



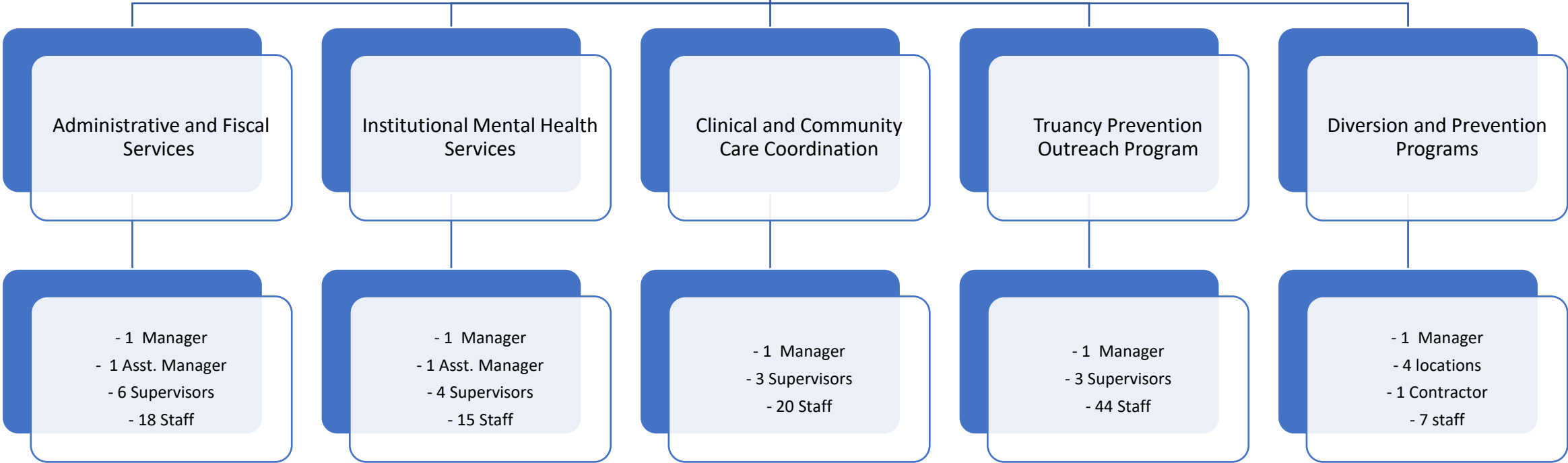
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**Clinical and Community Services**

**Jill Marano, Director**  
**Alexa Rodriguez, Deputy Director**

Clinical and Community Services



## **Vision:**

Empowering every path, preserving every legacy, and building resilience for a prosperous future.

## **Mission:**

Our mission is to provide a culturally responsive framework that supports individuals and families through prevention, intervention, and institutional care. Through collaborative partnerships, we work to empower individuals, reduce barriers, and cultivate a system that nurtures resilience and growth.



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# “One Door” Approach

*to a System of Coordinated Care, that creates pathways to lasting success for Clark County children and families.*

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## What is the “One Door” Approach:

- A unified system where individuals and families can access the right services through one centralized entry point.
- An approach that streamlines services to make it easier for residents to get help without having to navigate several different agencies.

## Why This Approach is Essential:

- **Centralized Intake:** One coordinated entry to all clinical, behavioral health, early intervention, prevention, diversion, and chronic absenteeism services.
- **System of Care:** Coordinated system of care where agencies work collaboratively to provide consistent, high-quality services tailored to individual needs.
- **Early Intervention & Prevention:** Improve long-term outcomes and reduce crisis-driven service needs
- **Breaking Down Silos:** Foster communication and coordination across Family Services, Juvenile Justice, and Social Services to provide effective support without navigating multiple agencies.
- **Streamlined Access & Efficiency:** Reduce duplication, enhance resource use, and speed up connection to services.
- **Quality & Consistency:** Improvements through unified care coordination.
- **Funding and Sustainability:** Creates ability to bill Medicaid for services already being performed.



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# Clinical and Community Services (CCS)

## 2025 Highlights

- **Administrative and Fiscal Services:** Developed new policy, completed System of Care training, and facilitated community partner listening session. The Gap Services Housing Program has expanded services to CCS families. Working towards a centralized Medicaid billing system to ensure reimbursement for services.
- **Institutional Mental Health Services:** Merged Juvenile Justice and Child Haven Clinical to provide consistent and streamlined direct clinical care across institutional mental health settings. Began providing 24/7 crisis support to three previously disparate sites as one comprehensive on-call crisis response team.
- **Clinical and Community Care Coordination:** Clinical staff have expanded support to youth and families formally involved in foster care or probation. Also implemented care coordination with UMC's Crisis Stabilization Center to ensure successful follow-up and discharge planning.



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# Clinical and Community Services

## 2025 Highlights

- **Truancy Prevention Outreach Program (TPOP)** – Continued partnership and collaboration with the Clark County School District to ensure chronically absent students are referred to TPOP after Tier 1 interventions have been exhausted at the school level.
- **Diversion and Prevention** - Expanding our role in diversion and prevention, to provide Juvenile Justice Assessment Center services and Child Welfare prevention services in a coordinated effort. Implementation of Family First Prevention Services Act with an emphasis on the Differential Response Program and support for at-risk youth.



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# Questions?

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