

NASPO/STATE OF NEVADA MASTER AGREEMENT – AMENDMENT #1

Master Agreement Number:	99SWC-NV22-13385
Solicitation Number:	99SWC-S1154
Title:	Inmate Communications

Government Entity:	State of Nevada, Department of Administration, Purchasing Division		
Address:	515 E Musser St, Ste 300		
City, State, Zip Code:	Carson City, NV 89701		
Contact:	Heather Moon, Purchasing Officer II		
Phone:	775-684-0179	Email:	hmoon@admin.nv.gov

Contractor:	Global Tel*Link Corporation d/b/a ViaPath Technologies ("ViaPath")		
Address:	3120 Fairview Park Drive, Suite 300		
City, State, Zip Code:	Falls Church, VA 22042		
Contact:	Minnie McGinnis, AVP, Business Development Enablement		
Phone:	972-535-3322	Email:	Minnie.McGinnis@viapath.com

1. **AMENDMENTS.** For and in consideration of mutual promises and/or their valuable considerations, all provisions of the original master agreement resulting from Request for Proposal #99SWC-S1154 and dated November 7, 2022, attached hereto as Exhibit A, remain in full force and effect with the exception of the following:

- A. Section 2, entitled "TERM" is now amended for an extension to 12/31/2028 so the new range of the term will be 01/01/2023 – 12/31/2028.
- B. Effective upon execution of this amendment, the price list attached is effective. This amendment recognizes the Federal Communications Commission ruling of 7/18/2024 setting the new price caps for per-minute pricing on phone/video call rates and prohibits "site commission" payments.

2. **INCORPORATED DOCUMENTS.** Exhibit A (Original Master Agreement) is attached hereto, incorporated by reference herein and made a part of this amended master agreement.

3. **ATTACHMENTS**

3.1. The following documents are incorporated in descending order of constructive precedence.

A. EXHIBIT A-2 - Updated price list

3.2. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this Master Agreement are also incorporated herein.

4. **AUTHORITY.** Each person signing represents and warrants that he/she is duly authorized and has legal capacity to execute and deliver and bind the parties hereto. Each signatory represents and warrants to the other that the execution and delivery the performance of each party's obligations hereunder have been duly authorized, and this is a valid and legal agreement binding on the parties and enforceable in accordance with its terms.

IN WITNESS WHEREOF, the parties sign and cause this Master Agreement to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Master Agreement shall be the date provided within Section 2 above.

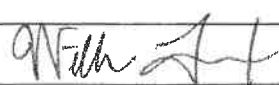
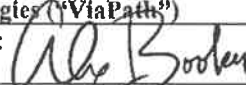
Government Entity: State of Nevada	Contractor: Global Tel*Link Corporation d/b/a ViaPath Technologies ("ViaPath")
Signature: 	Signature: 
Name: William Taylor	Name: Alexandra Booker
Title: Administrator	Title: Contracts Manager
Date: 5.20.25	Date: May 16, 2025

EXHIBIT A-2

Updated Price List

**VIAPATH
AMENDMENT TO MASTER AGREEMENT**

State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Inmate Population (current annual average daily population)	10,812	42,000	20,324	24,681	38,000	5,540

2.1 Software Applications

Education	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Base courses including GED preparation (detail in proposal narrative)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Custom DOC-required curriculum	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Video Visitation	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost ^(A3)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Prisons (any ADP): \$0.16/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Large Jails (ADP: 1,000+): \$0.11/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Med. Jails (ADP: 350-999): \$0.12/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Small Jails (ADP: 100-349): \$0.14/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Very Small Jails (ADP: 0-99): \$0.25/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.50/Message inbound and outbound or	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.50/Message inbound and \$0.07/minute outbound with Standard per minute streaming	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.50/Attachment	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.75/Video Message	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$1.59 average per song ^(A2)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$4.99 per 7-Day Basic Streaming Music (Non interactive)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$5.99 per 7-Day Streaming Music (Interactive)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$7.49 per 7-Day Premium Streaming Music with Playlists and Caching ^(A3)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost for Standard Programs ^(A4)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost to Access	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost for Standard eBooks ^(A5)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

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	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Movies	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Podcasts	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
PDF Document Viewing	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Inmate Management Tools	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Additional Services:						
Standard Per minute streaming and messaging option without bundle	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Additional Streaming Media and Content; Discounts may apply for bulk minute purchases	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Premium Movies (Gold)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Inmate Calling via the tablets or kiosks	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Facilities to do their own scanning	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Vendor to provide scanning at off-site facility	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Facility to have contracted staff facilitate	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Payment Services	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Software development rate for DOC enhancements	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

NOTE: Applications should be offered in various languages

2.2 Kiosks

	# of Near-Field Communication (NFC) stations, Flex stations or equivalent					
Inmate/Turnkey Kiosks	254	940	407	494	760	111
Number of Kiosks						
Lease, Purchase or No Cost	No Cost for hardware; up to \$5,000 per station for wiring and installation to the agency	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

	Per Lobby where payments are received	Per Lobby where payments are received	Per Lobby where payments are received	Per Lobby where payments are received	Per Lobby where payments are received
Deposit Kiosks					
Number of Kiosks	7	7	7	7	7
Lease, Purchase or No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

NOTE: If kiosk is leased, include all costs associated to include maintenance.

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CALLING RATES: PER MINUTE RATE

Base Rates		Rate Adjustments based on Added Features						
Collect	Debit	Prepaid Collect	Initial Voice Biometrics	Continuous Call Voice Biometrics	Investigative Tools	Voice Messaging	Cell Phone Detection	Additional Vendor Features
Local ⁽⁸⁵⁾	Prisons (any ADP): \$0.06/minute							
Intralata ⁽⁸⁵⁾	Large Jails (ADP: 1,000+): \$0.06/minute		See "ViaPath Notes" tab ⁽⁸¹⁾	See "ViaPath Notes" tab ⁽⁸¹⁾	See "ViaPath Notes" tab ⁽⁸¹⁾	No Cost	See "ViaPath Notes" tab ⁽⁸²⁾	See "ViaPath Notes" tab ⁽⁸²⁾
Interlata ⁽⁸⁵⁾	Med. Jails (ADP: 350-999): \$0.07/minute							
Interstate ⁽⁸⁵⁾	Small Jails (ADP: 100-349): \$0.09/minute							
International ^(84, 85)	Very Small Jails (ADP: 0-99): \$0.12/minute							
Additional Fees	FCC prohibits additional fees							
Commission Rate	FCC prohibited							

VIAPATH

AMENDMENT TO MASTER AGREEMENT

State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Inmate Population (current annual average daily population)	10,812	42,000	20,324	24,681	38,000	5,540
Cost should be proposed by per inmate annually.						
Equipment	\$0.00	Annual cost per ADP is dependent upon mail volume				
Software	\$5.00	Annual cost per ADP is dependent upon mail volume				
A4						
Equipment	\$0.00	Annual cost per ADP is dependent upon mail volume				
Software	Negotiable	Annual cost per ADP is dependent upon mail volume				
Storage of Hard-Copy Mail						
Equipment	\$0.00	Annual cost per ADP is dependent upon mail volume				
Software	Negotiable	Annual cost per ADP is dependent upon mail volume				
NOTE: Include all costs associated to include software and equipment maintenance.						
Value-Add Solution Item - Digital Mail Scanning Service Options						
Service Option 1 - Facilities to do their own scanning (C1)	Included above	Annual cost per ADP is dependent upon mail volume				
Service Option 2 - Vendor to provide scanning at off-site facility	Negotiable	Annual cost per ADP is dependent upon mail volume				
Service Option 3 - Facility to have contracted staff facilitate scanning at DOC	Negotiable	Annual cost per ADP is dependent upon mail volume				

ViaPath's annual cost per ADP for Service Option 2 is based on a price of \$1.25 per piece of mail. When agencies move to digital mail scanning, data shows that physical mail volumes can drop by 50% or more. The table below shows the reduction in the cost per ADP annually of a reduction in the volume of mail to be scanned.

Mail Volume Example	100% of Current Volume	50% of Current Volume	25% of Current Volume
Mail Scanning Service Options	Per ADP Annually	Per ADP Annually	Per ADP Annually
Service Option 1	\$5.00	\$9.00	\$4.50
Service Option 2	Negotiable	Negotiable	Negotiable
Service Option 3	Negotiable	Negotiable	Negotiable
	Per Piece of Mail	Per Piece of Mail	Per Piece of Mail
	\$0.02	\$0.08	\$0.08

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Additional Pricing Information

Tablet/Kiosk: Additional Features & Services

Reference	Other Content Name	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
A1	Custom DOC-required curriculum	N/A	N/A	N/A	N/A	Access to DOC provided curriculum
A2	Music Purchases/Download	\$0.69 - \$2.49 per download	N/A	N/A	Customer may add to rate and keep increase as commission	
A3	Streaming Music with Caching and Playlists	Negotiable; 14-Day and 30-Day options	N/A	N/A	Customer may add to rate and keep increase as commission	
	Anger Management Course	Negotiable	Negotiable	Negotiable	N/A	Mental health course on Anger Mgmt from an industry expert
	Substance Abuse Disorder/Recovery	Negotiable	Negotiable	Negotiable	N/A	Research-backed substance abuse treatment with a proven track record of successes
	Educational/Vocational	Negotiable	Negotiable	Negotiable	N/A	Various vocation and educational programs
A4	Family & Spirituality	Negotiable	Negotiable	Negotiable	N/A	Various programs designed to support community involvement, parenting, religious studies, and much more
	Life Skills & Mental Health	Negotiable	Negotiable	Negotiable	N/A	Various programs in employment skills, financial literacy, community resources, computer-based re-entry simulation, etc.
A5	Audiobooks	Negotiable	Negotiable	Negotiable	N/A	

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Payment Services

Electronic Fund Transfer			
Deposit Range		High	Trust
Low	High	Credit	Cash
\$0.01	\$9.99	\$0.90	\$2.50
\$10.00	\$19.99	\$1.75	\$2.50
\$20.00	\$99.99	\$5.95	\$2.50
\$100.00	\$199.99	\$6.95	\$2.50
\$200.00	\$300.00	\$7.95	\$2.50

Customer may add to rate and keep increase as commission

Self Release / Bail			
Deposit Range		High	Self Release
Low	High	Credit	Cash
\$0.01	\$100.00	\$5.00 + 5.0% additional \$5.00 per \$100 deposited	\$5.00 plus an additional \$5.00 per \$100 deposited

Customer may add to rate and keep increase as commission

Walk-In Retail			
Deposit Range		High	Walk-In Retail
Low	High	Credit	Cash
\$0.01	\$300.00	\$4.95	\$4.95

Customer may add to rate and keep increase as commission

Tablet Account Funding Fee \$3.00 Per Deposit Transaction

All rates above assume zero commission. Customer may add to the rates and keep the increase as commission.

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Non-Phone or Video Visitation Rate Adjustments based on Added Features

Reference	Investigative Tools	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
	Voice IQ® - Continuous Voice Biometric	Negotiable	Negotiable	Negotiable	N/A	
	Voice IQ® - Initial Voice Biometric	Negotiable	Negotiable	Negotiable	N/A	
	Call IQ® Basic & Advanced - Intelligent Keyword Search	Negotiable	Negotiable	Negotiable	N/A	
B1	Called Party IQ® - Inmate to Inmate Call Detection	Negotiable	Negotiable	Negotiable	N/A	
	Phone IQ® - Phone Type Identification	Negotiable	Negotiable	Negotiable	N/A	
	GTL Data IQ® - Investigative Data Analysis	Negotiable	Negotiable	Negotiable	N/A	
	GTL Fusion™ - Monitoring 3% of Calls by ViaPath Staff	Negotiable	Negotiable	Negotiable	N/A	
	GTL Fusion™ - Intelligence Information Sharing & Analysts	Negotiable	Negotiable	Negotiable	N/A	

Reference	Cell Phone Detection	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
	Celebrite Mobile Forensic Device (UFED)	Negotiable	Negotiable	Negotiable	N/A	
	Celebrite Premium (Unlimited iOS and Android extraction)	Negotiable	Negotiable	Negotiable	N/A	
	CellSense Cell Phone Detection Device	Negotiable	Negotiable	Negotiable	N/A	
B2	CEIA PD240CB-SET Handheld Metal Detector	Negotiable	Negotiable	Negotiable	N/A	
	Wolfhound-Pro with 12 month extended warranty and software	Negotiable	Negotiable	Negotiable	N/A	
	TEK84 Intercept Body Scanner (SSD-017-1102)	Negotiable	Negotiable	Negotiable	N/A	
	Adani X-Ray Inspection Systems	Negotiable	Negotiable	Negotiable	N/A	
	Cell Phone Interdiction Sweeps	Negotiable	Negotiable	Negotiable	N/A	
	RFID - Realtime Location Services	Negotiable	Negotiable	Negotiable	N/A	

Reference	Additional Vendor Features	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
	Free Inmate Calling Program	Negotiable	Negotiable	Negotiable	N/A	
B3	Increase wireless network coverage	Negotiable	Negotiable	Negotiable	N/A	
	Lower tablet ratio	Negotiable	Negotiable	Negotiable	N/A	
	Additional On-site Administrators	Negotiable	Negotiable	Negotiable	N/A	
	Additional Dedicated Site Technicians	Negotiable	Negotiable	Negotiable	N/A	
B4	International ITS calls, whether made using a debit or prepaid/AdvancePay™ format. The interstate ITS rate set forth above the base rate per minute [NOTE - must comply with permissible interstate rate caps based on ADP for the facility]] plus the applicable call termination rate for the destination country as published on the Company's website, which may be updated every 3 months in accordance with the FCC Order.	Negotiable	Negotiable	Negotiable	N/A	

Federal, state, and local taxes apply to all telecommunications services. Tax calculations are based upon the mandated tax rate in effect at the time of call and vary by call origination and destination. Tax collections are rendered to the appropriate taxing entity and are never retained in whole or in part by ViaPath.

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Reference	Other Content	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
C1	ChemImage VeroVision Mail Screener 3rd Generation	Negotiable	Negotiable	Negotiable	N/A	Optional Solution: scanning for drugs & toxins