

**AMENDMENT NO. 1 TO  
MASTER SERVICES AGREEMENT  
CBE NO. 606080-21  
ELIGIBILITY GRANT TEMPORARY STAFFING**

**THIS AMENDMENT NO. 1 TO MASTER SERVICES AGREEMENT** (this "AMENDMENT") is made and entered into this \_\_\_\_\_ day of \_\_\_\_\_ 2022, by and between CLARK COUNTY, NEVADA (hereinafter referred to as "COUNTY"), and PROTIVITI INC (hereinafter referred to as "PROVIDER").

**WITNESSETH:**

**WHEREAS**, the parties entered into that certain Master Services Agreement under CBE Number 606080-21 dated as of December 17, 2021 (hereinafter referred to as CONTRACT); and

**WHEREAS**, the parties desire to amend the CONTRACT to add an additional authorized Statement of Work thereunder.

**NOW, THEREFORE**, the parties agree to amend the CONTRACT as follows:

1. Add the attached Statement of Work Exhibit A below for services beginning July 1, 2022 through December 31, 2022
2. The revisions contained herein are effective as of July 1, 2022.

This Amendment authorizes an increase of \$12,801,600 under the CONTRACT.

Except as expressly amended herein, the terms and conditions of the CONTRACT shall remain in full force and effect.

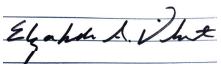
**COUNTY:**  
COUNTY OF CLARK, NEVADA

By: \_\_\_\_\_  
JESSICA COLVIN  
Chief Financial Officer

**PROVIDER:**  
PROTIVITI INC.

By:  \_\_\_\_\_  
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MARK GOSNELL  
Managing Director

**APPROVED AS TO FORM:**  
STEVEN B. WOLFSON, District Attorney

By:  \_\_\_\_\_  
ELIZABETH VIBERT  
Deputy District Attorney

**EXHIBIT A**  
**STATEMENT OF WORK**  
**(CBE NO. 606080-21)**

***Check one***

☐ **Project** ☒ **Staff Augmentation**

This is a Statement of Work under the Master Services Agreement (CBE No. 606080-21) dated December 17, 2021 (the "**Agreement**") between Clark County, Nevada ("**Client**") and Protiviti Inc., a Delaware corporation ("**Protiviti**"), for CARES Housing Assistance Program ("**CHAP**") support.

**Services**

Clark County, Nevada has requested Protiviti's assistance in the processing of applications and oversight of resources to support CHAP.

**Professional Fees and Expenses**

The table below details the resources that have been requested by Client. The estimated fees below are considered an additional cost to Client beyond those fees previously authorized under the Agreement.

<b>Resources</b>	<b>Estimated Weeks</b>
5 Team leads and 17 Pod Leads	26
<b>CHAP team support</b>	<b>Estimated Weeks</b>
18 Resources reporting directly to CHAP team and Fiscal Support	26
<b>Call Center Resources</b>	<b>Estimated Weeks</b>
7 Call Center Resources and 1 Call Center Manager	26
<b>Application processors</b>	<b>Estimated Weeks</b>
186 Processors and 10 CMIS (Tiger Team)	26

The estimated Protiviti fees of \$12,801,600 under this Statement of Work include: 18 resources reporting directly to Client for 26 weeks from 1st July 2022 through 31st December 2022; 7 call center resources and 1 call center manager reporting directly to Client for 26 weeks from 1st July 2022 through 31st December 2022; 186 processors and 10 CMIS resources reporting directly to Client for 26 weeks from 1st July 2022 through 31st December 2022; and 22 leads (5 Team leads and 17 Pod leads reporting directly to Client for 26 weeks from 1st July 2022 through 31st December 2022.

- If Protiviti reaches 70% of the estimated fee amounts above, (i) Protiviti will: (a) provide the Client with written notice (which includes e-mail) promptly after it reaches the estimated fee amount and (b) continue to perform its Services under the terms of the Statement of Work as amended herein, and (ii) Client will pay for such Services, unless and until the Client provides written notice to Protiviti otherwise.
- For sub-contractors, legally required overtime (federal law requires more than 8 hours a day or 40 hours in a week) will be billed at one and a half (1½) times the normal billing rate. If state law requires double time pay, the double time hours will be billed at 2.00 times the normal billing rate. The following are established guidelines for the state of California:
- One and one-half times the employee's regular rate of pay for all hours worked in excess of eight hours up to and including 12 hours in any workday, and for the first eight hours worked on the seventh consecutive day of work in a workweek; and
- Double the employee's regular rate of pay for all hours worked more than 12 hours in any workday and for all hours worked more than eight on the seventh consecutive day of work in a workweek.
- Protiviti will comply with Title VI Federal Assurance for American Rescue Plan Act (ARPA).

Protiviti shall also comply with Title VI of the Civil Rights Act of 1964, which prohibits recipients of federal financial assistance from excluding from a program or activity, denying benefits of, or otherwise discriminating against a person on the basis of race, color, or national origin (42 U.S.C. § 2000d et seq.), as implemented by the Department of the Treasury's Title VI regulations, 31 CFR Part 22, which are herein incorporated by reference and made a part of this contract (or agreement). Title VI also includes protection to persons with "Limited English Proficiency" in any program or activity receiving federal financial assistance, 42 U.S.C. § 2000d et seq., as implemented by the Department of the Treasury's Title VI regulations, 31 CFR Part 22, and herein incorporated by reference and made a part of this Statement of Work.


Executed this June 23, 2022.

**PROTIVITI INC.**

**Clark County, Nevada**

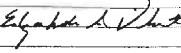
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**Mark Gosnell**  
Managing Director

By: 

**Jessica Colvin**  
Chief Financial Officer

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