## ATTACHMENT A

Customer system enhancements, acquisitions, and/or replacements     (e.g., Acclaim, credit card processing services and devices, websites, kiosks, records management, business continuity, self-service/application terminals, etc.) to include labor, installation, hardware, software, licensing, and all related implementation, training, and acquisition costs	\$3,018,669
<ul> <li>Professional and consulting services – to include planning, analyzing, acquiring, developing, implementing, documenting, destroying, archiving, etc.</li> </ul>	\$250,000
<ul> <li>Acquisition of new (and/or replacement of current) hardware, software, network equipment, peripherals, and related subscription and/or licensing fees for staff operations</li> </ul>	\$200,000
<ul> <li>Training, conferences, certifications, membership fees/dues, and all related travel expenses</li> </ul>	\$50,000
<ul> <li>Salaries and Benefits (100% Records Administration Manager/A33 Salary and 75% Project Specialist/C28 Salary) – continued funding for existing positions</li> </ul>	\$283,159
Total	\$3,801,828