



RFQ NO. 607247-24

**INTERLOCAL AGREEMENT FOR RYAN WHITE HIV/AIDS
PROGRAM, PART A & ENDING THE HIV EPIDEMIC
SERVICES**

This INTERLOCAL AGREEMENT hereinafter referred to as "AGREEMENT" is entered into on this _____ day of _____, 2025 by and between CLARK COUNTY, Nevada, hereinafter referred to as "COUNTY" and SOUTHERN NEVADA HEALTH DISTRICT, hereinafter referred to as "AGENCY" for RYAN WHITE HIV/AIDS PROGRAM, PART A & ENDING THE HIV EPIDEMIC SERVICES.

WITNESSETH:

WHEREAS, NRS 277.180 authorizes public agencies to contract with any one or more other public agencies to perform any governmental service, activity, or undertaking which any of the public agencies entering into the contract is authorized by law to perform;

WHEREAS, AGENCY has the required licenses and/or authorizations pursuant to all Federal, State of Nevada and local laws in order to conduct business relative to this AGREEMENT;

WHEREAS, AGENCY has the personnel and resources necessary to accomplish the services as described in Article I, Scope of Work;

WHEREAS, AGENCY and COUNTY stipulate that total payment for services performed under this AGREEMENT by AGENCY cannot exceed the amount of funds appropriated annually; and

WHEREAS, all funds are dependent upon the Health Resources and Services Administration of the U.S. Department of Health and Human Services (hereinafter referred to as "HRSA") as a Transitional Grant Area (TGA) for Treatment Extension Act funding.

NOW, THEREFORE, the parties mutually agree as follows:

ARTICLE I: SCOPE OF WORK

AGREEMENT sets forth the following scope of work for conceptual treatment of project work plan categories:

- 3.2.1 Medical Case Management, including Treatment Adherence Services (MCM)
- 3.3.1 Early Intervention Services (EIS)
- 3.3.3 Medical Nutrition Therapy (MNT)
- 3.3.4 Mental Health Services (MHS)
- 3.3.5 Outpatient/Ambulatory Health Services (OAHS)
- 3.4.4 Linguistic Services (LS)
- 3.4.5 Medical Transportation (MT)
- 3.5.1 Rapid stART Outpatient/Ambulatory Health Services (RS OAHS)
- 3.6 Mental Health Services (EHE MHS)
- 3.9 Linguistic Services (EHE LS)

1.0 Overview

The Ryan White HIV/AIDS Treatment Extension Act of 2009 (Public Law 111-87) is the largest Federal program focused exclusively on HIV/AIDS care. The program is for individuals living with HIV/AIDS who do not have sufficient health care coverage or financial resources for managing their HIV. The Ryan White legislation has been adjusted with each reauthorization to accommodate new and emerging needs, such as an increased emphasis on funding of core medical services and changes in funding formulas. Funds are provided by the U.S. Department of Health and Human Services (HHS), Health Resources and Services

Administration (HRSA), Ryan White HIV/AIDS Treatment Extension Act of 2009 known as the Ryan White HIV/AIDS Program (RWHAP). The HIV Emergency Relief Grant Program Part A: Eligible Metropolitan Areas/Transitional Grant Areas HRSA Announcement No: HRSA-17-030 Catalog of Federal Domestic Assistance (CFDA) No. 93.914. ***The Las Vegas Ryan White Transitional Grant Area (TGA) includes Mohave County, Arizona, Clark County and Nye County, Nevada.***

Ending the HIV Epidemic: A Plan for America (EHE) is a bold and ambitious initiative to reduce the number of new HIV infections in the United States by 90% by 2030. The plan leverages critical scientific advances in HIV prevention, diagnosis, treatment, and outbreak response by coordinating the highly successful programs, resources, and infrastructure. ***Phase 1 of the initiative (2020-2025) was focused in 57 regions hardest hit by the HIV epidemic and Clark County, NV is one of these priority jurisdictions.***

To achieve the goal of reducing new HIV infections in the United States by 75% by 2025 and 90% by 2030, *Ending the HIV Epidemic: A Plan for America* focuses on four key strategies that together can end the HIV epidemic in the U.S.

1. Diagnose all individuals with HIV as early as possible after infection.
2. Treat people with HIV rapidly and effectively to reach sustained viral suppression.
3. Prevent new HIV transmissions by using proven interventions.
4. Respond quickly to potential HIV outbreaks to get needed prevention and treatment services to people who need them.

2.0 Scope of Project

Ryan White HIV/AIDS Program Services, Part A and Ending the HIV Epidemic Services funding is competitive and used to assist the development or enhancement of access to a comprehensive continuum of high quality, community-based care for low-income individuals living with HIV in Clark County and Nye County in Nevada and Mohave County in Arizona. As such, it supports the National HIV/AIDS Strategy (NHAS) goals of: 1) Reducing New HIV Infections; 2) Increasing Access to Care and Improving Health Outcomes for People Living with HIV; and 3) Reducing HIV-Related Disparities and Health Outcomes.

Funds are contingent upon receipt of Grant Awards from Health Resources and Services Administration to COUNTY.

Note: Common Definitions and Abbreviations are in section 6.0 of this scope of work.

3.0 Services

The purpose of this section is to provide a description of how AGENCY must utilize the allocated funding to provide the highest quality of service based on the HHS Treatment Guidelines, the Health Resources and Services Administration (HRSA) mandated core and support service categories, the Las Vegas TGA Planning Council-approved Service Standards and the HSRA required National Monitoring Standards to meet the client's need(s).

Sections 3.2, 3.3, and 3.4 are the Ryan White Part A Core Medical and Support Service categories deemed fundable by the Health Resources and Services Administration (HRSA) and approved by the Planning Council to be fundable in the Las Vegas TGA. Sections 3.5, 3.6, and 3.9 are Ending the HIV Epidemic funded services aligned with the EHE Work Plan and community priorities.

RYAN WHITE HIV/AIDS PROGRAM (RWHAP), PART A - CORE MEDICAL AND SUPPORTIVE SERVICES

Target Population and Eligibility Criteria:

The principal intent of the RWHAP is to provide services to people with HIV (PWH) including those whose illness has progressed to the point of clinically defined AIDS (stage three HIV). Ryan White funds are intended to support only the HIV-related needs of eligible individuals. AGENCY shall ensure that assistance provided under the Ryan White Program may only be used for services necessary to facilitate a person living with HIV to access and remain engaged in HIV medical care and treatment and for supportive services that directly benefit the health of or is related to the HIV positive status of an individual.

The Las Vegas Transitional Grant Area (TGA) Ryan White Part A program is an established part of a HIV service continuum which supports a cadre of medical and support services for PWH who meet specific eligibility requirements. To be eligible for Ryan White Part A CORE MEDICAL and SUPPORTIVE in the Las Vegas TGA the following requirements must be met:

- Proof of Diagnosis: Verifiable documentation of HIV diagnosis
- Proof of Residence: Documented evidence that demonstrates the individual resides in one of the following counties: Clark County, Nevada; Nye County, Nevada; or Mohave County, Arizona
- Proof of Income: Must have a gross income at, or below, 400% of the most current Federal Poverty Level (FPL) guidelines.

Affected individuals (people not identified with HIV) may be eligible for HRSA RWHAP services in limited situations, but these services for affected individuals must always benefit PWH. Funds awarded under the HRSA RWHAP may be used for services to individuals affected by HIV only in the circumstances described in section 6.0 Common Definitions and Abbreviations.

3.2 Case Management Service Categories:

3.2.1 Medical Case Management, including Treatment Adherence Services (MCM)

3.2.1 MCM must deliver services within a tiered system as follows:

- **Tier 1: Navigation Services**
- **Tier 2: Community Based Case Management (Recommended Case Load Not To Exceed 160)**
- **Tier 3: Clinical-Based Case Management (Recommended Case Load Not To Exceed 500)**

Agencies will be funded either for Tiers 1 and 2 or for Tiers 1, 2, and 3. Those funded for Tiers 1, 2, and 3 **must be** co-located with an Outpatient/Ambulatory Health Services provider.

MCM services must be provided by medically credentialed individuals or other healthcare staff who are part of the clinical care team. The following minimum qualifications apply to the tiers as follows:

- **Tier 1 Case Managers: Certified Community Health Worker Level I**
- **Tier 2 Case Managers: Certified Community Health Worker Level II, Certified Peer Recovery Support Specialist or a Bachelor's degree or above in human services field)**
- **Tier 3 Case Managers: Licensed Clinical Staff (i.e. LPN, RN, BSN, MSN, LCSW, LMSW, PharmD, etc.)**

HRSA PCN 16-02 Description: Medical Case Management is the provision of a range of client-centered activities focused on improving health outcomes in support of the HIV care continuum. Medical Case Management includes all types of case management encounters (e.g., face-to-face, phone contact, and any other forms of communication). Key activities include:

- Initial assessment of service needs
- Development of a comprehensive, individualized care plan
- Timely and coordinated access and linkage to medically appropriate levels of health and support services and continuity of care
- Continuous client monitoring to assess the efficacy of the care plan
- Re-evaluation of the care plan at least every 6 months with adaptations as necessary
- Ongoing assessment of the client's and other key family members' needs and personal support systems
- Treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments
- Client-specific advocacy and/or review of utilization of services

In addition to providing the medically-oriented services above, MCM may also provide benefits counseling by assisting eligible clients in obtaining access to other public and private programs for which they may be eligible (e.g., Medicaid, Medicare Part D, State Pharmacy Assistance Programs, Pharmaceutical Manufacturer's Patient Assistance Programs, other state or local health care and supportive services, and insurance plans through health insurance marketplaces/exchanges).

HRSA PCN 16-02 Program Guidance: **Activities provided under the Medical Case Management service category have as their objective improving health care outcomes whereas those provided under the Non-Medical Case Management service category have as their objective providing guidance and assistance in improving access to needed services.** Visits to ensure readiness for, and adherence to, complex HIV treatments shall be considered Medical Case Management or Outpatient/Ambulatory Health Services. Treatment Adherence services provided during a Medical Case Management visit should be reported in the Medical Case Management service category whereas Treatment Adherence services provided during an Outpatient/Ambulatory Health Service visit should be reported under the Outpatient/Ambulatory Health Services category.

3.3 Other Core Medical Service Categories:

3.3.1 Early Intervention Services (EIS)

HRSA PCN 16-02 Description: The RWHAP legislation defines EIS for Parts A, B, and C. See § 2651(e) of the Public Health Service Act. RWHAP Parts A and B EIS services must include the following four components:

- Targeted HIV testing to help the unaware learn of their HIV status and receive referral to HIV care and treatment services if found to be HIV-infected;
 - Recipients must coordinate these testing services with other HIV prevention and testing programs to avoid duplication of efforts.
 - Part A funding may only be used to **supplement** (not supplant) existing federal, state, or local funding for HIV testing.
- Referral services to improve HIV care and treatment services at key points of entry;
- Access and linkage to HIV care and treatment services such as HIV Outpatient/Ambulatory Health Services, Medical Case Management, and Substance Abuse Care; and
- Outreach Services and Health Education/Risk Reduction related to HIV diagnosis.

HRSA PCN 16-02 Program Guidance: The elements of EIS often overlap with other service category descriptions; however, EIS is the combination of such services rather than a stand-alone service. HRSA RWHAP recipients should be aware of programmatic expectations that stipulate the allocation of funds into specific service categories.

3.3.3 Medical Nutrition Therapy (MNT)

HRSA PCN 16-02 Description: Medical Nutrition Therapy includes:

- Nutrition assessment and screening
- Dietary/nutritional evaluation
- Food and/or nutritional supplements per medical provider's recommendation
- Nutrition education and/or counseling

These activities can be provided in individual and/or group settings and outside of HIV Outpatient/Ambulatory Health Services.

HRSA PCN 16-02 Program Guidance: All activities performed under this service category must be pursuant to a medical provider's referral and based on a nutritional plan developed by the registered dietitian or other licensed nutrition professional. Activities not provided by a registered/licensed dietitian should be considered Psychosocial Support Services under the HRSA RWHAP.

3.3.4 Mental Health Services (MHS)

HRSA PCN 16-02 Description: Mental Health Services are the provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients living with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers.

HRSA PCN 16-02 Program Guidance: Mental Health Services are allowable only for PWH who are eligible to receive HRSA RWHAP services.

3.3.5 Outpatient/Ambulatory Health Services (OAHS)

HRSA PCN 16-02 Description: Outpatient/Ambulatory Health Services provide diagnostic and therapeutic-related activities directly to a client by a licensed healthcare provider in an outpatient medical setting. Outpatient medical settings may include: clinics, medical offices, mobile vans, using telehealth technology, and urgent care facilities for HIV-related visits. Allowable activities include:

- Medical history taking
- Physical examination
- Diagnostic testing (including HIV confirmatory and viral load testing), as well as laboratory testing
- Treatment and management of physical and behavioral health conditions
- Behavioral risk assessment, subsequent counseling, and referral
- Preventive care and screening
- Pediatric developmental assessment
- Prescription and management of medication therapy
- Treatment adherence
- Education and counseling on health and prevention issues
- Referral to and provision of specialty care related to HIV diagnosis, including audiology and ophthalmology

HRSA PCN 16-02 Program Guidance: Treatment adherence activities provided during an Outpatient/Ambulatory Health Service visit are considered Outpatient/Ambulatory Health Services, whereas treatment adherence activities provided during a Medical Case Management visit are considered Medical Case Management services.

Non-HIV related visits to urgent care facilities are not allowable costs within the Outpatient/Ambulatory Health Services Category.

Emergency room visits are not allowable costs within the Outpatient/Ambulatory Health Services Category.

3.4 Other Support Service Categories:

3.4.4 Linguistic Services (LS)

HRSA PCN 16-02 Description: Linguistic Services include interpretation and translation activities, both oral and written, to eligible clients. These activities must be provided by qualified linguistic services providers as a component of HIV service delivery between the healthcare provider and the client. These services are to be provided when such services are necessary to facilitate communication between the provider and client and/or support delivery of HRSA RWHAP-eligible services.

HRSA PCN 16-02 Program Guidance: Linguistic Services provided must comply with the National Standards for Culturally and Linguistically Appropriate Services (CLAS).

3.4.5 Medical Transportation (MT)

HRSA PCN 16-02 Description: Medical Transportation is the provision of nonemergency transportation that enables an eligible client to access or be retained in core medical and support services.

HRSA PCN 16-02 Program Guidance: Medical transportation may be provided through:

- Contracts with providers of transportation services
- Mileage reimbursement (through a non-cash system) that enables clients to travel to needed medical or other support services, but should not in any case exceed the established rates for federal Programs (Federal Joint Travel Regulations provide further guidance on this subject)
- Purchase or lease of organizational vehicles for client transportation programs, provided the recipient receives prior approval for the purchase of a vehicle
- Organization and use of volunteer drivers (through programs with insurance and other liability issues specifically addressed)
- Voucher or token systems

Costs for transportation for medical providers to provide care should be categorized under the service category for the service being provided.

Unallowable costs include:

- Direct cash payments or cash reimbursements to clients
- Direct maintenance expenses (tires, repairs, etc.) of a privately-owned vehicle
- Any other costs associated with a privately-owned vehicle such as lease, loan payments, insurance, license, or registration fees

ENDING THE HIV EPIDEMIC SERVICES

Target Population and Eligibility Criteria:

To be eligible for Ending the HIV Epidemic, a person must only have verifiable documentation of HIV diagnosis. PROVIDER shall not impose any other criteria beyond what is stated in this scope of work.

3.5 Rapid stART Services:

3.5.1 Rapid stART Outpatient/Ambulatory Health Services (RS OAHS)

In addition to having verifiable documentation of HIV diagnosis, eligible clients must also be newly diagnosed with HIV or previously diagnosed with HIV and are new to care or returning to care and are not eligible for Ryan White services.

Rapid stART is an approach to HIV care that aims to increase individuals' awareness of their HIV status, and if needed, facilitate early access to medical care. Early antiretroviral treatment (ART) is key to better health outcomes and prevention of HIV transmission. The local Rapid stART program endeavors to expedite the early initiation of antiretroviral treatment (ART), within seven calendar days of diagnosis or receipt of referral, but preferably on the day of diagnosis or receipt of referral. Rapid stART medical care consolidates the diagnosis, initial assessment and counseling, medical evaluation, and ART prescription in one day. The primary goal of same-day referral is early linkage to a medical provider for evaluation and early initiation of ART. Inherent in this process is an emphasis in client engagement and long-term retention in HIV care to achieve effective and durable community viral suppression.

HRSA PCN 16-02 Description: Outpatient/Ambulatory Health Services provide diagnostic and therapeutic-related activities directly to a client by a licensed healthcare provider in an outpatient medical setting. Outpatient medical settings may include: clinics, medical offices, mobile vans, using telehealth technology, and urgent care facilities for HIV-related visits. Allowable activities include:

- Medical history taking
- Physical examination
- Diagnostic testing (including HIV confirmatory and viral load testing), as well as laboratory testing
- Treatment and management of physical and behavioral health conditions

- Behavioral risk assessment, subsequent counseling, and referral
- Preventive care and screening
- Pediatric developmental assessment
- Prescription and management of medication therapy
- Treatment adherence
- Education and counseling on health and prevention issues
- Referral to and provision of specialty care related to HIV diagnosis, including audiology and ophthalmology

HRSA PCN 16-02 Program Guidance: Treatment adherence activities provided during an Outpatient/Ambulatory Health Service visit are considered Outpatient/Ambulatory Health Services, whereas treatment adherence activities provided during a Medical Case Management visit are considered Medical Case Management services.

Non-HIV related visits to urgent care facilities are not allowable costs within the Outpatient/Ambulatory Health Services Category.

3.6 Mental Health Services (EHE MHS)

In addition to having verifiable documentation of HIV diagnosis, eligible clients must not be eligible for Ryan White services.

HRSA PCN 16-02 Description: Mental Health Services are the provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients living with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers.

HRSA PCN 16-02 Program Guidance: Mental Health Services are allowable only for PWH who are eligible to receive HRSA RWHAP services.

3.9 Linguistic Services (EHE LS)

HRSA PCN 16-02 Description: Linguistic Services include interpretation and translation activities, both oral and written, to eligible clients. These activities must be provided by qualified linguistic services providers as a component of HIV service delivery between the healthcare provider and the client. These services are to be provided when such services are necessary to facilitate communication between the provider and client and/or support delivery of HRSA RWHAP-eligible services.

HRSA PCN 16-02 Program Guidance: Linguistic Services provided must comply with the National Standards for Culturally and Linguistically Appropriate Services (CLAS).

RESTRICTION ON USE OF FUNDS

Additional Information related to use of Gift Cards

Ryan White HIV/AIDS Program (RWHAP) funds may not be used to make cash payments to clients of RWHAP-funded services. This prohibition includes cash incentives and cash intended as payment for RWHAP core medical and support services.

Where direct provision of a service is not possible or effective, the following must be used:

- Store gift cards (can be redeemed at one merchant or an affiliated group of merchants for specific goods or services that further the goals and objectives of the RWHAP are allowable as incentives for eligible program participants)
- Vouchers, coupons, or tickets that can be exchanged for a specific service or commodity (e.g., food or transportation).

General-use prepaid cards are considered “cash equivalent” and are therefore unallowable. Such cards generally bear the logo of a payment network, such as Visa, MasterCard, or American Express, and are accepted by any merchant that accepts those credit or debit cards as payment. Gift cards that are cobranded with the logo of a payment network and the logo of a merchant or affiliated group of merchants are general-use prepaid cards, not store gift cards, and therefore are unallowable.

PROVIDER must include in the proposal, if applicable, the method which the administration of the voucher and/or store gift card programs will assure that vouchers and store gift cards cannot be exchanged for cash or used for anything other than the allowable goods or services, and that systems are in place to account for disbursed vouchers and store gift cards.

Unallowable Costs under all service categories

Other unallowable costs include: clothing; employment and employment-readiness services; funeral and burial expenses; Pre-Exposure Prophylaxis (PREP); non-occupational Post-Exposure Prophylaxis (PEP); material designed to promote or encourage, directly, intravenous drug use or sexual activity; international travel; purchase or improvement of land, purchase-construction-or permanent improvement of any building or other facility and property taxes.

4.0 Responsibilities of AGENCY

The purpose of this section is to provide a description of how the AGENCY is expected to utilize the allocated funding to provide the highest quality of service based on HRSA HAB guidelines and monitoring standards set forth to meet the necessary service provisions of the grant.

4.1 Program Administration and Operations - AGENCY shall:

- a) Ensure that the AGENCY, its officers, and employees are not debarred or suspended from doing business with the Federal Government.
- b) Ensure the PROGRAM is operated in accordance with:
 - i) Ryan White HIV/AIDS Program legislation
 - ii) HIV AIDS Bureau (HAB) Policy Clarification Notices (PCNs) and Program Letters.
 - iii) Applicable Service Standards and Policies and Procedures of the Las Vegas Transitional Grant Area
 - iv) Las Vegas TGA Rapid stART protocols;
 - v) Universal Guidance for NV Ryan White All Parts
 - vi) RWHAP National Monitoring Standards for RWHAP Part A Recipients
 - vii) Conditions of Award (COA) set forth by HRSA;
 - viii) Terms and conditions set forth by HRSA in the applicable Notice of Funding Opportunity (NOFO);
 - ix) Applicable Nevada Revised Statutes and Nevada Administrative Code;
 - x) All other applicable federal, state and local regulations.
- c) Implement Culturally and Linguistically Appropriate Services (CLAS) Standards in policy and practice to ensure services are provided in a manner that is culturally and linguistically appropriate.
- d) Ensure that incident management measures are in place to identify, analyze, and correct hazards to minimize adverse impact on operations.
- e) Establish agency policy and procedure that prevents undue barriers to care.

4.2 Staffing – AGENCY shall:

- a) Employ personnel with sufficient technical knowledge, skill, and expertise necessary to provide the services while ensuring appropriate staff to client ratios. Staffing should be comprised of a multi-disciplinary team that is representative of PWH in Southern Nevada with respect to HIV status as well as race, ethnicity, age, gender identity, gender expression, sexual orientation, sex and any other protected characteristic as defined by Nevada Revised Statutes and Nevada Administrative Code and shall include people with lived experience of HIV, to the maximum extent possible.

- b) Ensure, to the maximum extent possible, that PWH are involved, through employment, provision of volunteer services, and/or provision of supportive services.
- c) Maintain documentation of personnel licenses and certifications required by service standards, AGENCY'S policies and procedures, and/or the personnel member's discipline.

4.3 Agency Orientation, Staff Training and Technical Assistance - AGENCY shall:

- a) Ensure that, at minimum, the following personnel participate in Provider Orientation and subsequent refreshers provided by COUNTY: executive leadership; fiscal leadership and staff; and program leadership and staff.
- b) Request support and technical assistance from COUNTY as needed.
- c) Build organizational and personnel capacity by using and cultivating understanding of program requirements through web-based resources, modules, manuals, materials and videos available on the Las Vegas TGA website's Learning Portal and "Sub Award Resources" section.
- d) Ensure personnel have received training in the following subjects, at a minimum:
 - i) Within 30 days after start date during AGENCY'S orientation of new personnel and through self-study, personnel shall develop adequate operational knowledge of:
 - (1) Ryan White Part A Service Standards & corresponding Policies and Procedures, as applicable to the position
 - (2) Nevada Ryan White Universal Eligibility Manual and related forms and documents
 - (3) Nevada Ryan White All Parts Universal Guidance
 - (4) Ryan White Part A Referral Policy
 - (5) Ryan White Part A Reference Manual
 - (6) Subrecipient Policy and Procedure Manual
 - (7) CAREWare tutorials
 - ii) Within 30 days after start date, and annually thereafter, personnel shall participate in training regarding:
 - (1) HIPPA Compliance
 - iii) Within 90 days after start date, and as needed thereafter, personnel shall participate in training provided by COUNTY regarding:
 - (1) Introduction to the Ryan White HIV/AIDS program
 - (2) Use of CAREWare
 - (3) Use of RWISE
 - (4) Ryan White Program Eligibility
 - iv) In addition, appropriate personnel shall attend educational trainings to increase staff knowledge about current issues relating to HIV care, subjects to include but not limited to:
 - (1) Evidence-Based Best Practices, as relevant to the position
 - (2) Medical Mistrust
 - (3) Culturally and Linguistically Appropriately Services
 - (4) Cultural Competency / Cultural Humility
 - (5) Motivational Interviewing
 - (6) Crisis Intervention/De-escalation
 - (7) Harm Reduction
 - (8) Trauma Informed Care
 - (9) Suicide Prevention
 - (10) Mental Health First Aid
 - (11) Defensive Driving, (at minimum, for personnel that operate a County-owned vehicle)
 - (12) CPR and First Aid (at minimum for personnel responsible for transporting clients).

- e) Ensure that training on all required subjects has been provided to all existing and new personnel within the designated timeframes and prescribed intervals thereafter, including refresher and recertification trainings as recommended by the training source. Training must be delivered by sources that possess expertise in the subject matter. Documentation of training on all mandated subjects must be submitted to COUNTY upon request.
- f) Maintain ongoing active participation in Provider and Action Planning Group (APG) meetings.

4.4 Monitoring and Compliance – AGENCY shall:

- a) Actively participate in compliance monitoring conducted by COUNTY. COUNTY will evaluate the AGENCY'S performance on a regular basis. Such evaluation shall include assessing the AGENCY'S compliance with applicable federal, state and local regulations and statutes; all contract terms; and performance measures. The frequency of monitoring may be monthly, quarterly, semi-annually, and/or annually.
- b) Submit deliverables annually within 45 days of request from COUNTY, including but not limited to:
 - i) Unique Entity Identifier (UEI)
 - ii) SAM Registration
 - iii) List of Board Members
 - iv) Annual Fiscal Funding Summary
 - v) Annual Risk Assessment
 - vi) Annual, updated CLAS Standard Assessment and Action Plan
 - vii) Most Current Financial OMB 133 Financial Audit
 - viii) Medicare/Medicaid Certification Numbers
 - ix) Proof of Insurance for County-owned
 - x) Equipment Inventory Purchased with Ryan White Grant Funds
 - xi) IRS 501(c)3 Exempt Organization Affirmation Letter
 - xii) Federally Negotiated Indirect Cost Rate Agreement
 - xiii) Certificate Workers' Compensation Coverage
 - xiv) Certificate of Liability Insurance

4.5 Protected Health Information, Data Entry and Security – AGENCY shall:

- a) Implement Administrative Safeguards and internal controls to prevent use or disclosure of protected Health Information as defined in the HIPPA Rules to protect and secure the confidentiality, integrity and availability of Electronic Protected Health Information. (45 CFR 164.308, 164.210 and 364312) in accordance with 45 CFR 164.316.
- b) Notify COUNTY of any attempted or successful unauthorized access, use, disclosure, modification or destruction of information or interference with system operations in an information system ("Security Incident") within 24 hours of discovery of the incident.
- c) Ensure personnel consistently document services in CAREWare within two (2) business days of the service being provided to facilitate complete documentation of client services, timely referrals, accuracy in data reporting and to monitor progress on performance measures.
- d) Notify COUNTY within one (1) business day when a member of personnel, who is also a CAREWare user, separates from the agency so their account can be disabled, thereby helping to safeguard protected health information.

4.6 Clinical Quality Management – AGENCY shall:

- a) Commit to advancing the quality of services throughout the Las Vegas TGA, by prioritizing ongoing involvement and leadership in the Las Vegas TGA's Clinical Quality Management (CQM) program. Demonstration of this commitment shall include:
 - i) Developing an operational understanding of HRSA PCN 15-02, HRSA PCN 16-02 and Las Vegas TGA CQM Annual Plan.
 - ii) Leadership support and guidance for Quality Improvement Projects and CQM participation by staff.
 - iii) Designation of a member of personnel to serve as AGENCY'S CQM Single Point of Contact (SPOC) and selection of an alternate for occasions when the SPOC is unavailable.

- iv) Ensuring that SPOCs consistently prioritize CQM as a part of their ongoing job responsibilities.
- v) Supporting the development and implementation of the annual CQM plan, program monitoring documents and other resources needed to ensure services adhere to HIV/AIDS treatment guidelines and established clinical practices.
- vi) Ongoing, active participation in:
 - o CQM-related meetings, trainings, technical assistance, and capacity-building activities;
 - o Jurisdictional and agency-specific quality improvement projects;
 - o PDSA cycles;
 - o Timely responses to requests for data, reports and CQM-related assignments; and
 - o Delivering presentations about data, performance measures and insight gained through QI projects and PDSA cycles,

4.7 Client Feedback, Including Grievances – AGENCY shall:

- a) Develop and implement a plan to facilitate client feedback on the design, delivery and quality of services, which must include client satisfaction surveys at intervals throughout care; and at least one of the following: development of a client advisory council which shall meet on a regular basis to discuss service delivery issues; and/or regularly scheduled opportunities to meet with agency leadership to discuss programs. AGENCY shall submit a written procedure to COUNTY for implementing the client feedback mechanism(s), and report on its progress quarterly.
- b) Comply with the Grievance Policy & Reporting Structure in Exhibit D.

4.8 Reporting – AGENCY shall:

- a) With the support of COUNTY, submit reports required by HRSA, including but not limited to the RWHAP Services Report (RSR) and EHE Triannual Data Reports.
- b) Submit monthly reports on Rapid stART data and performance measures (Rapid stART OAHS agencies only)
- c) Submit quarterly reports to COUNTY including but not limited to:
 - i) Narrative of the AGENCY'S progress with accomplishing goals, objectives and program activities;
 - ii) Data and analysis related to performance measures established by COUNTY;
 - iii) Data and analysis related to client feedback obtained during the quarter;
 - iv) A log of client grievances received during the reporting period, including copies of the grievances and documentation on how the grievance was resolved;
 - v) Current organizational chart; and
 - vi) Updated list of contacts.

4.9 Fiscal - AGENCY shall:

- a) Submit a monthly Request for Reimbursement to COUNTY'S authorized representative by the 15th calendar day of each month for the previous month's services and activities related to this scope of work.
- b) Establish such fiscal and accounting procedures necessary to ensure:
 - i) The proper disbursement of, and account for grant funds in order to ensure that all financial transactions are conducted.
 - ii) Maintain financial records pertaining to all matters relative to the Scope of Work in accordance with standard accounting principles and procedures and retain all records and supporting documentation applicable for a period of five (5) years upon completion or termination of the Contract, whichever comes first.
 - iii) Delineate how multiple funding sources for services are allocated appropriate for its designated intended service. All such records relating to any analysis or audit performed relative to the Contract shall be retained for five (5) years after such analysis or audit has been performed and any findings have been resolved.

- iv) In the event that AGENCY no longer operates within the Las Vegas Transitional Grant Area (Clark County, NV; Nye County, NV or Mohave County, AZ), it shall be required to deliver a copy of all records relating to the Contract with COUNTY to be retained by COUNTY and AGENCY.
- c) Not use Ryan White HIV/AIDS Program (RWHAP) funds for any item or service "for which payment has been made or can reasonably be expected to be made" by another payment source, in alignment with the HRSA regulations. Additionally, AGENCY shall:
 - i) If providing insurance-reimbursable services, actively and diligently pursue opportunities to become a provider of those services through health insurance products, especially those most available and accessible to RWHAP clients;
 - ii) Make reasonable efforts to identify, secure and exhaust non-RWHAP funds whenever possible before utilizing Ryan White Program Funds for core medical and supportive services;
 - iii) Ensure that eligible individuals are encouraged, referred, and assisted in enrolling in other private and public service programs and that such eligibility is consistently assessed, and enrollment pursued. This includes actively engaging uninsured and underinsured clients in annual open enrollment and any special enrollment periods;
 - iv) Coordinate with all Ryan White Program Parts (Parts A, B, C and D) when similar service is provided to avoid duplication of services or payments;
 - v) When a Ryan White client receives services that are covered by their existing insurance coverage/benefits and/or assistance program, first bill that other payer source prior to utilizing Ryan White resources.
 - vi) Retroactively bill other payer sources for covered services.
 - vii) Screen each client to determine if they are eligible to receive services through other programs at time of eligibility or reassessment, and prior to any referrals made to other Ryan White core medical and/or support services.
- d) Pursuant to HRSA Policy Clarification Notice 15-03 (Clarification regarding the Ryan White HIV/AIDS Program and Program Income), all gross income earned by a AGENCY that is directly generated by a Ryan White Part A supported activity or earned as a result of a Ryan White Part A activity will be monitored and tracked for identity of the source, amount earned and expenditures of the income. AGENCYs are required to provide:
 - i) Program Income Expected Budget: AGENCY shall submit this to COUNTY when Annual Budgets are due. This is an estimate only, of the sources and amounts that AGENCY may receive.
 - ii) Program Income Quarterly Report: AGENCY shall submit this to COUNTY, which shall include actual amounts of program income earned during the reporting period and:
 - (1) Sources of program income;
 - (2) The amount of program income received from each source;
 - (3) Amount of program income expended;
 - (4) How program income funds were spent;
 - (5) Amount of unspent program income at the end of the reporting period.
 - iii) Program Income Annual Report: AGENCY shall submit this to COUNTY, which shall include actual amounts of program income earned during the grant year and:
 - (1) Sources of program income;
 - (2) The amount of program income received from each source;
 - (3) Amount of program income expended;
 - (4) How program income funds were spent;
 - (5) Amount of unspent program income at the end of the grant year.

5.0 Performance Measures

Performance measurement is the routine collection and analysis of data. A successful program translates into viral suppression. Performance measures are required, at minimum, for any Service Category utilized by 15% or more of clients in the Las Vegas TGA. Performance measures will be developed annually by the Office of HIV and will be provided during planning for Clinical Quality Management activities for the year.

6.0 Definitions and Common Abbreviations

Acquired Immune Deficiency Syndrome (AIDS) is the late stage of HIV infection that occurs when the body's immune system is badly damaged because of the virus. In the U.S., most people with HIV do not develop AIDS because taking HIV medicine every day as prescribed stops the progression of the disease. A person with HIV is considered to have progressed to AIDS when the number of their CD4 cells falls below 200 cells per cubic millimeter of blood (200 cells/mm³) or they develop one or more opportunistic infections regardless of their CD4 count. (In someone with a healthy immune system, CD4 counts are between 500 and 1,600 cells/mm³).

Affected individuals (people not identified with HIV) may be eligible for HRSA RWHAP services in limited situations, but these services for affected individuals must always benefit PWH. Funds awarded under the HRSA RWHAP may be used for services to individuals affected by HIV only in the circumstances described below: The primary purpose of the service is to enable the affected individual to participate in the care of a PWH. Examples include caregiver training for in-home medical or support service; psychosocial support services, such as caregiver support groups; and/or respite care services that assist affected individuals with the stresses of providing daily care for a PWH; the service directly enables a PWH to receive needed medical or support services by removing an identified barrier to care. Examples include payment of a HRSA RWHAP client's portion of a family health insurance policy premium to ensure continuity of insurance coverage that client, or childcare for the client's children while they receive HIV-related medical care or support services. The service promotes family stability for coping with the unique challenges posed by HIV. Examples include psychosocial support services, that focus on equipping affected family members, and caregivers to manage the stress and loss associated with HIV; and services to affected individuals that meet these criteria may not continue subsequent to the death of the family member who was living with HIV.

AIDS Drug Assistance Program (ADAP) is a state administered program authorized under Part B (formerly Title II) of the Title XXVI of the Public Health Service Act as amended by the Ryan White HIV/AIDS Treatment Modernization Act of 2009 (Ryan White Program) that provides Food and Drug Administration (FDA) approved medications to low-income individuals with HIV disease who have limited or no coverage from private insurance or Medicaid. ADAPs may also purchase insurance and provide adherence monitoring and outreach under the flexibility policy. *Note: In the State of Nevada, ADAP is referred to as the Nevada Medication Assistance Program (NMAP).*

AIDS Education and Training Center (AETC) are regional centers providing education and training for primary care professionals and other AIDS-related personnel. AETCs are authorized under Part F of the Ryan White HIV/AIDS Program and administered by the HRSA HIV/AIDS Bureau's Division of Training and Technical Assistance (DTT).

Antiretroviral Therapy (ART) is the treatment for HIV. ART involves taking a combination of HIV medicines (called an HIV treatment regimen) every day. ART is recommended for everyone who has HIV. ART can't cure HIV, but HIV medicines help people with HIV live longer, healthier lives. ART also reduces the risk of HIV transmission.

CAREWare is an electronic health and social support services information system for HRSA's Ryan White HIV/AIDS Program recipients and providers. CAREWare was developed by HRSA's HIV/AIDS Bureau and first released in 2000.

Client is used interchangeably with the terms "patient" and "consumer" in this scope of work.

Clinical Quality Management (CQM) is the coordination of activities aimed at improving patient care, health outcomes, and patient satisfaction. All Ryan White HIV/AIDS Program recipients are required to establish clinical quality management programs to assess the extent to which HIV health services are consistent with the most recent Public Health Service guidelines for the treatment of HIV disease and related opportunistic infections; and develop strategies for ensuring that such services are consistent with the guidelines for improvement in the access to and quality of HIV services.

Core Medical Services: Under the Ryan White HIV/AIDS Treatment Modernization Act of 2006, grantees receiving funds under Parts A, B, and C (formerly Titles I, II and III) must spend at least 75 percent of funds on core medical services. For the Las Vegas TGA, fundable service categories approved by the Las Vegas TGA Planning Council include: outpatient and ambulatory health services; oral health; early intervention services; health insurance premium and cost sharing assistance; mental health services; medical nutritional therapy; medical case management, including treatment adherence services; and outpatient substance abuse treatment services.

Culturally and Linguistically Appropriate Services (CLAS): The National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care (The National CLAS Standards) aim to improve health care quality and advance health equity by establishing a framework for organizations to serve the nation's increasingly diverse communities. CLAS is a way to improve the quality of services provided to all individuals, which will ultimately help reduce health disparities and achieve health equity. CLAS is about respect and responsiveness: **Respect** the whole individual and **Respond** to the individual's health needs and preferences.

Health Resources and Services Administration (HRSA) and the HIV/AIDS Bureau (HAB): The U.S. Department of Health and Human Services (HHS), Health Resources and Services Administration (HRSA), HIV/AIDS Bureau (HAB) administers The Ryan White Program.

Human Immunodeficiency Virus (HIV) is a virus that attacks cells that help the body fight infection, making a person more vulnerable to other infections and diseases. It is spread by contact with certain bodily fluids of a person with HIV, most commonly during unprotected sex (sex without a condom or HIV medicine to prevent or treat HIV), or through sharing injection drug equipment. If left untreated, HIV can lead to the disease AIDS.

Minority AIDS Initiative (MAI): Created in 1998 in response to growing concern about the impact of HIV/AIDS on racial and ethnic minorities in the United States, MAI provides funding across several Department of Health and Human Service (DHHS) agencies/programs, including Ryan White, to strengthen organizational capacity and expand HIV-related services in minority communities. The Ryan White component of the MAI was codified in the 2006 reauthorization. Funds are awarded by HRSA as part of the Ryan White HIV/AIDS Program, Part A award to provide core medical and related support services to improve access and reduce disparities in health outcomes in metropolitan areas hardest hit HIV/AIDS.

Personnel, as utilized in this scope of work, includes management/leadership, employees, volunteers and contractors.

People with HIV (PWH) refers to infants, children, adolescents, and adults who have HIV, including a stage 3 HIV infection also known as AIDS.

Planning Councils are charged with determining the size and demographics of the population, determining the needs of the population, establishing priorities, developing comprehensive plans, assessing the efficiency of administrative mechanisms, participating in the development of the statewide coordinated statement of need, establishing methods of obtaining input, and coordinating with Federal grant recipients that provide HIV-related services.

Plan, Do, Study, Act (PDSA) Model for Improvement is a four-step process for quality improvement.

- The first step (plan): develop an objective with questions and predictions.
- The second step (do) carry out the plan on a small scale and document the process.
- The third step (study), analyze the data, compare it to the "plan" section and document the process.
- The fourth step (act), adapt to the new process, abandon it, or revise and begin the cycle again.

Payer of Last Resort: By statute, the RWHAP funds may not be used for any item or service “for which payment has been made or can reasonably be expected to be made” by another payment source. At the individual client level, this means that grantees must assure that funded providers make reasonable efforts to secure non-RWHAP funds whenever possible for services to individual clients. Consistent with past communication from HRSA/HAB, grantees and their contractors are expected to vigorously pursue Medicaid enrollment as well as other funding sources (e.g., Medicaid, CHIP, Medicare, state-funded HIV/AIDS Programs, employer-sponsored health insurance coverage, and/or other private health insurances, etc.) to extend finite Part A grant resources to new clients and/or needed services, and that such eligibility is consistently assessed and enrollment pursued. In cases where the operations of the Part A Program and/or its eligibility determinations are made through a sub-contractual relationship, the assurance that Ryan White program funds remain the payer of last resort should be maintained. Contractors with the authority to conduct eligibility should also perform insurance verification, and make every effort to identify primary payer verifications. Such actions will reinforce the integrity of the Part A funds being spent on clients identified as eligible. The Ryan White Program is the payer of last resort; with the exception of persons with HIV/AIDS who are eligible to receive benefits or services through the Indian Health Service or the Department of Veterans Affairs. These people are also eligible for Ryan White Program services and can choose to access the Ryan White Program for their care, rather than accessing services for the Indian Health Service or the Department of Veterans Affairs.

Program Income means gross income earned by the non-Federal entity that is directly generated by a supported activity or earned as a result of the Federal award during the period of performance except as provided in 45 CFR 75.307(f). Program income includes, but is not limited to, income from fees for services performed, the use or rental of real or personal property acquired under Federal awards, the sale of commodities or items fabricated under a Federal award, licenses fees and royalties on patents and copyrights, and principal and interest on loans made with Federal award funds. Interest earned on advances of Federal funds is not program income. Except as otherwise provided in Federal statutes, regulation, or the terms and conditions of the federal award, program income does not include rebates, credits, discounts, and interest earned on any of them.

Provider/PROVIDER includes the terms “service provider”, “agency”, “organization”, “applicant” and “subrecipient”.

Quality Improvement (QI) entails the development and implementation of activities to make changes to the program in response to the performance data results. To do this, recipients are required to implement quality improvement activities aimed at improving patient care, health outcomes, and patient satisfaction.¹⁰ Recipients are expected to implement quality improvement activities using a defined approach or methodology (e.g., model for improvement¹¹, Lean¹²). Quality improvement activities should be implemented in an organized, systematic fashion. As a result, the recipient is able to understand if specific changes or improvements had a positive impact on patient health outcomes or were indicative of further necessary changes in RWHAP funded services. All quality improvement activities should be documented. Recipients should conduct quality improvement activities within at least one funded service category at any given time.

Rapid stART refers to starting a patient on HIV antiretroviral therapy (ART) treatment as soon as possible after the diagnosis of HIV infection, preferably on the first clinic visit (and even on the same day the HIV diagnosis is made). Rapid stART may serve to decrease time to viral suppression by removing obstacles to care; support equitable access to treatment; and reduce new HIV infections.

Recipient (formerly referred to as the grantee) refers to the COUNTY, specifically the Office of HIV at Clark County Social Service, to which grant funds from HRSA are directly awarded.

The Ryan White HIV/AIDS Program (RWHAP) provides a comprehensive system of HIV primary medical care, essential support services, and medications for low-income people with HIV. The program funds grants to states, cities, counties, and local community-based organizations to provide care and treatment services to people with HIV to improve health outcomes and reduce HIV transmission among hard-to-reach populations. More than half of people with diagnosed HIV in the United States receive services through the Ryan White HIV/AIDS Program each year. That means more than half a million people received services through the program. Over the last three decades, HRSA’s Ryan White HIV/AIDS Program has played a critical role in the United States’ public health response to HIV. What was once a deadly disease is now a manageable, chronic condition, if there is access to high-quality health care, support, and appropriate

medical treatment. In 2019, 88.1 percent of Ryan White HIV/AIDS Program clients were virally suppressed, exceeding the national average of 64.7 percent. The Ryan White HIV/AIDS Program is administered by the U.S. Department of Health and Human Services (HHS), Health Resources and Services Administration (HRSA), HIV/AIDS Bureau (HAB). HRSA's Ryan White HIV/AIDS Program is divided into five Parts, following from the authorizing legislation.

- **Part A** funds medical and support services to Eligible Metropolitan Areas (EMAs) and Transitional Grant Areas (TGAs). EMAs and TGAs are counties/cities that are the most severely affected by the HIV/AIDS epidemic.
- **Part B** administers funds for states and territories to improve the quality, availability, and organization of HIV health care and support services. Recipients include all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and the six U.S. Pacific territories/associated jurisdictions. In addition, Part B also includes grants for the AIDS Drug Assistance Program (ADAP).
- **Part C** administers funds for local community-based organizations to provide comprehensive primary health care and support services in an outpatient setting for people with HIV through Early Intervention Services program grants. Part C also funds Capacity Development grants, which help organizations more effectively deliver HIV care and services.
- **Part D** administers funds for local, community-based organizations to provide outpatient, ambulatory, family-centered primary and specialty medical care for women, infants, children and youth with HIV. Part D funding may also be used to provide support services to people living with HIV and their affected family members.
- **Part F** funds support clinician training, dental services, and dental provider training. In addition, Part F funds the development of innovative models of care to improve health outcomes and reduce HIV transmission.

The Ryan White HIV/AIDS Treatment Modernization Act of 2009: The Ryan White CARE Act, "Title XXVI of the PHS Act as amended by the Ryan White HIV/AIDS Treatment Modernization Act of 2009", or "Ryan White Program" is the single largest federal program designed specifically for people with HIV/AIDS. First enacted in 1990, it provides care and treatment to individuals and families affected by HIV/AIDS. The Ryan White Program has five parts: Part A (formerly Title I) funds eligible metropolitan areas and transitional grant areas, 75 percent of grant funds must be spent for core services; Part B (formerly Title II) funds States/Territories, 75 percent must be spent for core services; Part C (formerly Title III) funds early intervention services, 75 percent must be spent for core services; Part D (formerly Title IV) grants support services for women, infants, children & youth and Part F comprises Special Projects of National Significance, AIDS Education & Training Centers (AETCs), Dental Programs and the Minority AIDS Initiative.

The Ryan White HIV/AIDS Program Services Report (RSR) is a client-level data reporting requirement that monitors the characteristics of Ryan White HIV/AIDS Program Parts recipients, providers, and clients served. All Ryan White HIV/AIDS Program-funded recipients Parts A-D and their contracted service providers (subrecipients) are required to report client-level data annually to the HIV/AIDS Bureau through the RSR. The client-level data reported by recipients and subrecipients is used to monitor health outcomes of clients living with HIV receiving care and treatment services through program recipients and subrecipients; address the impact of HIV in communities disproportionately affected, by assessing organizational capacity and service utilization; monitor the use of the Ryan White HIV/AIDS Program to appropriately address HIV in the United States; and track progress toward achieving the goals identified in the National HIV/AIDS Strategy: Updated to 2020.

Ryan White Integrated Statewide Eligibility (RWISE) is a web-based interface developed by TriYoung, Inc. that uses the CAREWare database to provide an interface for eligibility teams to receive, review and process eligibility for the Ryan White Program. The interface is built using the standard program interface available for CAREWare along with direct data access as needed for the custom areas of CAREWare.

Special Projects of National Significance (SPNS) - Program supports the development of innovative models of HIV care and treatment in order to quickly respond to emerging needs of clients served by Ryan White HIV/AIDS Programs.

Supportive Services: Under the Ryan White HIV/AIDS Treatment Modernization Act of 2006, grantees receiving funds under Parts A, B, and C (formerly Titles I, II and III) must spend no more than 25 percent of service dollars on support services. For the Las Vegas TGA, fundable service categories approved by the Las Vegas TGA Planning Council include: emergency financial assistance, food bank/home-delivered meals, health education/risk reduction, medical transportation services, psychosocial supportive services.

Viral Suppression is defined as having less than 200 copies of HIV per milliliter of blood. If taken as prescribed, ART reduces the amount of HIV in the body (viral load) to a very low level which keeps the immune system working and prevents illness.

7.0 References

- **HRSA Ryan White HIV/AIDS Program** (<https://hab.hrsa.gov/>)
 - Fiscal Monitoring Standards (Part A)
<https://hab.hrsa.gov/sites/default/files/hab/Global/fiscalmonitoringparta.pdf>
 - Program Monitoring Standards (Part A)
<https://hab.hrsa.gov/sites/default/files/hab/Global/programmonitoringparta.pdf>
 - Universal Monitoring Standards (Part A and B)
<https://hab.hrsa.gov/sites/default/files/hab/Global/universalmonitoringpartab.pdf>
 - Frequently Asked Questions
<https://hab.hrsa.gov/sites/default/files/hab/Global/programmonitoringfaq.pdf>
 - Policy Notices and Program Letters
<https://hab.hrsa.gov/program-grants-management/policy-notices-and-program-letters>
- **Las Vegas TGA, Ryan White Service Standards and Policies & Procedures**
<https://lasvegastga.com/standards/>
- **What is Ending the HIV Epidemic: A Plan for America**
<https://www.hiv.gov/federal-response/ending-the-hiv-epidemic/overview>
- **Ending the HIV Epidemic**
<https://www.cdc.gov/endinghiv/index.html>
- **Guidelines for the Use of Antiretroviral Agents in Adults and Adolescents with HIV**
<https://aidsinfo.nih.gov/guidelines/html/1/adult-and-adolescent-arv/10/initiation-of-antiretroviral-therapy>
- **Rapid ART Program Initiative: How immediate ART initiation improves health outcomes**
https://www.gettingtozerosf.org/wp-content/uploads/2017/05/RAPID_Provider_final_v2_high-res-1.pdf
- **What are HIV and AIDS?**
<https://www.hiv.gov/hiv-basics/overview/about-hiv-and-aids/what-are-hiv-and-aids>
- **Viral Suppression**
<https://ahead.hiv.gov/resources/glossary/viral-suppression>
- **Clinical Quality Management Policy Notification Notice 15-02**
<https://hab.hrsa.gov/sites/default/files/hab/Global/HAB-PCN-15-02-CQM.pdf>
- **Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds**
https://hab.hrsa.gov/sites/default/files/hab/program-grants-management/ServiceCategoryPCN_16-02Final.pdf
- **The Stages of HIV Infection**
<https://hivinfo.nih.gov/understanding-hiv/fact-sheets/stages-hiv-infection>

8.0 Disclosure Statement

This publication is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of awards in the amounts of \$6,867,483 and \$2,018,197 with zero percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).

ARTICLE II: TERM OF AGREEMENT

The initial term of AGREEMENT shall be from date of award through February 28, 2026, with the option to renew for 2, one-year option(s). COUNTY reserves the right to extend the AGREEMENT for up to an additional three (3) months for its convenience.

Notwithstanding the foregoing provision, either party may terminate AGREEMENT, without cause, upon giving thirty (30) days written notice to the other party. In the event the Budget Act and Fiscal Fund Out provision is invoked, AGREEMENT shall expire June 30th of the current fiscal year. Termination due to the failure of COUNTY or AGENCY to appropriate monies shall not relieve the parties' obligations under AGREEMENT incurred through June 30th of the fiscal year for which monies were appropriated for their operations.

ARTICLE III: PRICE, PAYMENT, AND SUBMISSION OF INVOICE

COUNTY agrees to pay AGENCY for services provided as outlined in Article I, Scope of Work, and Exhibit E, Request for Reimbursement, for the annual not-to-exceed amount in accordance with appropriated funds issued via purchase order. COUNTY will issue an award letter for the annual not-to-exceed amount based upon the allocated amount per service category by the Las Vegas TGA Ryan White Part A Planning Council and HRSA-approved Ending the HIV Epidemic budget.

Advances may be approved at the discretion of the Chief Financial Officer. Requests for any advance must be submitted in writing on the letterhead of the requesting organization and bear the original signature of an authorized representative. Requests must include detailed justification and spending plan regarding advance funds. COUNTY reserves the right to require all expenditures of advance funds to be fully documented prior to approving any reimbursement.

If COUNTY rejects a reimbursement request as incomplete, AGENCY will be notified within thirty (30) calendar days of receipt and AGENCY will have thirty (30) days to correct the invoice and resubmit.

Reimbursement requests shall be submitted via email to: CCHIVFiscal@ClarkCountyNV.gov

AGENCY must notify COUNTY in writing of any changes to AGENCY'S remit payment address or other pertinent information that may affect issuance of payment and allow thirty (30) days for the change to be processed.

COUNTY is not responsible for late payments on inaccurate reimbursement and/or incomplete or unsatisfactory deliverables or milestones. COUNTY does not pay late fees or charges. Final payment may be withheld until all deliverables have been submitted and accepted or final services have been rendered.

ARTICLE IV: FISCAL FUNDING OUT CLAUSE

In accordance with the Nevada Revised Statutes (NRS 354.626), the financial obligations under AGREEMENT between the parties shall not exceed those monies appropriated and approved by COUNTY for the then current fiscal year under the Local Government Budget Act. AGREEMENT shall terminate and COUNTY'S obligations under it shall be extinguished at the end of any of COUNTY'S fiscal years in which COUNTY'S governing body fails to appropriate monies for the ensuing fiscal year sufficient for the payment of all amounts which could then become due under AGREEMENT. COUNTY agrees that this section shall not be utilized as a subterfuge or in a discriminatory fashion as it relates to AGREEMENT. In the event this section is invoked, AGREEMENT will expire on the 30th day of June of the current fiscal year. Termination under this section shall not relieve COUNTY of its obligations incurred through the 30th day of June of the fiscal year for which monies were appropriated.

ARTICLE V: AMENDMENT / ENTIRE AGREEMENT

Amendment to AGREEMENT may be made only upon mutual consent in writing, by the parties hereto and executed with the same formality attending the original. Executed AGREEMENT, together with any attachments, contains the entire agreement between COUNTY and AGENCY relating to the rights granted and obligations assumed by the parties hereto. Any prior agreements, promises, negotiations or representations, either oral or written, relating to the subject matter of agreement not expressly set forth in AGREEMENT are of no force or effect.

ARTICLE VI: SUBCONTRACTS

AGREEMENT is entered into to secure the services of AGENCY. Services specified in this AGREEMENT shall not be subcontracted by AGENCY without the written consent of COUNTY.

ARTICLE VII: ASSIGNMENTS

Neither party may assign or delegate all or any part of AGREEMENT without the written consent of both parties and executed with the same formality as attending this original.

ARTICLE VIII: NOTICES

Any notice required or permitted to be given hereunder shall be in writing and shall either be delivered personally to the party to whom such notice is given, or sent to it by United States registered or certified mail, postage prepaid and return receipt requested, addressed or delivered to such party at the address or addresses designated below (or such other address or addresses as may hereafter be designated by a party) by written notice to the other party:

To COUNTY: Clark County Department of Social Service
Attention: Heather Shoop
1600 Pinto Lane
Las Vegas, Nevada 89106
Email: Heather.Shoop@ClarkCountyNV.gov

To AGENCY: Southern Nevada Health District
Attention: Contract Administrator
280 S. Decatur Blvd
Las Vegas, NV 89107
Email: torres@snhd.org; grants@snhd.org; kelsch@snhd.org;
orewyler@snhd.org

ARTICLE IX: POLICIES AND PROCEDURES

AGENCY agrees to abide by all quality assurance, utilization review, peer review and consultation, standardized reporting, credentialing, and policies and procedures mutually established by COUNTY and AGENCY.

ARTICLE X: INSURANCE

AGENCY, at its own expense, agrees to obtain and maintain in full force and effect during the term of this AGREEMENT, insurance in commercially reasonable amounts calculated to protect itself and the COUNTY from any and all claims of any kind of nature for damage to property or personal injury, including death, made by anyone, that may arise from activities performed or facilitated by this AGREEMENT. Such insurance shall include medical malpractice coverage on SNHD's employees and officers as applicable.

ARTICLE XI: WAIVER AND SEVERABILITY

Any waiver of a breach of any provision of AGREEMENT shall not be deemed a waiver of any other breach of the same or different provision. In the event any provision of AGREEMENT is rendered invalid or unenforceable by any valid act of Congress or the Nevada State Legislature or declared null and void by any court of competent jurisdiction or is found to be in violation of State Statutes and/or regulations, said provision(s) hereof will be immediately void and may be renegotiated for the sole purpose of rectifying the non-compliance. The remainder of the provisions of AGREEMENT not in question shall remain in full force and effect.

ARTICLE XII: LAW OF VENUE

AGREEMENT shall be governed by the laws of the State of Nevada.

ARTICLE XIII: SUSPENSION AND TERMINATION

Suspension. COUNTY may suspend performance by AGENCY under this AGREEMENT up to 90 calendar days as COUNTY, at its sole discretion, may prescribe by providing written notice to AGENCY. AGENCY shall not perform further work under this AGREEMENT as of the effective date of suspension. AGENCY may not resume performance, unless and until, COUNTY issues written notice to resume performance.

Termination for Convenience. Either party has the right to terminate this AGREEMENT for convenience by giving the other party hereto thirty (30) calendar day's written notice of intent to terminate.

Termination for Cause. This AGREEMENT may be terminated for cause by either party in the event of substantial failure of the other party to fulfill its obligations under this AGREEMENT through no fault of the terminating party; but only after the other party is given not less than thirty (30) calendar days written notice of intent to terminate; and an opportunity for consultation with the terminating party prior to termination. Neither party shall be considered in default in the performance of its obligations hereunder, to the extent that performance of such obligations is prevented or delayed by any cause, existing or future, which is beyond the reasonable control of such party. Delays arising from the actions or inactions of one or more of AGENCY'S principals, officers, employees, agents, subcontractors, vendors or suppliers are expressly recognized to be within AGENCY'S control. If after termination for cause it is determined that AGENCY has not so failed, the termination shall be deemed to have been effected for the convenience of COUNTY.

Process. The rights and remedies of COUNTY and AGENCY provided in this section are in addition to any other rights and remedies provided by law or under this AGREEMENT.

1. Upon receipt by AGENCY of a suspension or termination notice, or delivery by AGENCY of a termination notice, AGENCY shall promptly discontinue all services affected (unless COUNTY'S notice directs otherwise) and deliver or otherwise make available to COUNTY, copies of all deliverables completed pursuant to the schedule set forth in Article I - Scope of Work.
2. In the event this AGREEMENT is terminated by AGENCY, AGENCY acknowledges that its termination may affect COUNTY'S consideration of AGENCY for future projects.
3. In the event of termination of this AGREEMENT, AGENCY is eligible for compensation earned based on actual costs or the percentage of work completed, as fairness dictates, less all previous payments. COUNTY will pay AGENCY for work performed up to and including the date on which AGENCY discontinued or should have discontinued all services as determined by paragraph 1. No payment shall be allowed for anticipated profit on performed or unperformed services or other work. Any payment due to AGENCY may be adjusted to the extent COUNTY incurs additional costs by reason of AGENCY'S default. The final invoice for all work completed as of the date of termination, shall be received by COUNTY within sixty (60) calendar days after date of termination.
4. Upon termination, COUNTY may take over the work and prosecute the same to completion by contract with another party or otherwise.

EXHIBITS

Exhibit A Scope of Work - Replaced with Article I, herein

Exhibit B Insurance Requirements Sample Form - Intentionally omitted

Exhibit C Subcontractor Information Form– Intentionally omitted

Exhibit D Grievance Reporting Structure – Attached

Exhibit E Ending the HIV Epidemic (EHE) Request for Reimbursement and Ryan White Part A Request for Reimbursement – Attached

Exhibit F Federal Requirements - Attached

IN WITNESS WHEREOF, the parties hereto have caused AGREEMENT to be signed and intend to be legally bound thereby.

This AGREEMENT may be executed in counterparts, each of which shall be deemed to be an original.

COUNTY OF CLARK:

SOUTHERN NEVADA HEALTH DISTRICT:


BY: _____
TICK SEGERBLOM, CHAIR
Clark County Commissioners

BY:  _____
CASSIUS LOCKETT, PhD
District Health Officer

ATTEST

APPROVED AS TO FORM:

BY: _____
LYNN MARIE GOYA
County Clerk

BY:  _____
HEATHER ANDERSON-FINTAK, ESQ.
General Counsel
Southern Nevada Health District

APPROVED AS TO FORM:
Steven Wolfson, District Attorney


BY:  _____
Sarah Schaerrer (Apr 22, 2025 08:08 PDT)
SARAH SCHAERRER
Deputy District Attorney

EXHIBIT D

GRIEVANCE REPORTING STRUCTURE

Grievance means an **oral or written communication**, submitted by a client or by their representative, which addresses issues with any aspect of the AGENCY'S operations, activities, or behavior that pertains to the availability, delivery, or quality of care, including utilization review decisions, that are believed to be adverse by the client. The expression may be in whatever form of communication or language that is used by the client or their representative but must state the reason for the dissatisfaction and the client's desired resolution.

No retaliatory actions will be taken against any client or client representative filing a grievance. The client shall be assured that information pertaining to the grievance issue is kept confidential except to the extent that sharing of such information between the COUNTY and the AGENCY and other persons authorized by the client, is necessary to resolve the issue.

AGENCY shall develop and implement an agency-wide grievance policy that clearly explains all of the following, at minimum:

- The definition of a grievance
- How a person may submit a grievance
- The steps the AGENCY will take to address a grievance
- The appeal process
- The definition of retaliation
- What the AGENCY does to prevent retaliation after a person submits a grievance
- How the AGENCY addresses any retaliation that may occur
- The entity the person may contact when the grievance is not resolved at the agency level (Note: this will be dependent on the agency's funding sources, for example The City of Las Vegas, SAPTA, Clark County)
- That the AGENCY is the first point of access for all grievances and is responsible for responding, investigating, and attempting to resolve the client's grievance before the client or AGENCY refers the grievance to a funder or governing entity

AGENCY shall ensure:

- The grievance policy and forms are available in English and Spanish
- Each client served is aware of and understands the grievance policy
- That at each location where funded services are provided:
 - The grievance policy and procedure is posted in plain sight.
 - Grievance forms are always available in an area clients can access without needing staff permission.
 - There is a locked suggestion box easily accessible to clients to submit input, including grievances. This box must be checked by AGENCY at least weekly to ensure timely response.

AGENCY shall supply client with any of the following, upon client's request:

- A blank agency grievance form
- A copy of their completed agency grievance form
- A pre-addressed and pre-stamped envelope addressed to the AGENCY'S Executive Director
- A pre-addressed and pre-stamped envelope addressed to the COUNTY'S HRSA Grants Project Director

Grievances are one source of information to evaluate the quality of access, service, or clinical care. Thus, each AGENCY shall submit a completed Grievance Log to a designated COUNTY representative on a quarterly basis with the due date determined by the COUNTY. Logs will be tracked and trended by the COUNTY for quality improvement purposes.

AGENCY shall record each oral and written grievance on the Grievance Log.

- If a grievance covers more than one category, AGENCY shall record the grievance in the predominant category.
- For each grievance listed on the log, documentation must also be submitted to include, at minimum:
 - Copy of written grievance or transcript of oral grievance
 - Records of analysis, investigation, and resolution of the grievance
 - Copy of written notification to the client of the disposition of the grievance and the way to appeal the outcome of the grievance, including contact information of the COUNTY, if grievance was not resolved to the client's satisfaction.

EXHIBIT D

Effective March 1, 2025

Year: _____

Sept-Nov

Grievance: An oral or written communication, submitted by a client or their representative, which addresses issues with any aspect of AGENCY'S operations, activities, or behavior that pertains to the availability, delivery, or quality of the service including utilization review decisions that are believed to be adverse to the client. The communication may be in whatever form of communication or language that is used by the client or their representative but must state the reason for the client's dissatisfaction and the desired resolution.

[illegible]

The count of calendar days begins with the receipt date and does not include the final date of disposition. For example, if a grievance received Thursday, March 20, 2025 and disposed of Tuesday, March 25, 2025, the number of calendar days would be five (5) days.

EXHIBIT D
GRIEVANCE REPORTING STRUCTURE

ACCESS		Interaction with AGENCY	
A1	Difficulty contacting AGENCY	I1	Client feels not treated with dignity or respect
A2	Timely appointment not available	I2	Client disagrees with staff or clinician response
A3	Convenient appointment not available	I3	Lack of courteous service
A4	No choice of clinicians or clinician not available	I4	Lack of cultural sensitivity
A5	Transportation or distance barrier	I5	Other (describe)
A6	Physical barrier to AGENCY's office	Quality of Service	
A7	Language barrier or lack of interpreter services	Q2	AGENCY office unsafe
A8	Wait time during visit too long	Q2	AGENCY office uncomfortable
A9	Other (describe)	Q3	Client did not receive information about available services
Denial of Service, Authorization, or Payment		Q4	Excessive wait times on phone
D1	Desired service not available	Q5	Phone call not returned
D2	Client wanted more service than offered/authorized	Q6	Client doesn't like pre-authorization requirements
D3	Request for service not covered by Ryan White TGA	Q7	Other (describe)
D4	Request for medically unnecessary service	Client Rights	
D5	Payment to non-participating AGENCY denied	CR1	Not informed of client rights
D6	Service authorization denied	CR2	Grievance and appeal procedure not explained
D7	Other (describe)	CR3	Access to own records denied
Clinical Care		CR4	Concern over confidentiality
C1	Client not involved in treatment planning	CR5	Allegation of abuse
C2	Client's choice of service not respected	CR6	Treatment discontinued without proper notification
C3	Disagreement with treatment plan	CR7	Other (describe)
C4	Concern about prescriber or medication issues		
C5	Lack of response or follow-up		
C6	Lack of coordination among AGENCYS		
C7	Care not culturally appropriate		
C8	Client believed quality of care inadequate		
C9	Other (describe)		

EXHIBIT E
EHE
Office of HIV
Clark County Social Service
1600 Pinto Lane
Las Vegas, Nevada 89106

Grant Period:

EIN:

Period Covered:

Sub Recipient:

PO:

Address:

ENDING THE HIV EPIDEMIC REQUEST FOR REIMBURSEMENT

Service Category	Budget	Current Period Invoice	Expenditure to Date	Unexpended Balance	Unexpended %
<i>Initiative Services</i>					
<i>Rapid stART Response Team</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>RWHAP Core Medical Services</i>					
<i>Rapid stART Outpatient/Ambulatory Health Services (OAHS)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Mental Health Services (MHS)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>RWHAP Support Services</i>					
<i>Linguistic Services (LS)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Rapid stART Medical Transportaion (MT)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Psychosocial Support (PSS)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Administration</i>	\$0.00	\$0.00	\$0.00	\$0.00	
TOTALS	\$0.00	\$0.00	\$0.00	\$0.00	
Total Award:				\$0.00	
Less: Prior Reimbursement Payments:				\$0.00	
Funds Available:				\$0.00	
Total Reimbursement Requested:				\$0.00	
Balance of Funds Remaining:				\$0.00	
Subrecipient Signature:		Title:		Date:	
Recipient Fiscal Review/Approval:				Date:	
Recipient Admin/Director Approval:				Date:	

EXHIBIT E
 RYAN WHITE
 Office of HIV
 Clark County Social Service
 1600 Pinto Lane
 Las Vegas, Nevada 89106

EIN:

Sub Recipient:

Address:

Grant Period:

Period Covered:

PO:

RYAN WHITE PART A REQUEST FOR REIMBURSEMENT

Service Category	Budget	Current Period Invoice	Expenditure to Date	Unexpended Balance	Unexpended %
Core Services					
<i>Early Intervention Services</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Health Ins. Premium & Cost Sharing</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Medical Case Management</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Medical Nutrition Therapy</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Mental Health Services</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Oral Healthcare</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Outpatient/Ambulatory Health Services</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Substance Abuse Outpatient</i>	\$0.00	\$0.00	\$0.00	\$0.00	
Support Services					
<i>Emergency Financial Assistance</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Food Bank/Home Delivered Meals</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Health Ed/Risk Reduction</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Linguistic Services</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Medical Transportation</i>	\$0.00	\$0.00	\$0.00	\$0.00	
<i>Referral (Eligibility)</i>	\$0.00	\$0.00	\$0.00	\$0.00	
Administration	\$0.00	\$0.00	\$0.00	\$0.00	
TOTALS	\$0.00	\$0.00	\$0.00	\$0.00	
Total Award:				\$0.00	
Less: Prior Reimbursement Payments:				\$0.00	
Funds Available:				\$0.00	
Total Reimbursement Requested:				\$0.00	
Balance of Funds Remaining:				\$0.00	
Sub Recipient Signature:			Title:	Date:	
Recipient Fiscal Review/Approval:			Date:		
Recipient Admin/Director Approval:			Date:		

**EXHIBIT F
FEDERAL REQUIREMENTS**

- e. TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC funds are to be used for HIV/AIDS-related services only. Use of these funds for research, epidemiological surveys, clinical trials, and capital projects is prohibited.
 - f. TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC funds shall not be used to provide items or services for which payment already had been made or reasonably can be expected to be made by third party payers, including Medicaid, Medicare, and/or other federal, state, or local entitlement programs, prepaid health plans, or private insurance. AGENCY shall provide its Medicare/Medicaid certification number or evidence of the status of becoming Medicare/Medicaid certified.
 - g. COUNTY shall not honor any request for payment for services provided by volunteers at no cost to AGENCY.
 - h. COUNTY shall not honor any request for payment for TREATMENT EXTENSION ACT or ENDING THE HIV EPIDEMIC services provided outside of Clark and Nye Counties, Nevada, and Mohave County, Arizona, unless prior written authorization has been obtained from COUNTY.
 - i. AGENCY understands and further agrees to the eligibility criteria for the Ryan White Part A Program. Delivery of services is contingent on verification of medical and financial eligibility.
 - j. AGENCY understands and further agrees to the eligibility criteria for the Ending the HIV Epidemic Program. Delivery of services is contingent on verification of medical eligibility only.
5. General Scope of Work for All Agencies
- a. See Article I for specific services and Scope of Work.
 - b. AGENCY shall provide Care and Support Services to HIV/AIDS infected persons regardless of age, race, ethnicity, religion or gender, and sexual orientation which services are culturally sensitive, linguistically appropriate and appropriate to patients' functional acuity level.
 - (1) Comply with *National Standards for Culturally and Linguistically Appropriate Services in Health Care* as defined by the US Department of Health and Human Services, Office of Minority Health. These Standards are available on the Office of Minority Health's website at <http://www.thinkculturalhealth.hhs.gov/clas/standards>
 - (2) Participate in the Las Vegas TGA Continuum of Care where services are organized to respond to the individual or family's changing needs in a holistic, coordinated, timely and uninterrupted manner, thereby reducing fragmentation of care. AGENCY shall submit to COUNTY copies of current Memoranda of Understanding with all other providers within the Continuum of Care.
 - (3) AGENCY must establish a system of written procedures through which a client or their representative may present grievances about the operation of AGENCY'S services. AGENCY shall provide these written procedures to COUNTY upon request and shall make them readily accessible to clients, such as through the posting or distribution of the procedures in areas frequented by clients. AGENCY shall, upon request, provide advice to such persons as to the grievance procedure. Refer to Exhibit D for Grievance Reporting Structure. AGENCY shall submit resolved grievances to the Ryan White Part A staff quarterly. (see Exhibit D).
 - (4) AGENCY shall maintain on file and adhere to its current internal grievance and/or sanction procedures made available in English and in Spanish for clients not satisfied with services received from AGENCY.
 - (5) AGENCY must submit to COUNTY, prior to permanent banning or restriction to services by mail only, all data related to eligible client for a final determination by COUNTY.
 - (6) AGENCY shall obtain written approval from COUNTY prior to making programmatic changes in the scope of the project.
 - (7) AGENCY shall inform COUNTY, in writing, of changes in Board composition specified in this Agreement within thirty (30) business days of any such change.
 - (8) Utilize COUNTY furnished COUNTY approved management information system software to manage eligible client data. Data must be entered within two (2) business days of delivery of service to client. Specialty services encounter data must be entered within two (2) business days of receipt by AGENCY.
 - (9) AGENCY shall ensure that client confidentiality is maintained when accessing the client services management information systems database.

**EXHIBIT F
FEDERAL REQUIREMENTS**

- (10) AGENCY shall ensure that 100% of clients are registered in the client services management information systems database approved by COUNTY prior to the receipt of services.
- (11) AGENCY shall check eligibility status on 100% of clients prior to the delivery of services and refer 100% of clients not registered for an eligibility assessment.
- (12) AGENCY shall openly and honestly disclose business practices, written records and client files pertaining to the provision of TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC funded services to COUNTY representatives during scheduled site review visits by COUNTY staff.
- (13) AGENCY shall comply with corrective action recommendations as a result of the site review visit.
- (14) AGENCY shall actively assist in quality improvement effort(s) by COUNTY and/or the Ryan White Part A Planning Council by encouraging their clients to participate in various client opinion sampling opportunities which may include ongoing written client satisfaction surveys, personal onsite interviews or focus groups and/or needs assessment for the purpose of ongoing or periodic assessment of client needs to improve the quality of care.
- (15) AGENCY shall submit documentation/proof of completing any corrective actions identified in the programmatic site visits by due dates specified in the site visit reports.
- (16) AGENCY shall collaborate with COUNTY by allowing staff to participate in meetings and trainings as attendees and/or as presenters, as needed.
- (17) At least one AGENCY representative shall attend mandatory TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC Provider Meetings with dates, times, and locations to be determined by COUNTY.
- (18) AGENCY will send qualified participants(s) to attend Case Management related meetings as directed by COUNTY. Times and dates will be determined by COUNTY.
- (19) AGENCY will send qualified participant(s) to attend Clinical Quality Management related meetings and activities as directed by COUNTY. Times and dates will be determined by COUNTY.
- (20) AGENCY required to attend at minimum a quarterly one-on-one meeting with COUNTY to discuss budgets, service provision, client concerns and any other pertinent events related to grant funding or programming. Times and dates will be determined by COUNTY.
- (21) AGENCY shall participate in Technical Assistance training as needed and as identified by COUNTY and AGENCY staff.
- (22) The following written documents shall be visibly posted within thirty (30) business days of execution of this Agreement.
 1. The Statement of Consumer Rights
 2. Disability Act
 3. Labor laws
 4. Sanction policy and/or zero tolerance information
 5. Grievance policy or posted information informing clients that there is a grievance policy.
- (23) AGENCY shall supply COUNTY with a copy of any Direct Service subcontract Agreements within thirty (30) days of execution of that Agreement.
- (24) AGENCY shall notify COUNTY, in writing, of staff changes that occur during the award period to staff that are employed using TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC funds within one (1) business day of such occurrences.
- (25) AGENCY shall supply COUNTY with a list of active Board of Directors' members and meetings scheduled to occur seven (7) days after the execution date of this Agreement, AGENCY shall supply COUNTY with a list of the Board of Directors members.
- (26) AGENCY shall make meeting minutes available, upon request, within five (5) business days of request.
- (27) AGENCY shall supply COUNTY with a summary of all current fiscal year funding sources with dollar amounts or estimates of amounts no later than ninety (90) days after the execution of this Agreement.
- (28) AGENCY shall complete and submit to HRSA all federally mandated Program Data no later than the due dates specified by HRSA.
- (29) AGENCY shall supply COUNTY with a copy of the most recent Office of Management and Budget (OMB) A – 133 audit within six (6) months of completion of AGENCY Fiscal Year.

**EXHIBIT F
FEDERAL REQUIREMENTS**

- (30) AGENCY of TREATMENT EXTENSION ACT services shall adhere to the HRSA Part A Program Monitoring Standards, Fiscal Monitoring Standards and Universal Monitoring Standards.
6. AGENCY shall comply with all applicable state, federal and county laws and regulations relating to its performance under this Agreement as they now exist and as hereafter amended or otherwise modified. AGENCY shall perform all services under this Agreement in compliance with the U.S. Office of Management and Budget (OMB) cost principles and uniform administrative requirements as promulgated in its published circulars as well as U.S. Department of Health and Human Services Public Health Service Grants Policy Statements, all HRSA TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC program guidelines, policies and practices and comply with the Universal Health Records Standards issued by HRSA and the Title 45 CFR Part 75 – Uniform Administrative Requirements, Cost Principles and Audit Requirements for HHS Awards found here <http://www.ecfr.gov/cgi-bin/text-idx?node=pt45.1.75>
 7. AGENCY agrees that grant funds may only be used for the awarded purpose and are approved expenditures under the guidelines of U.S. Department of Health and Human Services and Health Resources and Services Administration. In the event AGENCY expenditures do not comply with this condition, that portion not in compliance must be refunded to the COUNTY.
 8. AGENCY agrees that the expenditure of award funds in excess of approved budgeted amount, without prior written approval by the COUNTY, may result in the AGENCY refunding to the COUNTY that amount expended in excess of the approved budget.
 9. AGENCY agrees to comply with the requirements of the Civil Rights Act of 1964, as amended, and the Rehabilitation Act of 1973, P.L. 93-112, as amended, and any relevant program-specific regulations, and shall not discriminate against any employee or offer for employment because of race, national origin, ethnicity, color, gender, sexual orientation, religion, age, or disability (including AIDS and AIDS-related conditions). AGENCY shall include this non-discrimination clause in all subcontracts/agreements in connection with any service or other activity under this Agreement.
 10. AGENCY shall also be in compliance with the Equal Employment Opportunity Act, Anti-Kickback Act, the Davis-Bacon Act and OSHA regulations.
 11. In accordance with the Immigration Reform and Control Act of 1986, AGENCY shall not knowingly employ unauthorized or illegal aliens in the performance of this Agreement.
 12. AGENCY agrees to comply with the Americans with Disabilities Act of 1990 (P.L. 101-136), 42 U.S.C. 12101, as amended, and regulations adopted there under contained in 28 CFR 26.101-36.999 inclusive, and any relevant program-specific regulations.
 13. AGENCY certifies, by signing this Agreement, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from participation in this transaction by any federal department or agency. This certification is made pursuant to regulations implementing Executive Order 12549, Debarment and Suspension, 28 C.F.R. pt. 67 § 67.510, as published as pt. VII of May 26, 1988, Federal Register (pp.19150-19211). This certification shall be required by AGENCY of every subcontractor receiving any payment in whole or in part from monies paid pursuant to this Agreement.
 14. AGENCY agrees, whether expressly prohibited by federal, state, or local law, or otherwise, that no funding associated with this award shall be used for any purpose associated with or related to lobbying or influencing or attempting to lobby or influence for any purpose the following:
 - a. any federal, state, county or local agency, legislature, commission, council, or board;
 - b. any federal, state, county or local legislator, commission member, council member, board member, or other elected official; or
 - c. any officer or employee of any federal, state, county or local agency, legislature, commission, council, or board.
 15. AGENCY shall also account for and report funds expended and/or services provided from other funding sources, specifically for the HIV/AIDS programs including but not limited to in-kind contributions, volunteer services, cash match, other grants and all monetary contributions and donations.

**EXHIBIT F
FEDERAL REQUIREMENTS**

16. AGENCY agrees to disclose any existing or potential conflicts of interest relative to the performance of services resulting from this award. The COUNTY reserves the right to disqualify AGENCY on the grounds of actual or apparent conflict of interest. Any concealment or obfuscation of a conflict of interest, whether intentional or unintentional, shall automatically result in the disqualification of funding.
17. AGENCY shall ensure the confidentiality of medical information that contains patient identifiers including name, date of birth, Social Security number, telephone number, medical record number and ZIP code. AGENCY shall comply with all state confidentiality laws and federal Health Insurance Portability and Accountability Act (HIPAA) regulations that protect all individually identifiable health information in any form (electronic, paper-based, oral) that is stored or transmitted by a HIPAA covered entity.
18. AGENCY must have on file updated yearly certification of HIPAA training completed by members of staff.
19. All client data listed in the COUNTY approved data management system or included in client files must only be used in course of regular business. Any data from COUNTY approved data management system or client files intended for any other use must have written approval from COUNTY.
20. AGENCY shall submit copies to COUNTY of all forms of written correspondence and/or documents pertaining to Ryan White TREATMENT EXTENSION ACT Part A and/or ENDING THE HIV EPIDEMIC services including, but not limited to, press releases and notices to the general public issued or released by AGENCY.
21. All statements, press releases, flyers, posters, brochures, and other documents promoting programs and services funded in whole or in part with TREATMENT EXTENSION ACT and/or ENDING THE HIV EPIDEMIC funds shall specifically reference that funding has been made available through a grant from the U.S. Department of Health and Human Services, HRSA, and Clark County under the TREATMENT EXTENSION ACT. The COUNTY shall supply the correct verbiage upon request of the AGENCY.
22. Title to any and all equipment procured through the expenditure of TREATMENT EXTENSION ACT and/or ENDING THE HIV EPIDEMIC funds will vest upon acquisition with COUNTY. Upon termination of this Agreement, COUNTY shall solely determine the disposition of all such equipment.
23. Property records shall be maintained by AGENCY, including a description of the property, serial or ID number, source of property, title holder, acquisition date and cost of property, percentage of TREATMENT EXTENSION ACT and/or ENDING THE HIV EPIDEMIC funds used to procure property, location, use and condition of the property.
24. COUNTY shall monitor AGENCY'S performance during the term of this Agreement. This shall include, but not be limited to, site visits, AGENCY'S participation in COUNTY's sponsored training and contractor meetings, timeliness of deliverables and recipient sponsored projects through the Ryan White Part A Planning Council. Results of this review may be considered when evaluating AGENCY'S performance for continued funding in future grant year. This section shall survive the termination of this Agreement.
25. If AGENCY fails to substantially comply with any material provisions of this Agreement, COUNTY reserves the right to withhold payment in an amount that corresponds to the harm caused by AGENCY, and/or to immediately suspend, modify or terminate this Agreement. Events that may also lead to withholding of funds, and/or suspension, modification or termination include, but are not limited to:
 - a. AGENCY materially breaches this Agreement or is in material violation of any applicable county ordinance or state or federal law in conducting activities under this Agreement.
 - b. AGENCY fails to maintain any license, registration, or permit required to provide the services specified in this Agreement or fails to utilize licensed personnel, where required by law;
 - c. AGENCY, either knowingly or unknowingly, misrepresents, in any way, information or data furnished to COUNTY, or submits reports that are materially incorrect, incomplete or delinquent;
 - d. AGENCY makes improper use of funds;
 - e. AGENCY fails to resolve, to the reasonable satisfaction of COUNTY, any disallowed or questionable costs and/or operating practices identified in any current or prior fiscal year program monitoring, site visit or audit report;
 - f. AGENCY engages in unlawful discrimination;
 - g. AGENCY fails to take timely corrective action in response to written notification by COUNTY;

**EXHIBIT F
FEDERAL REQUIREMENTS**

- h. AGENCY is indebted to the United States Government;
 - i. AGENCY fails to collaborate and cooperate with other TREATMENT EXTENSION ACT funded, ENDING THE HIV EPIDEMIC funded or non-funded agencies when deemed necessary to provide efficient and effective services to the HIV infected/affected population. This includes failing to attend or send an appropriate representative to HIV/AIDS related meetings scheduled by COUNTY and other agencies;
 - j. AGENCY fails to accomplish the Scope of Work or fails to meet deliverable due dates specified in this Agreement.
 - k. AGENCY uses TREATMENT EXTENSION ACT and/or ENDING THE HIV EPIDEMIC funds for lobbying purposes or fails to submit to COUNTY "Disclosure of Lobbying Activities with Non-Federal Funds" Statement if AGENCY engages in lobbying activities.
 - l. COUNTY reasonably deems AGENCY'S performance unsatisfactory.
26. All participating client information furnished by COUNTY to AGENCY shall be provided via COUNTY approved management information system. AGENCY is entitled to rely on information provided in COUNTY approved management information system to the extent such information or data would be relied upon by a reasonably prudent AGENCY.
27. AGENCY shall schedule an annual financial audit with a qualified certified public accounting firm. A copy of the auditor's report, financial statements and management letter, if any, for the prior fiscal year shall be submitted to COUNTY for review along with any required corrective action plan. A copy of the Financial Audit Report must be sent to Clark County Social Service, Attn: Office of HIV HRSA Grants Project Director, 1600 Pinto Lane, Las Vegas, Nevada 89106. Failure to meet this requirement may result in loss of current funding and disqualification from consideration for further COUNTY administered funding. This audit shall be made by an independent auditor in accordance with generally accepted accounting principles and title 45 Code of Federal Regulation Part 75 – Uniform Administrative Requirements, Cost Principles and Audit Requirements for HHS Awards. This requirement applies equally to any and all subcontractors of AGENCY that receive TREATMENT EXTENSION ACT and/or ENDING THE HIV EPIDEMIC funds. Any subcontracts shall be furnished to COUNTY to ensure conformance with all TREATMENT EXTENSION ACT and ENDING THE HIV EPIDEMIC requirements.
28. AGENCY shall make appropriate corrections within two (2) months after receipt of an audit report to remedy any problems identified in the audit report. COUNTY may withhold payment for non-correction of material weaknesses identified by the audit report in addition to its right to terminate this Agreement for such non-correction.
29. If AGENCY is unable to furnish the audit reports required above, AGENCY shall submit to COUNTY a written request with an explanation for an extension prior to the six (6) month deadline. The request shall include a letter from the Certified Public Accounting firm engaged to perform the audit that states, at a minimum, that the firm has been engaged to perform the audit and the anticipated completion date.
30. COUNTY shall monitor the entire program under this Agreement on an ongoing basis. COUNTY shall advise AGENCY in advance of the monitoring procedure which shall be used. All information obtained by monitors shall be kept confidential within COUNTY, except as otherwise required by federal or state statutes or regulations.
31. This Agreement may be terminated without cause by COUNTY giving written notice by personal service or Certified Mail to the AGENCY at least thirty (30) days prior to the effective date of such termination.
32. Accounting records are considered to be all records relating to the expenditure and reimbursement of funds awarded under this Agreement. Records required for retention include all accounting records, including related original and supporting documents that substantiate costs charged to the award activity. Recipients of awards are required to maintain accounting records, identifiable by award number. Such records shall be maintained in accordance with the following:
- a. Records must be retained for at least five (5) calendar years (unless otherwise stipulated) from the date that the final reports have been submitted to COUNTY.
 - b. In all cases, an overriding requirement exists to retain records until resolution of any audit questions relating to individual awards.
 - c. Current job descriptions as well as curriculum vitae, resumes, copies of certificates, licenses, and other pertinent credentials of all employees serving in positions funded under this Agreement need to be

**EXHIBIT F
FEDERAL REQUIREMENTS**

retained for a minimum of five (5) years subsequent to the expiration date of this agreement, making them available to COUNTY upon request.