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The Remote Multipurpose Interactive Recording Kiosk

Clark County, NV

Program Year: 2021

Abstract:

The purpose of the Remote Interactive Recording Kiosk is to provide the constituents with a quick and easy process to retrieve copies, scan and record property and land records from a remote location. Since the implementation of the remote Multipurpose Interactive Recording Kiosk, the stand-alone systems have reduced customer's wait time to receive copies of documents and it is user friendly for customers to interact in real-time with a Deputy Recorder located at the main office. The project that is outlined below has provided an immediate response for customers, improved customer service, reduced customer traffic flow, and has served as one of the many technological enhancements that has increased the revenue stream for the County and the State. The Clark County Recorder's Office has provided a comprehensive detailed presentation of the remote Interactive Recording Kiosk that meets the criteria for the 2021 NACo Achievement Award.

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