



# Human Resources

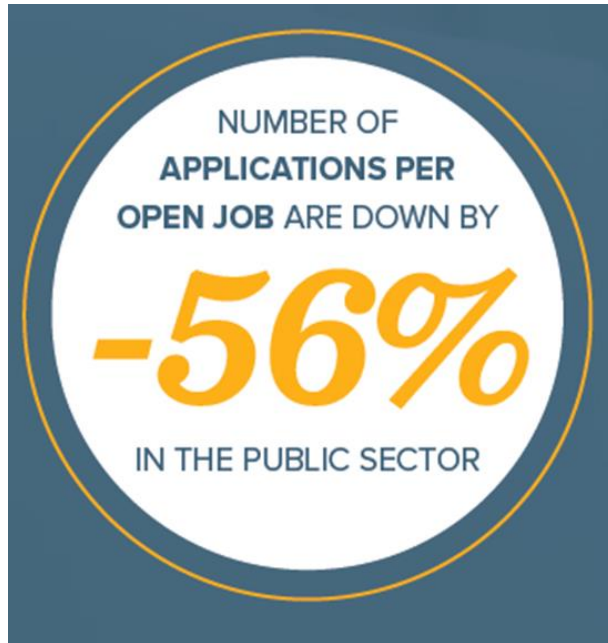
## 2023 Recruitment Update



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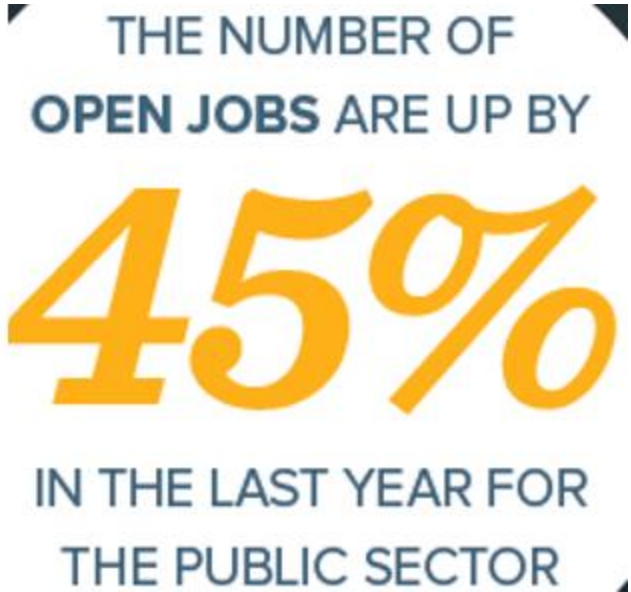
# NATIONWIDE TRENDS

Source: *The Quiet Crisis* (NeoGov 2023)



“Current candidates want higher pay, flexible work options, and more meaningful work, and they aren’t afraid to leave for better opportunities elsewhere.

These new expectations have created a devastating cycle of labor shortages across the entire job market. Hiring is difficult for every organization today, but no group faces more significant challenges than the public sector.”

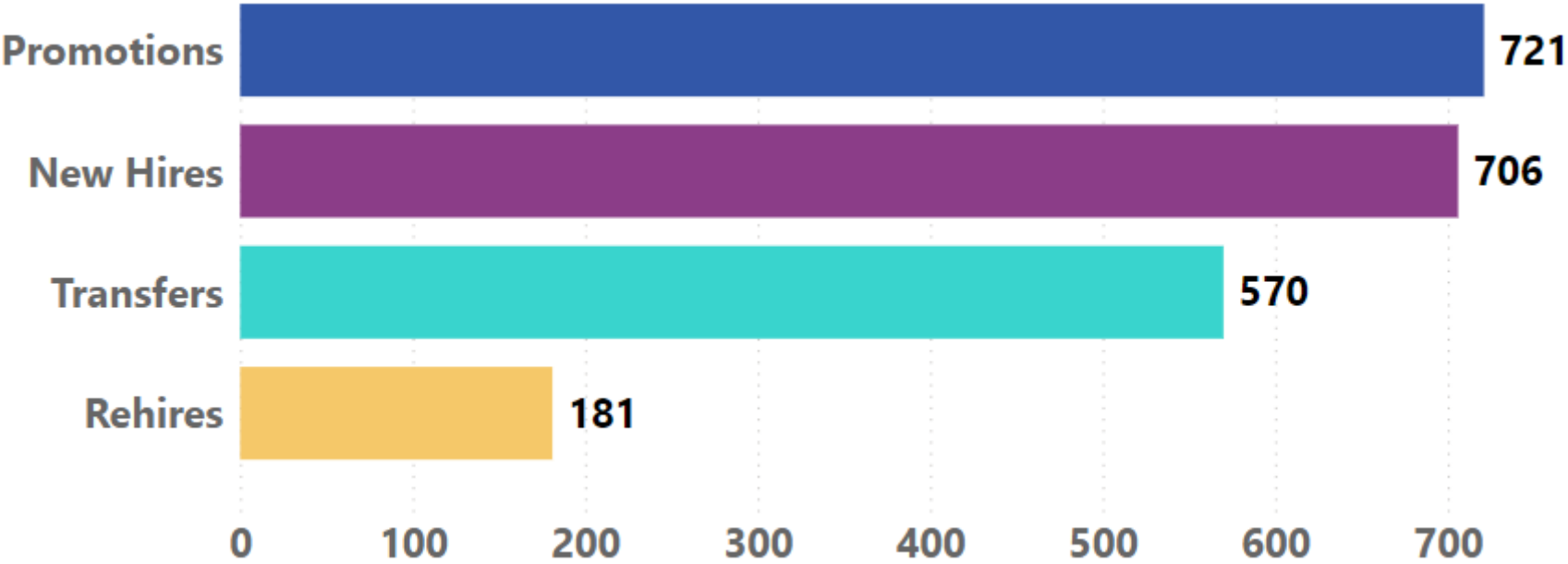


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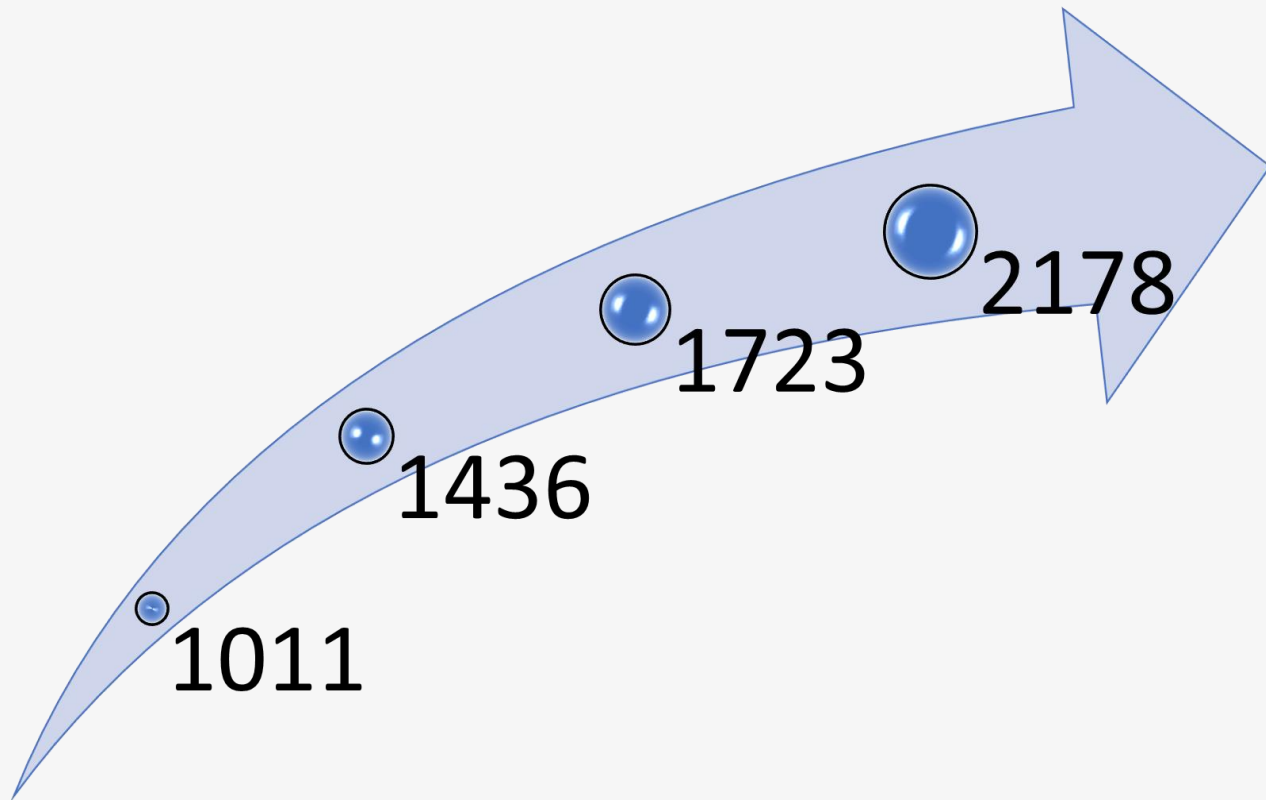
2178  
Filled  
Roles

# FULL-TIME ROLES FILLED- 2023

41%  
External



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## POSITIONS FILLED 2020 - 2023

### Highlights Last 12 Months

- +22% more applications
- +35% more applications per posting
- +18% more candidates referred

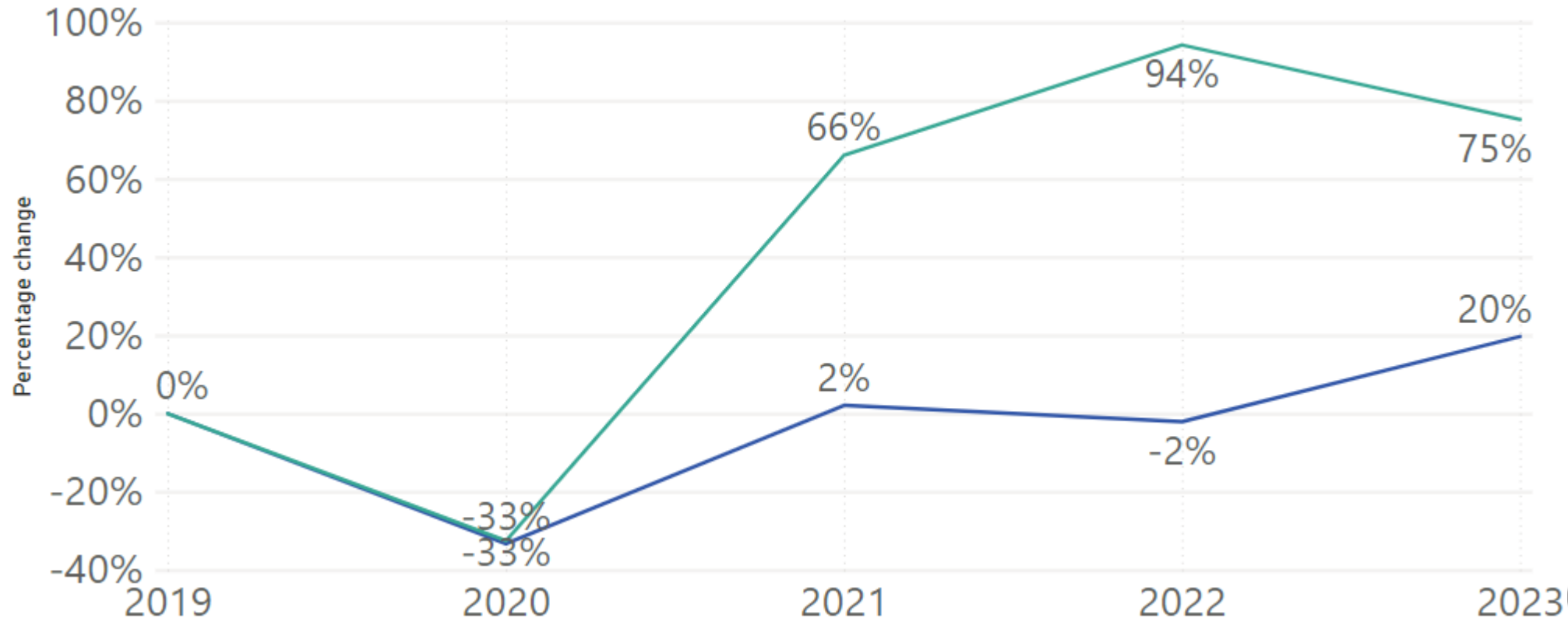


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# APPLICATIONS VS JOBS

*Compared to 2019*

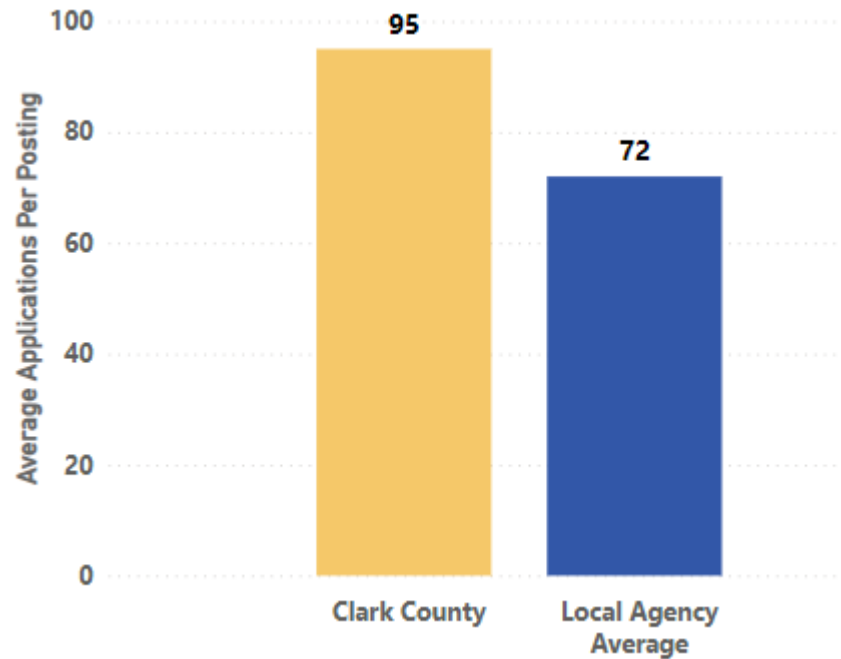
● Applications ● Jobs



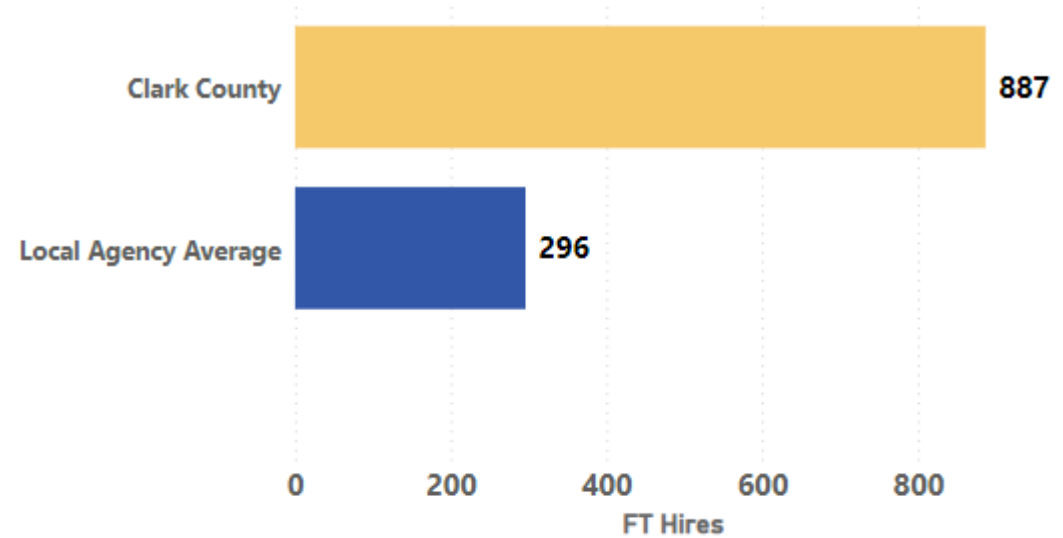
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# LOCAL AGENCY COMPARISONS - 2023

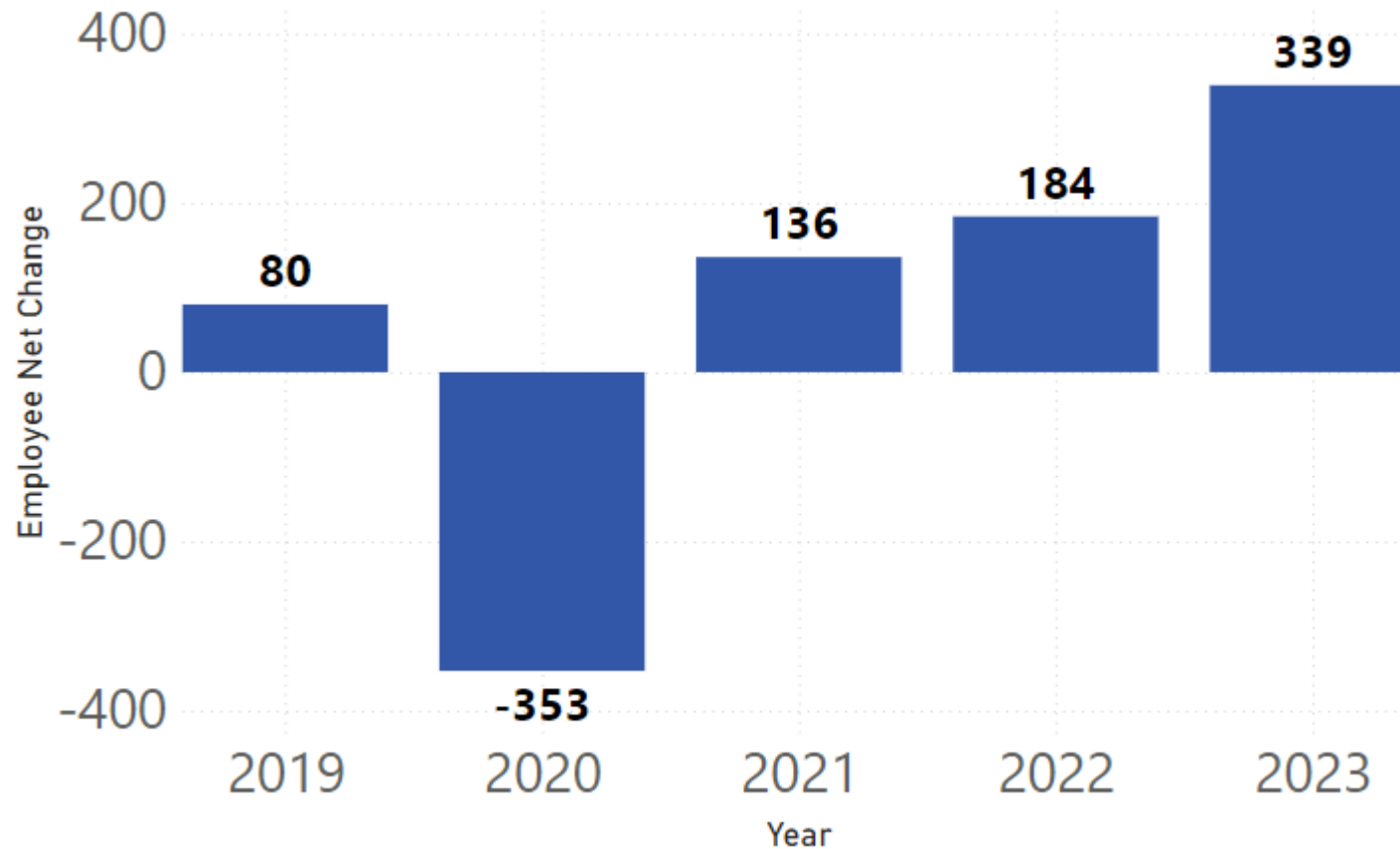
## Applications Per Posting



## Full Time Hires



# EMPLOYEE HEADCOUNT NET CHANGE

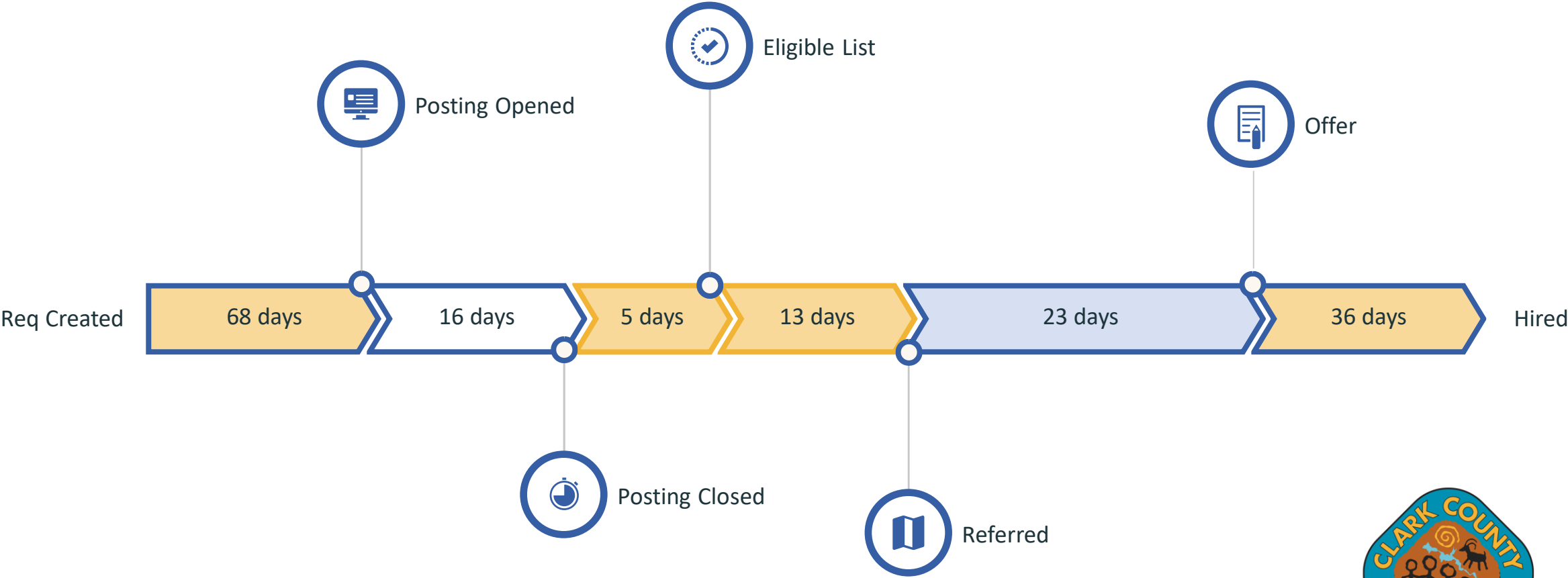
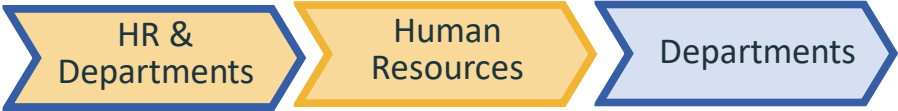


FT headcount +13% since 2020



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# AVERAGE RECRUITMENT TIMELINE





# Collaboration Until Posting

Average 68 days

## Department

### Provide Minimum Qualifications

Provide accurate information on what qualifications should determine eligibility

### Finalize Assessment

Finalize assessment questions to be asked on the application that will determine top candidates

Determine the interview questions/panel/dates

## HR/Recruitment

### Update Qualifications

Review past postings, provide recommendations to the department, and update any changes to the job description

### Create Posting

Provide guidance to departments on best questions to ask and update the job posting

### Review Eligible List

Review past eligible lists to determine if there are any qualified candidates we can invite to interview

Req Created

Posting

Eligible

Referral

Interview & Offer

Hired



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# Posting

Average 16 days

**Department**

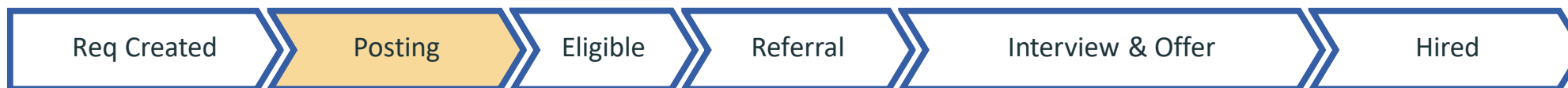
No Action  
No action needed while job is posted

**HR/Recruitment**

No Action  
No action needed while job is posted

## Personnel Directive No 2.0 and CBAs

- Departmental – Minimum of 7 days
- Countywide – Minimum of 14 days
- Open-Competitive – Minimum of 14 days
- Continuous



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# Creating the Eligible List

Average 5 days

## Department

### No Action

No action needed from the department to create an eligible list

## HR/Recruitment

### Review Applicants

All candidates are reviewed to determine if they meet the minimum qualifications

### Send Rejection/Qualified Emails

Trigger the system to send emails to the candidates to provide updates on their eligibility status

### Review Appeals

Candidates may appeal qualification determinations which are then reviewed by a committee in HR

Req Created

Posting

Eligible

Referral

Interview & Offer

Hired



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# Eligible to Referred List

Average 13 days

## Department

### No action

No action needed from the department to create a referred list

## HR/Recruitment

### Applicant Selection

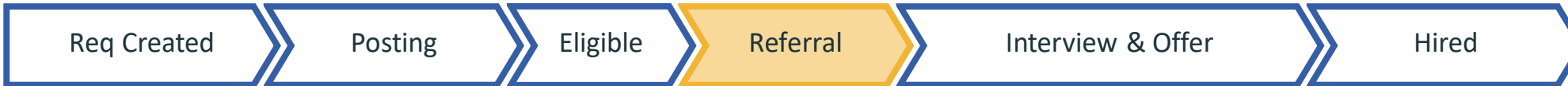
Eligible candidates are reviewed to determine the top candidates to be referred to the department

### Assessment Review

Review answers to the supplemental questions to determine profile strengths

### Refer List

Provide the department with a list of top candidates for them to interview



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# Referred List to Offers

Average 23 days

**Department**

- Schedule and facilitate the first round of interviews
- Schedule and facilitate the second round of interviews
- Negotiate and extend an offer

**HR/Recruitment**

No Action  
Human Resources is available to assist as needed



# Offer Until Hired

Average 36 days

### Department

- Determine a start date
- Notify HR to start the background check process
- Notify onboarding to start the onboarding process

### HR/Recruitment

- Process the background check



# IMPROVED DEPARTMENT COLLABORATION

areas where we are partnering with departments to decrease time to hire

Multi-departmental hiring

Hiring Manager Tools and Training

Concierge services for departments

Review Minimum Qualifications to identify STARs



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# S.T.A.R. CANDIDATES

**S**killed  
**T**hrough  
**A**lternative  
**R**outes



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# NEW TACTICS – 2024

areas where HR is creating new ways to increase applicants and decrease time to hire

Employee referral

Utilize data to strategically plan talent management

Full-cycle recruitment and sourcing support

New website launch and virtual events



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**PUBLIC SERVICE CAREER FAIR**  
November 9, 2023 | 10:00 a.m. - 2:00 p.m.

**Featuring CAREER Talks**  
*Information Sessions to Guide You in Your Job Search*

10:30 a.m. - 10:45 a.m.  
**Reasons to Work in Public Service**  
Presented by Curtis Germany, Human Resources Director  
Clark County

11:15 a.m. - 11:30 a.m.  
**How to Prepare for a Job Interview in Public Service**  
Presented by Mai Wortman, Talent Acquisition Manager  
City of North Las Vegas

12:00 p.m. - 12:15 p.m.  
**Tips on Reviewing Public Service Job Postings**  
Presented by Timothy McGinnis, Organizational Development Analyst  
RTC of Southern Nevada

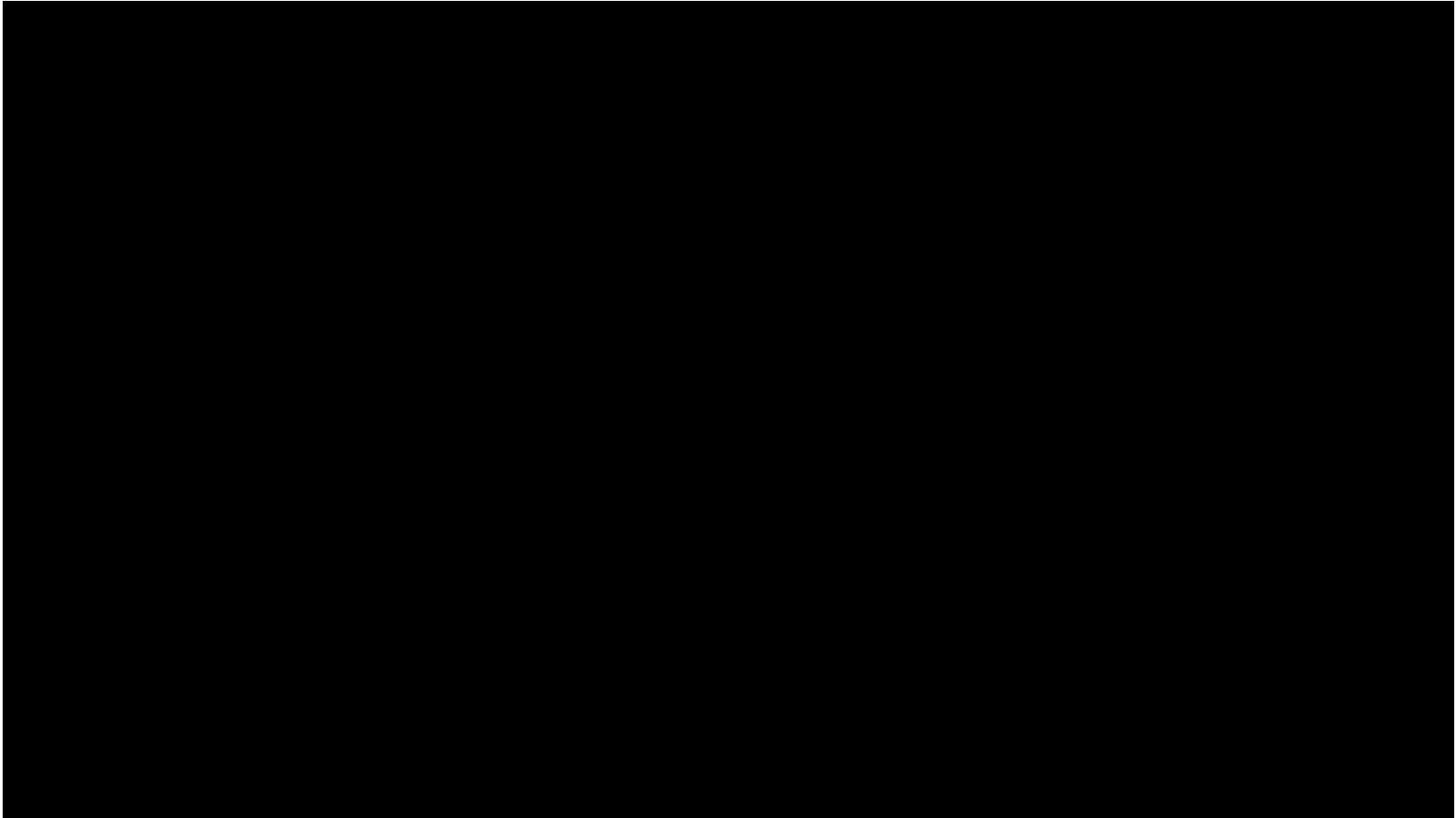
# CAREER FAIRS

Attended a total of **17** career fairs

- Hosted 2 public service career fairs
  - **266** attendees in April
  - **1061** attendees in November, a **299%** increase from April
- Hosted 5 virtual career fairs



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# HIGH SCHOOL SUMMER INTERNSHIP OPPORTUNITIES



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## Summer Business INSTITUTE

Paid internship, on-the-job training, financial literacy and professional development workshops, and scholarship opportunities!

### REQUIREMENTS

2.0 cumulative GPA  
Current high school sophomore, junior, or senior  
Must be age 16+ or turn 16 by June 10, 2024

### 8 WEEKS PART-TIME JUNE 2024–JULY 2024

- \$12 Per Hour
- Mon – Wed: 8 Hours
- Thurs: Virtual Workshops
- Application Deadline: Mar 12

### MORE INFO:

cchrvirtualevent@clarkcountynv.gov  
702.455.4565  
www.clarkcountynv.gov



TO APPLY,  
SCAN QR CODE OR  
GO TO: [BIT.LY/SBI2024](https://bit.ly/SBI2024)



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Thank you!!!!

[CLARKCOUNTYNV.GOV/CAREERS](http://CLARKCOUNTYNV.GOV/CAREERS)



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