

**UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA
BOARD OF HOSPITAL TRUSTEES
AGENDA ITEM**

Petitioner: Mason Van Houweling, Chief Executive Officer

Recommendation:

Approve and authorize the Chief Executive Officer to sign the Agreements for Epic Support and Epic Strategic Projects with Hummingbird Healthcare; authorize the Chief Executive Officer to execute the extension option; or take action as deemed appropriate. (For possible action)

FISCAL IMPACT:

Fund #:	5420.000	Fund Name:	UMC Operating Fund
Fund Center:	3000854000	Funded PGM/Grant:	N/A
Amount:	Epic Support: \$14,070,000; Epic Strategic Projects: \$4,350,000		
Description:	Epic Support and Epic Strategic Projects		
Additional Comments:	3 Years; 90 days w/o cause		

BACKGROUND:

This request is to enter into the Agreements with Hummingbird Healthcare (“Hummingbird”) for Epic Support and Epic Strategic Projects.

Under the Epic Support Agreement, Hummingbird will provide UMC with specialized teams for revenue cycle and clinical application support. The scope of services encompasses ticket management, system upgrades, workflow optimization, coding updates, and issue resolution. Oversight will be provided by a Client Success Executive, who will be responsible for onboarding, assessing consultant resources, account management, project scoping, governance meetings, and quarterly performance reviews. Workflow optimization will utilize a structured ITIL-based approach to align with UMC’s strategic objectives. The Agreement, overseen by UMC’s Director of IT, provides staffing flexibility over a three-year term from the Service Commencement Date, with an optional three-month extension, for an NTE amount of \$14,070,000.

Under the Strategic Projects Agreement, Hummingbird will deliver project-based Epic consulting services to UMC, focusing on enhancements beyond maintenance of the Epic system. Each project initiated under this Agreement will be designed to align with UMC’s operational goals and incorporate the latest features offered by Epic. This ensures that UMC remains at the forefront of healthcare technology, guided by formal charters and clear metrics. Support for these projects will be provided over a three-year term from the Service Commencement Date, for an NTE amount of \$4,350,000.

UMC will compensate Hummingbird a total of \$18,420,000 for both Agreements during the three (3) year term, with an option to extend for three months. Either party may terminate these Agreements with a 90-day written notice to the other. Staff also request authorization for the Hospital CEO to execute the extension option if deemed beneficial to UMC.

UMC’s Executive Director of Information Technology has reviewed and recommends approval of these

Cleared for Agenda

04/07/2026

File ID#

26-1422

Agreements. These Agreements have been approved as to form by UMC's Office of General Counsel.

These Agreements were reviewed by the Governing Board at their March 25, 2026, meeting and recommended for approval by the Board of Hospital Trustees.