

Jennifer Cooper, Chief Communications & Strategy Officer August 15, 2023



- Last year, surveyed employees on a motto that resonated most with our role in the community and the culture of our organization
  - Employees voted on and selected:

"Together for Better"



- As part of the branding work, a refresh of the organization's values was incorporated.
- Based on feedback from surveys in the community as well as a hurricane exercise facilitated by an outside firm with commissioners and organization leadership, 6 new values were identified.
- Employees were asked to vote on the existing values alongside the new values and to select 6 that resonated most with them as the defining pillars of Clark County's culture.

- Clark County's new values, as voted on by over 2000 employees:
  - **Public Service** (75%) dedicating ourselves to the betterment of the community to make a difference (a new Clark County value)
  - Integrity (62%) honoring the public's trust (a current Clark County value)
  - **Respect** (62%) demonstrating professionalism in everything we do and conducting ourselves with dignity as County employees (a current Clark County value)
  - **Accountability** (55%) holding ourselves and others responsible for performance and behavior, without stonewalling or blaming (a current Clark County value)
  - **Excellence** (50%) striving to make a difference through our jobs and the roles in Clark County (a current Clark County value)
  - **Leadership** (44%) empowering employees, lead by serving others and identifying shared goals (a new Clark County value)

- The new motto and values represent our communication pillars going forward, internally and externally
  - The values and the motto will be incorporated into branded templates for internal and external use to reinforce who we are and what we stand for as an organization
  - These pillars will also represent the tone of our communication in media engagement, website and digital touchpoint content, and internal communication opportunities with employees
  - They will be reinforced as much as possible from a reputation management and recruitment/retention perspective



#### **Brand Launch**



#### Clark County Brand Launch

#### Going live today:

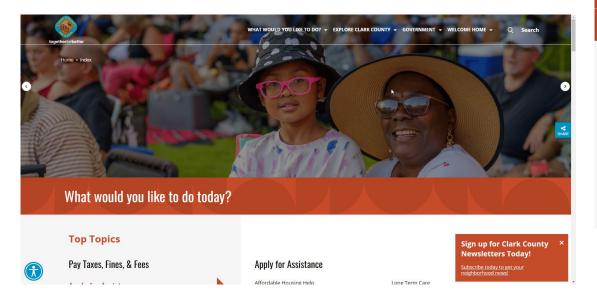
- Videos for social media focused on values, motto, employees
- Sponsorship of "Find My Forever" with Fox 5, RJ and RJ en Español
  - The new version of Wednesday's Child produced and edited in-house by Clark County Communications & Strategy in partnership with DFS

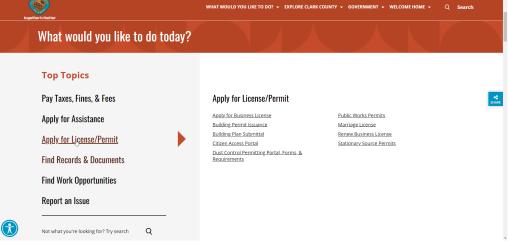


#### Clark County Brand Launch

New Clark County web design - easier to navigate, to highlight stories for the community, and to reflect who Clark County is for the region we

serve.





#### Clark County Brand Launch

 New value awards for Clark County employees to recognize commitment to service

- To launch in the coming months
  - Public-nominated employee awards
  - Peer to Peer, Supervisor to Employee Awards for Outstanding Public Service or Value-Driven Achievement
- Reinforcement of values through internal deliverables
  - Signage, communications, posters, employee app, television programming, etc.



#### **Brand Standards**



#### Clark County Brand Standards

Brand Standards – these will be publicly and internally available

#### MOTTO USAGE GUIDELINES

The following guidelines illustrate the proper use of the Clark County motto.



Font: PP Neue Montreal | Bold Color: Pantone 632 C I #0093b2 Opacity: 100%

The motto is an art file. DO NOT attempt to re-typeset it or recreate it





**PANTONE 632 C** CMYK 100/17/0/30 RGB 0/147/178 #0093b2

PANTONE 630 C #a31e22

CMYK 51/4/14/0 RGB 119/197/213

PANTONE 143 C CMYK 5/31/92/0 RGB 241/180/52 #f1b434

PANTONE 471C CMYK 0/47/80/28 RGB 184/97/37 #b86125



CMYK 87/69/4/0 RGB 54/94/165 #365ea5



PANTONE 173 C CMYK 16/84/98/5 RGB 197/75/42 #c54b2a



PANTONE 654 C CMYK 100/91/25/13 RGB 36/55/114 #243772



**PANTONE** Neutral Black CMYK 71/66/64/72 RGB 35/34/34 #232222



togetherforbetter

#### Clark County Brand Standards







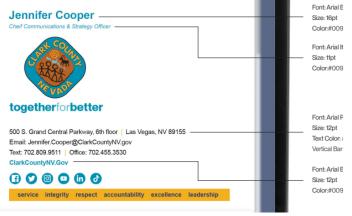
PowerPoint Template





**Business Card Template** 

#### Memo Template



Email Signature Template



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#### Department Partnerships

- Story of Clark County internal and external aligns with motto and values
  - Department partnerships in sharing out great work, telling stories of service, profiling employees/departments, showing our community working for the community
  - Please help us talk about what you do, why you do it, who does the work, who benefits from our service. . .

Together for better



# Questions?

Thank you!

