9-1-1 Surcharge

Billy Samuels, Fire Chief

January 20, 2026

CLARK COUNTY NEVADA

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History of the 9-1-1 Surcharge

- 1995 – NV Legislature enacted SB 473 (NRS 244A)
- 2017 – Allowed counties with populations greater 700K to implement
- 2025 – Clark County (with support from incorporated cities and LVMPD) requested to implement the surcharge to enhance the current 9-1-1system

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Recent Incidents - Operations

- April 2024
  - Affected the following PSAP's (Public Safety Answering Point): LVMPD, NLVPD, HPD, CCC
  - MACC setup
- December 2024
  - CCC affected with receiving transfer calls from LVMPD
- October 2025
  - Affected CCC, Rural Division, LVMPD

The “Why”

- Currently operate on an analog system
- Allows us to use the surcharge for equipment, licenses, subscriptions, and enhancements like NG911
- NG911
  - Fully digital communications from call maker to call taker
  - Supports voice, text, images and videos
  - Location information
  - Reroutes calls quicker

Ordinance Timeline

- 12/17/2024 – BCC directed the staff to develop the 9-1-1 Surcharge Master Plan
- 11/4/2025 - BCC adopted a 5-year 9-1-1 Surcharge Master Plan
- 1/6/2026 – BCC approved the Business Impact Statement
- 1/6/2026 – BCC introduced the 9-1-1 Surcharge Ordinance
- 1/20/2026 – BCC will conduct a public hearing and adopt the Ordinance
- 2/3/2026 - BCC consider appointments of the 2 county members to the 9-1-1 Emergency Response Advisory Committee

Ordinance - Fiscal

- Beginning April 1, 2026, the following charges for each access line, trunk line and mobile telephone number assigned to customers within Clark County:
- $1.00 per month for each access line to the local exchange of a telecommunications provider.
- $10.00 per month for each trunk line to the local exchange of a telecommunications provider.
- $1.00 per month for each telephone number assigned to a customer by a supplier of mobile telephone service with Clark County.
- Each month the Telephone company shall collect the Surcharge and remit to the treasurer of the County.
- SB 208: facilities, hardware, software – physically occupied center.
- Unencumbered: >15m at end of any fiscal, BCC shall reduce the surcharge.

Ordinance - Advisory Committee

Fourteen (14) members - Two (2) members from the following (NRS 244A.7645):

- City of Las Vegas*
- City of Boulder City*
- City of Henderson*
- City of Mesquite*
- City of North Las Vegas*
- Clark County
- LVMPD – appointed by the Fiscal Affairs Committee**

*As required by NRS 244A.47645 one member must be the chief law enforcement officer or designee, and one member must be the chief law enforcement officer or designee of the cities Marshal division

**One member must be the chief law enforcement officer or designee

Ordinance - Advisory Committee cont.

- Develop, maintain, and annually review the County's Five-Year Master Plan
- Recommend surcharge expenditures to the BCC
- BCC has final determination of the expenditures
- Four-year terms
- Chair and Vice-Chair elected annually
- Follow Nevada's Open Meeting Law (NRS 241)

Summary:

- Allowances to help offset increasing costs
- We cannot continue to repeat history
- Provides up-to-date technology
- Provides a more reliable and resilient 911 system

Questions/Comments