



togetherforbetter

**AMENDMENT NO. 1
RFP NO. 606614-23
VIDEO VISITATION FOR CLARK COUNTY DETENTION CENTER**

THIS AMENDMENT is made and entered into this ____ day of _____ 20____, by and between CLARK COUNTY, NEVADA (hereinafter referred to as “COUNTY”), and Global Tel*Link Corporation DBA Viapath Technologies (hereinafter referred to as “PROVIDER”).

WITNESSETH:

WHEREAS the parties entered into an agreement under RFP Number 606614-23, entitled “Video Visitation for Clark County Detention Center” dated April 3, 2024 (hereinafter referred to as CONTRACT); and

WHEREAS, the parties agree to amend the CONTRACT to address changes mandated by the Federal Communications Commission’s (“FCC”) final Report and Order, Order on Reconsideration, and Further Notice of Proposed Rulemaking FCC25-75 released on November 6, 2025 (the “2025 FCC Order”) to implement the provisions of the Martha Wright-Reed Just and Reasonable Communications Act of 2022 (“MWR Act”) governing incarcerated people’s communications services (“IPCS”), and

WHEREAS the parties desire to amend the CONTRACT.

NOW, THEREFORE, the parties agree to amend the CONTRACT as follows:

- 1. Title page

ORIGINALLY READ

| |
|---|
| Douglas Farmer, Major Account Executive – Business Development |
| DESIGNATED CONTACT, NAME AND TITLE (Please type or print) |
| 3120 Fairview Park Drive, Ste. 300 Falls Church, Virginia 22042-4570 |
| ADDRESS OF FIRM INCLUDING CITY, STATE AND ZIP CODE |
| (540) 935-6605 |
| (AREA CODE) AND TELEPHONE NUMBER |

REVISED TO READ

| |
|---|
| Julio Alvarez, Sr. Account Manager |
| DESIGNATED CONTACT, NAME AND TITLE (Please type or print) |
| 3120 Fairview Park Drive, Ste. 300 Falls Church, Virginia 22042-4570 |
| ADDRESS OF FIRM INCLUDING CITY, STATE AND ZIP CODE |
| (208) 941-1095 |
| (AREA CODE) AND TELEPHONE NUMBER |

2. Section XI: Notices. Page 5

ORIGINALLY READ

TO PROVIDER: GLOBAL TEL*Link Corporation d/b/a Via Path Technologies
Attention: Douglas Farmer
3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042-4570
Email: Douglas.Farmer@Viapath.com

REVISED TO READ

TO PROVIDER: GLOBAL TEL*Link Corporation d/b/a Via Path Technologies
Attention: Legal Department
3120 Fairview Park Drive, Ste 300
Falls Church, VA 22042-4570
Email: legal@viapath.com
Phone: (703) 955-3910

3. Exhibit D, Fees and Commission is hereby removed in its entirety and replaced with Revised per Amendment No. 1, Exhibit D, Fees, Facility Cost Rate Additive and Commissions, attached hereto.
4. The revisions contained herein are effective as of April 6, 2026.

Except as expressly amended herein, the terms and conditions of the CONTRACT shall remain in full force and effect.

PROVIDER:

GLOBAL TEL*LINK CORPORATION DBA VIAPATH TECHNOLOGIES

By: 
ALEXANDRA BOOKER
Sr. Contracts Manager

Date: April 7, 2026

COUNTY:


COUNTY OF CLARK, NEVADA

By: _____
JESSICA COLVIN
Chief Financial Officer

Date: _____

APPROVED AS TO FORM:

STEVEN B. WOLFSON, District Attorney

By: 
Sarah Schaerrer (Apr 16, 2026 10:15:41 PDT)
SARAH SCHAERRER
Deputy District Attorney

Date: _____

EXHIBIT D
FEES, FACILITY COST RATE ADDITIVE AND COMMISSIONS
[Revised – Amendment 1]

1. Video Visitation & Tablet Commission

1.1.

Video Visitation Commission

Remote Video Visitation **25% through April 5, 2026.** Beginning April 6, 2026, there shall be **no Video Visitation commissions** payable by PROVIDER to COUNTY.

Tablet Commission for Paid Inmate

Content Access

Premium Inmate Entertainment Access - Per Minute Effective April 6, 2026, **25%**

Basic Inmate Entertainment Access – Per Minute Effective April 6, 2026, **25%**

Inmate Messaging - Per Minute Effective April 6, 2026, **25%**

1.2. Fixed Annual Tablet Commission. Beginning April 6, 2026, PROVIDER shall pay COUNTY a Fixed Annual Tablet Commission (paid monthly), determined as follows:

- a. **Higher Commission Rate.** If Phone Dialer and Video Visitation features are enabled on Tablets and accessible to at least eighty percent (80%) of the incarcerated population during any month, the Fixed Annual Tablet Commission shall be \$550,000 per year, paid monthly in the amount of \$45,833.33, subject to proration as described below.
- b. **Lower Commission Rate.** If the Phone Dialer and Video Visitation features are not enabled or the eighty percent (80%) threshold is not met during any month, the Fixed Annual Tablet Commission shall be \$350,000 per year, paid monthly in the amount of \$29,166.66, subject to proration as described below.
- c. COUNTY may disable Phone Dialer and Video Visitation on Tablets at any time. COUNTY shall provide written notice to PROVIDER of any such disablement, and any adjustment to the Fixed Annual Tablet Commission shall be effective no earlier than the date of such written notice.
- d. **Proration.** If Phone Dialer and Video Visitation is enabled or disabled for only a portion of a calendar month, the applicable monthly Fixed Annual Tablet Commission shall be prorated on a per-day basis, calculated based on the number of days during such month that Phone Dialer and Video Visitation is enabled versus not enabled.

1.3. Revenue Cap and True-Up (“Condition”).

- 1.3.1. For purposes of this Section, “Tablet Content Revenue” means all gross revenue received by PROVIDER for Paid Inmate Content Access, Premium Inmate Entertainment Access - Per Minute Basic Inmate Entertainment Access – Per Minute and Inmate Messaging - Per Minute.
- 1.3.2. Notwithstanding the foregoing, the total aggregate payments to County, (including both the Fixed Annual Tablet Commission and all Tablet Commission payments in Section 1.1, shall for any given period, shall not exceed the Tablet Content Revenue during such period (“the Condition”).
- 1.3.3. Accordingly, for each month, the COUNTY shall be paid the lesser of: (i) the aggregate fixed monthly commission payment, or (ii) the Tablet Content Revenue for that month. If over a period of greater than one month, the COUNTY was paid less than the aggregate fixed monthly commission payment, PROVIDER shall perform a true-up, provided that any such true-up does not exceed the Condition for such period.

2. Tablet Service Provisions

- 2.1. Definitions. Capitalized terms used and not otherwise defined will have the meaning set forth in the Agreement.

“Agreement” means the contract to which this Service Schedule is attached.

“Enhanced Communications” means video visitation.

“Enhanced Services” means information services, educational, law library, entertainment products, and mail scanning services, and recording and storage offered through a Tablet.

“IP-Enabled Tablets” (or “Tablets”) means a ViaPath owned Tablet device capable of allowing access to Enhanced Communications and Enhanced Services.

- 2.2. Tablets: PROVIDER and COUNTY shall mutually agree on the brand, type, and other specifications of the Tablets, including the specific services and applications available on the Tablets. Replacement, upgrade, or substitution of the Tablets shall be subject to mutual agreement. Tablets shall at all times remain the sole and exclusive property of PROVIDER.

Each inmate provided with access to a Tablet must agree to accompanying terms and conditions (“Terms of Use”) to be granted use of the Tablet. Inmates are responsible for the care and security of the Tablets while in their possession and may not access or use the Tablets for any purpose other than permitted communication, education, and entertainment purposes. Inmates’ access and use of the Tablets must be in accordance with all applicable legal requirements including all federal, state, and local laws, rules, and regulations (including COUNTY and Detention Services Division Policies) and the Terms of Use. PROVIDER may, in its discretion, restrict use or prohibit certain activities in connection with the Tablets.

- a. Enhanced Communications. PROVIDER will provide the following Enhanced Communications via the Tablets:
 - i. Voice Communication: will be charged at the same per-minute rate as stated under the separate Joinder Use Contract # CBE 606989-24, dated June 25, 2024, between Clark County, Nevada and Global Tel*Link Corporation d/b/a ViaPath Technologies.
 - ii. Video Visitation. On-premise and Remote video visitation.
- b. Enhanced Services. PROVIDER will provide the following Enhanced Services via the Tablets:
 - i. Inmate Content Access. PROVIDER will make available access to certain content through the Tablets, including music, games, electronic messaging, eBooks (“Content Access”). Content Access will be provided on a per minute basis. PROVIDER reserves the right to add, alter or discontinue any Content Access.
 - ii. Video Visitation Recording and Storage. On-premise and Remote video visitation.
 - iii. Inmate Accounts. All Tablet usage may be purchased with money from an Inmate Account, which is funded by inmates or their families or friends (individually “Inmate Account” and collectively “Inmate Accounts”). Inmates fund the Inmate Account by transferring monies from their trust account. Inmate friends and family fund an inmate’s Inmate Account by deposits made through PROVIDER consumer channels. Transaction Fees may apply. Funds in an Inmate Account may only be returned to an inmate upon termination of Enhanced Services at all Locations or upon an inmate’s release. Inmate friends and family deposits are final.
 - iv. Basic Education. PROVIDER will also provide a basic education package which is aligned with most state standards, GED, HiSET, and TASC.
 - v. ViaPath Additional Features: The following ViaPath Additional Features and value-added services will be provided to the COUNTY under Enhanced Services.
 - a. Live Monitoring
 - b. Video Recording Storage: 2.5 years from the date of the visit.

3. **Video Visitation Service (“VVS”) Facility Cost Rate Additive:** PROVIDER will allocate \$0.02 of the per minute rate as a facility cost additive to the COUNTY. This allocation is intended to offset costs reasonably incurred by PROVIDER in making IPCS available.

4. **Video Visitation & Tablet Rates:** These rates will be paid by the individuals using the services provided by PROVIDER.

| Video Visitation | |
|--|--------|
| Remote Video Visit - Per Minute (inclusive of the Facility Cost Rate Additive) | \$0.19 |
| 10 Minute Visit | \$1.90 |
| 25 Minute Visit | \$4.75 |
| - Onsite Video Visitation | \$0.00 |
| » Secure Messaging Rates | |
| Inmate Messaging – Per minute | \$0.05 |
| Friends and Family Messaging | \$0.25 |
| » Tablet Rates – Enhanced Services | |
| Premium Inmate Entertainment Access - Per Minute | \$0.05 |
| Basic Inmate Entertainment Access – Per Minute | \$0.03 |
| | |
| | |

5. **Product Offering**

| Inmate Applications/Services | |
|--|---------------------------|
| » Video Visitation Stations | Full VVS Flex Replacement |
| - Onsite Video Visitation | Included |
| - Remote Video Visitation | See Rates Above |
| » Tablet – 1:1 Tablet to Inmate Ratio | Included |
| - Video Relay Services | Included |
| - Education with LMS & CMS <ul style="list-style-type: none"> • 650 courses and training programs • 20,000+ Learning Resources • 2,000+ eLearning | Included |
| - Post Release Reentry Program | Included |
| - Religious Programs | Included |
| - Document & Facility Info (Inmate handbooks, announcements, etc.) | Included |

| | |
|--|-----------------|
| - Facility Notices & Messaging | Included |
| - Law Library with Lexis Nexis | Included |
| - PREA/Crime Tips | Included |
| - Account Info | Included |
| - Contacts | Included |
| - Photo Gallery App | Included |
| - ViaPath Help | Included |
| - Dictionary | Included |
| - Calculator | Included |
| - E-Books | Included |
| - Friends & Family Secure Messaging | See Rates Above |
| - Premium Streaming Music (Curated Music Channels for ViaPath Customers) | See Rates Above |
| - Basic Streaming Music (Series of Curated Collections of Internet Radio Stations) | See Rates Above |
| - Premium Game Center (High Quality Games through an App) | See Rates Above |
| - Basic Game Center (Arcade Style Games) | See Rates Above |
| - Premium Movies (Blockbuster Movies – Typically older than 5 years) | See Rates Above |
| - Basic Movies (Film and TV in English/Spanish Language) | See Rates Above |
| - Audiobooks (available under Standard and Premium) | See Rates Above |
| - Podcasts (Premium) | See Rates Above |

6. **Payment Model**

- a. **Video Visits:** Paid video visits will be funded/paid for by the Friends & Family utilizing their debit or credit card. To reduce refunds, staff involvement and stress on Friends & Family, PROVIDER bills after the actual remote visit is completed.
- b. **Entertainment Content:** Tablets are predominantly utilized by funds from an inmate account. As tablet charges for inmates are billed on a usage of minutes for paid content and no upfront funding is required, inmates only pay for what they use. Friends and Family members can create an account for funding. Accounts allow control for deposits to decide if the funds go to the user's account (Friend and Family account), or if control should belong to the incarcerated family or friend (Inmate Account).

7. Taxes and Other Fees

PROVIDER will charge the calling rates approved by the COUNTY, by the local exchange carrier or billing agent that bills the call recipient for the collect call. Taxes on prepaid calls such as, Advance Pay, PIN Debit or Prepaid Cards, are assessed and collected by PROVIDER and remitted to the taxing authority. Tax calculations are based upon the mandated tax rate in effect at the time of call and vary by call origination and destination. Tax collections are rendered to the appropriate taxing entity and are never retained in whole or in part by PROVIDER.

Pursuant to the 2025 FCC Order, there shall be no ancillary fees charged for IPCS voice calling services under this Agreement. Deposit fees could apply to any type of F&F account and/or inmate account, not only inmate funds. For example, if a family member deposits funds into an inmate’s tablet account or if the friends and/or family have accounts for messaging, remote video visitation. Depending on the method of deposit, their bank, etc. may impose a fee on them (Third Party Financial Transaction Fee).

| Tablet Transaction Fees Excluding Voice Communications and Video Visitation Services: PROVIDER may charge certain Transaction Fees for Enhanced Services in accordance with the following amounts: | |
|--|--|
| Automated payment for credit card, debit card, and bill processing fees | Up to \$4.95 per transaction |
| Live Agent Fee | \$5.95 per transaction |
| Third Party Financial Transaction Fee | \$5.95 per transaction when transaction is paid via a live agent |
| | \$3.00 per transaction when transaction is paid via automated payment system |
| | |