from one TAB/CAC to another. The schedules are listed here: https://www.clarkcountynv.gov/government/departments/administrative_services/town_liaison_services/tab_cac_information.php

If appointed, will you be able to attend meetings on a regular basis? Yes No

• Have you attended a Planning Commission or County Commission meeting? Yes No

• Have you attached the REQUIRED resume or letter of interest? Yes No

Last Revised on 8/2/2022

 Resume

 Letter of Interest

For the following questions, please feel free to attach additional pages as necessary.

Have you attended a TAB or CAC meeting in Clark County? Yes No

If so, which one and what was your experience?

none

Please list any boards or committees that you currently serve on:

none

Why are you interested in becoming a member of your TAB or CAC?

Being retired it has allowed me to become more involved in our community, this would only be one more venue .

I verify by my signature below that all statements made on this application, as well as attached information, are true and complete to the best of my knowledge. I understand that an electronic signature has the same weight and effect as a handwritten signature. I understand that an incomplete application or any modifications to this application will not be accepted or considered.

Renee Waitas
Renee Waitas (Nov 11, 2024 15:39 PST)

Nov 11, 2024

Signature

Date

You can submit your application and resume/letter of interest by fax to 702-455-3558, by email to AdministrativeServices@ClarkCountyNV.gov or by mail to: Clark County Administrative Services
Attn: Agenda Coordinator
500 S. Grand Central Pkwy, 6th Floor
Las Vegas, NV 89155

RENEE WOITAS

3861 Delaware Lane, Las Vegas, NV 89169



SKILLS

- Complete understanding of warranty administration and compliance
- Analytical problem-solver
- Clear and concise written communicator
- Warranty process savvy
- Ability to manipulate data identifying areas of concern
- Dealer operations and relations expert
- Process development and leadership
- Fixed operations knowledge
- Development of policy and procedures
- Successful negotiator
- MS Office Suite
- Knowledgeable of maintenance management practices and rewards
- Comfortable interacting with all levels of management and employees
- Design and present oral presentations using a variety of media
- Creative resolutions
- Strong understanding of complex automotive technical and mechanical systems

ACCOMPLISHMENTS

- Individual dealer chargebacks, some in excess of \$1 million
- Ranked #1 by peers for leadership
- Assisted in implementation of new warranty administration controls for OEM
- Peer go-to person for problem-solving resolutions
- Created and developed Audit Summary and Executive Summary formats for clear and concise audit result sharing
- Worked with internal customers to assist in their goal accomplishments
- Trained dealer/customers on accessing available OEM data
- Ranked #1 nationally in customer satisfaction
- Administered a budget of over \$1 million in customer satisfaction funds – largest in nation
- Acquired a new customer with \$10 million in business
- Negotiated contracts and recovery with vendors/customers
- Progressive management positions
- Designed new bidding processes
- Designed a new delivery process for technical training with state agencies

PROFESSIONAL EXPERIENCE

Woitas Warranty Solutions – Current Position

Owner, Arden Hills, MN

- Perform audits at OEM dealers
- Develop audit criteria for field use
- Share best practices with dealer audit candidates
- Utilize automotive industry processes to evaluate dealer warranty performance
- Use common problem areas to measure dealers against, to ascertain their performance in warranty
- Inspect parts for failure demonstration
- Design format for a clear and concise tool to share results with departmental management and corporate executives
- Mine corporate data to determine areas of non-compliance
- Negotiate difficult situations within the internal dealer framework
- Determine the root cause of warranty administration failures

Fleet and Government Sales Manager

Midway Ford, Roseville, MN

- Developed and managed Fleet Management Services, including staff supervision

- Utilized financial management principles to accomplish corporate objectives
- Provided customer support and problem-solving for parts and service activities
- Sold parts and services to corporate vehicle fleet departments
- Administered the contracts for bidding process with government entities
- Coordinated the complex reporting for state contracts to meet government regulations utilizing government data collation processes.
- Communicated across decentralized environment, building positive working relationships at all levels of government

Fleet and Commercial Sales Coordinator

Tousley Ford/New Brighton Ford, St. Paul, MN

- Managed the sale of parts and services to commercial fleet customers
- Developed and established marketing and sales strategies directed at the fleet/commercial sector of the vehicle market
- Organized and administered long-term strategies to achieve consistent growth
- Sold parts and services to commercial fleet customers
- Cold calling to acquire new customers
- Developed and implemented inter-dealership processes for bidding

Commercial Vehicle Operations Area Field Manager

Ford Motor Company, Arden Hills, MN

- Managed and implemented process improvements, including short-term and long-term action planning in Warranty and Policy Administration, Customer Service Satisfaction Index, repair order valuation, write-up skills, inter-dealership communications and other related fixed operations activities
- Counseled dealer general managers and principals on dealership opportunities and actions in fixed operations
- Administered warranty/goodwill funds to largest leasing company in the world, GE Capital, 400,000 Ford fleet vehicles in service
- Utilized life cycle cost analysis and budgeting to sell Ford vehicles
- Sold company programs to assigned dealerships
- Championed and prioritized implementation of parts and service initiatives
- Developed customer satisfaction processes that addressed needs of vehicle customers

EDUCATION

Bachelor of Science – Business Administration

University of Minnesota, Twin Cities, MN

October 2024

Re: TSB/CAC vacancy application

I am applying for the vacancy position on the Paradise CAC Board. I moved to Las Vegas, NV from Minnesota permanently in 2018. I'd had enough of the snow and cold, so my husband and I packed up and came west. We purchased a house in the great neighborhood of Paradise Palms. Seeing both of us were Mid Century we felt it appropriate to live in a house from that vintage. Boy were we lucky to find a great neighborhood like this. I am so happy here, and I don't own any snow boots. OOOOHOOOO!

Well, I make many comments to my friends and neighbors, about Las Vegas and the neighborhood, I felt I should be offering my talents, not just my comments, for the betterment of the neighborhood and making a better place for all to enjoy. So here's my application to offer my time and talent to be a representative from the neighborhood I enjoy so much.

A little about me:

Born and raised in Minnesota

Worked for Ford Motor Company, for Sales and Marketing for 30 years. Called on dealerships and large fleet accounts through out the country.

Started and still own a small warranty claims and auditing service, providing assistance to the fleet industry.

I have two daughters, one here, and one in Minnesota. One very handsome grandchild named Vinny.

My husband passed away from COVID in 2020 after 44 years of marriage.

I feel with my diverse background and management skills I bring to the table, will be of value to the community. I love this community and only want to enhance its characteristics to enable all of us to enjoy the community we bought into. I'm here to help, please allow me to.

Renee Woitas

3861 Delaware Lane

Las Vegas, NV 89169

