

AGENDA ITEM DEVELOPMENT REPORT

OFFICE OF THE COUNTY MANAGER
CLARK COUNTY, NEVADA

AIDR No.: 3764

KEVIN SCHILLER
County Manager

JESSICA L. COLVIN
Chief Financial Officer

ABIGAIL FRIERSON
Deputy County Manager

LISA KREMER
Deputy County Manager

LES LEE SHELL
Deputy County Manager

Date: June 11, 2025 Agenda Date: July 15, 2025

Originating
Department: Finance/Purchasing

Contact/Ext: Cherry Cruz / 702-455-2725

Issue: SELECTION OF AND CONTRACTS
WITH

Subject/Title:

RFQ No. 607465-25 Homemaker Home Health Aide Services

Recommended Action:

Approve the Master Contract; and approve the selection of, and Contracts with A Novo Care L.L.C., A Sacred Home Health Care LLC, Abiding Home Care Services Inc., Above The Rest Home Care, Inc, ADL Home Care Inc. dba ADL Homecare, Heater, Collins, Inc. dba Angel Care Home Health Services, Aries Family Care LLC dba Aries Family Care, JPN Holdings Corp. dba Assisting Hands South Central Las Vegas, At Home Solutions dba At Home Sr Solutions, CVS Home Care Inc, Double Dose Serenity Care L.L.C, Elsa Home Care Inc., Schmidt LLC dba Good Samaritan PCA, Graceful Touch, LLC, Hearts of Passion Home Care LLC, High Class Personal Care, LLC, Lloyd's Homecare Services LLC dba Sunset Loft LV, Premier Home Care Services LLC, Red Rock Home Health Care Corp, SSM Health LLC, and Suzy's Care LLC, for RFQ No. 607465-25, for Homemaker Home Health Aide Services, contingent upon submission of the required insurance; and authorize the Chief Financial Officer or her designee to sign the Contract; or take other action as appropriate. (For possible action)

Summary:

On January 21, 2025, Request for Qualification (RFQ) No. 607465-25 was advertised on the Clark County Purchasing website and in the Las Vegas Review Journal. Submittals were requested for qualified firms to provide homemaker home health aide services.

Submittals were received from the following firms: see Submittal Summary attached.

An Ad-Hoc Committee comprised of 4 subject matter experts from Social Service Department reviewed and evaluated the submittals. After the evaluation, the Ad-Hoc Committee ranked the firms in the order listed in the Submittal Summary attached.

The Ad-Hoc Committee recommends the selection of:

A Sacred Home Health Care LLC
Abiding Home Care Services
Aries Family Care
Red Rock Home Health Care Corp
Angel Care Home Health
High Class Personal Care
A Novo Care LLC
ADL Homecare
Elsa Home Care
CVS Home Care Inc
Above The Rest Home Care
Suzy's Care LLC
Good Samaritan PCA
Hearts of Passion Home Care
Premier Home Care Services LLC
SSM Health LLC
Double Dose Serenity Care L.L.C
Lloyds Homecare Services LLC
Graceful Touch LLC
Assisting Hands South Central Las Vegas
At Home Solutions

The selected firms will provide general homemaker assistance to individuals in an effort to maintain placement in their own homes rather than being placed in institutions.

The following are the evaluation criteria and point values.

Written Evaluation:

Evaluation Criteria	Point Value
Cover Letter	Pass/Fail
Organization Information	5
Staff Qualifications	5
Licensure	75
Description of Proposed Services	10
Compliance with County's Standard Contract	5
Disclosure of Ownership Form	Pass/Fail
TOTAL SCORE	100 POINTS

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In accordance with NRS 332.115.1 (b), the competitive bidding process is not required as the services to be performed are professional in nature. Pursuant to internal policies and procedures, Clark County solicited these services through the RFQ process.


— KEVIN SCHILLER
County Manager

RFQ NO. 607465-25
HOMEMAKER HOME HEALTH AIDE SERVICES
ATTACHMENT 1 – EVALUATION SUMMARY

WRITTEN PROPOSALS:

	Total	19. A. Cover Letter	19. B. Organizational Information	19. C. Staff Qualifications	19. D. Licensure	19. E. Description of Proposed Services	19. F. Compliance with County's Standard Contract	19. G. Disclosure of Ownership Form
Supplier	/ 100 pts	Pass/Fail	/ 5 pts	/ 5 pts	/ 75 pts	/ 10 pts	/ 5 pts	Pass/Fail
A Sacred Home Health Care LLC	100	Pass	5	5	75	10	5	Pass
Abiding Home Care Services	100	Pass	5	5	75	10	5	Pass
Aries Family Care	99.75	Pass	5	4.75	75	10	5	Pass
Red Rock Home Health Care Corp	98.75	Pass	5	4.25	75	9.5	5	Pass
Angel Care Home Health	94	Pass	5	4.5	75	4.5	5	Pass
High Class Personal Care	93.25	Pass	5	2.75	75	5.5	5	Pass
A Novo Care LLC	93	Pass	5	3.5	75	7.5	2	Pass
ADL Homecare	92.75	Pass	5	3.75	75	4	5	Pass
ELSA HOME CARE	92.5	Pass	5	2.5	75	5	5	Pass
CVS HOME CARE INC	92	Pass	5	3	75	4	5	Pass
Above The Rest Home Care	91.5	Pass	5	2.5	75	4	5	Pass
SUZY'S CARE LLC	91	Pass	5	2.5	75	3.5	5	Pass
Good Samaritan PCA	86.5	Pass	5	3	67.5	9	2	Pass
Hearts of Passion Home Care	86.5	Pass	5	3.75	63.75	9	5	Pass

Premier Home Care Services LLC	74	Pass	0	3	67.5	1.5	2	Pass
SSM Health LLC	62.75	Pass	5	2.5	48.75	4.5	2	Pass
Double Dose Serenity Care L.L.C	58.25	Pass	5	2.5	41.25	4.5	5	Pass
Lloyds Homecare Services LLC	58.25	Pass	5	2	41.25	5	5	Pass
Graceful Touch LLC	57.5	Pass	5	2.25	41.25	4	5	Pass
Assisting Hands South Central Las Vegas	53.5	Pass	5	2	37.5	4	5	Pass
At Home Solutions	51	Pass	5	0.75	41.25	2	2	Pass
I Declare Homecare LLC	42.25	Pass	3	1.75	30	7.5	0	Pass
Access Healthcare Staffing and Recruitment Inc	19.5	Pass	5	5	0	4.5	5	Pass
Love and Care Health L.L.C.	11.75	Pass	5	0.75	0	1	5	Fail
Emphasis Home Services	10.5	Pass	5	1	0	2.5	2	Pass