

Ambulance Response Areas 2016 Contract

Clark County, Nevada

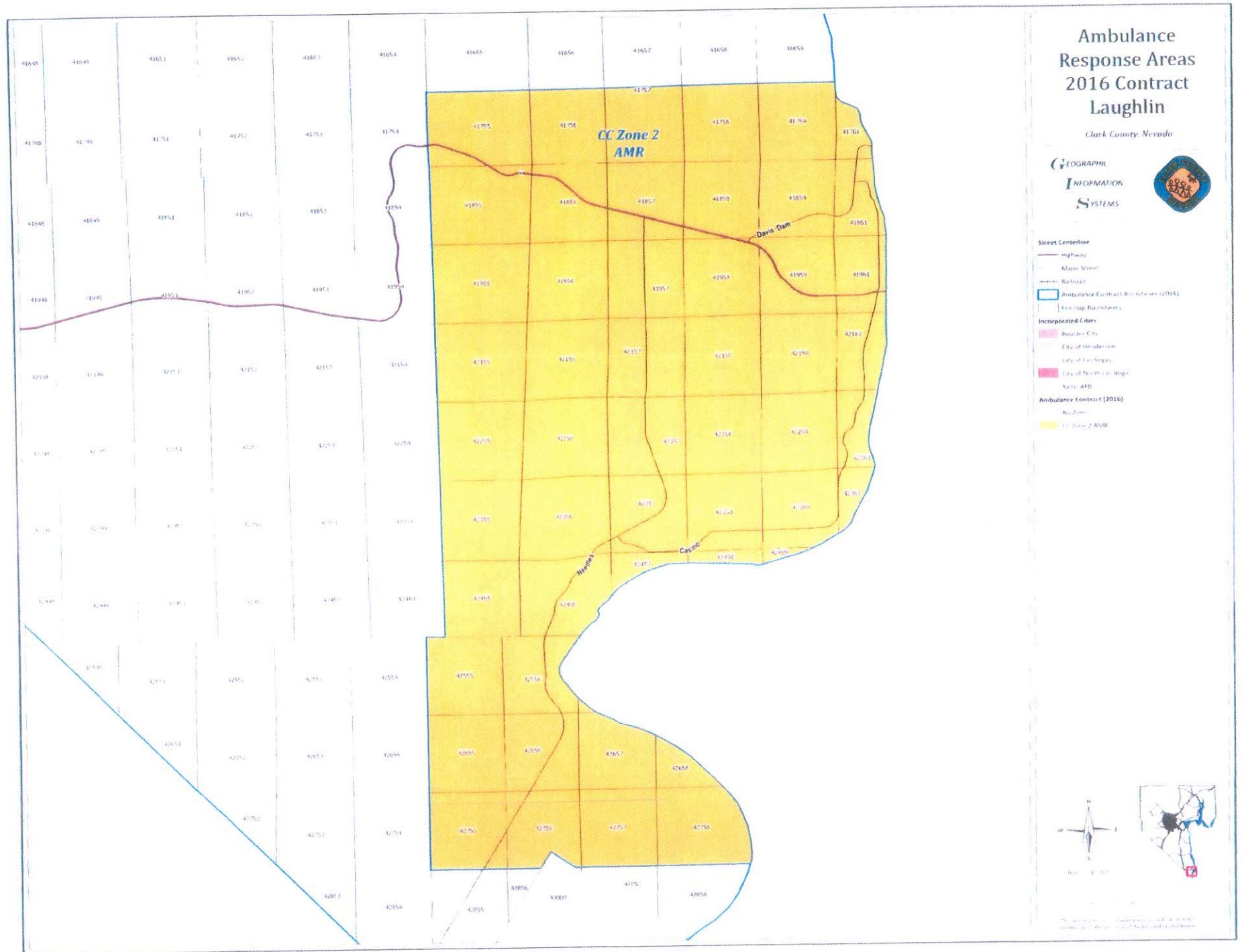
GEOGRAPHIC
INFORMATION
SYSTEMS

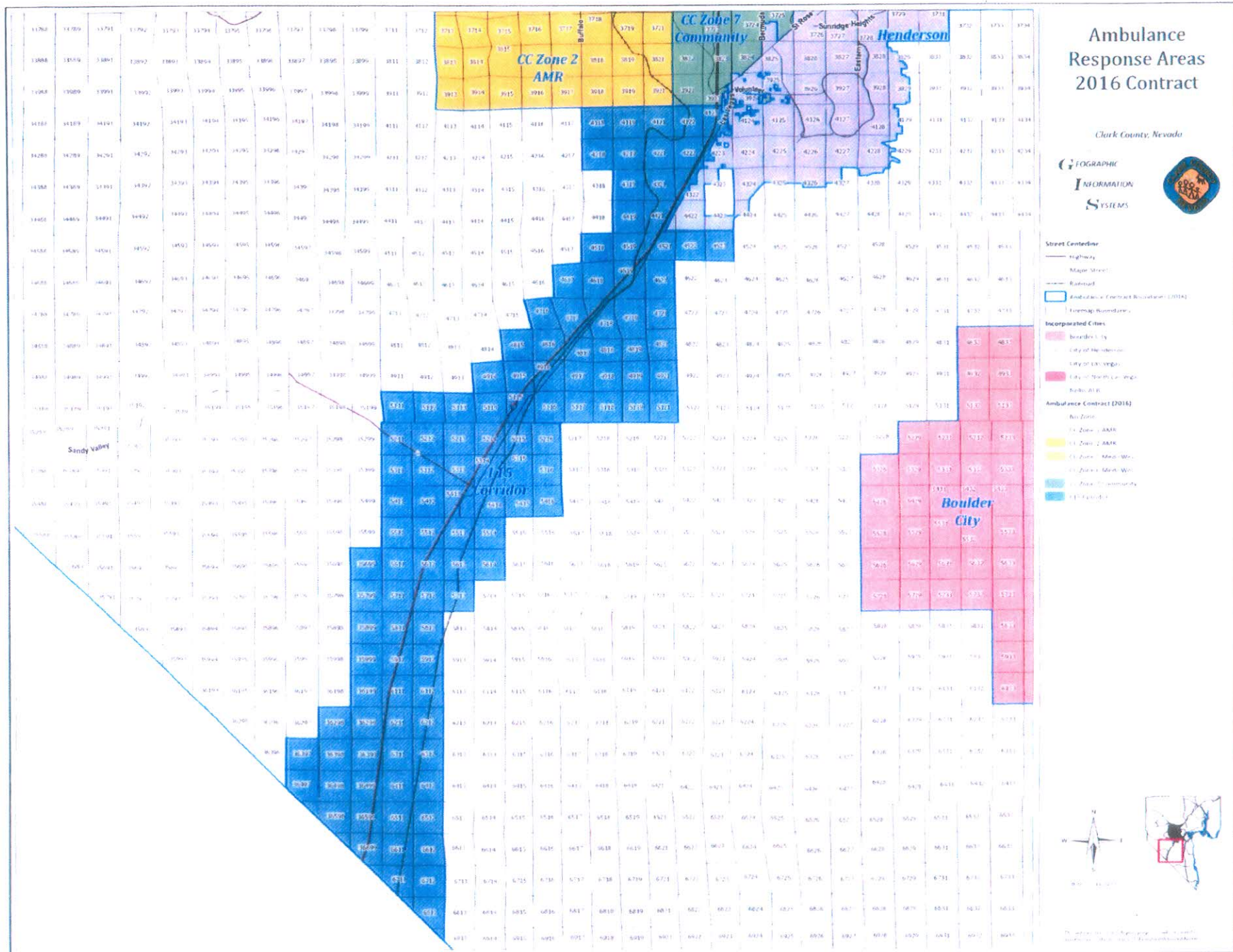


- Street Centerline**
 - Highway
 - Major Street
 - Railroad
- Ambulance Contract Boundaries (2016)**
 - Firemap Boundaries
- Incorporated Cities**
 - Boulder City
 - City of Henderson
 - City of Las Vegas
 - City of North Las Vegas
 - Nellis AFB
- Ambulance Contract (2016)**
 - No Zone
 - CC Zone 1 AMR
 - CC Zone 2 AMR
 - CC Zone 3 AMR
 - CC Zone 4 AMR
 - CC Zone 5 AMR
 - CC Zone 6 AMR
 - CC Zone 7 AMR
 - CC Zone 8 AMR



This information is for display purposes only. No liability is assumed for the accuracy of the data displayed herein.





**AMBULANCE FRANCHISES
CALL VOLUME AND ON TIME PERFORMANCE
AUGUST 2020 THROUGH JULY 2021**

AMR		Zone 1		Zone 2		Zones 1 & 2			Total		Late Fees	
		Priority 1	Priority 2	Priority 1	Priority 2	Priority 3	Priority 1	Priority 2				
Aug-2020	# of Calls	1,807	674	2,048	710	413	3,855	1,384	5,239	\$	13,850.50	
	On Time %	92.91%	90.05%	92.67%	90.14%	98.06%						
Sep-2020	# of Calls	1,702	609	1,898	673	419	3,600	1,282	4,882	\$	8,200.75	
	On Time %	94.06%	88.83%	93.73%	89.59%	96.89%						
Oct-2020	# of Calls	1,800	615	1,885	624	395	3,685	1,239	4,924	\$	11,117.50	
	On Time %	91.50%	89.59%	92.62%	90.06%	97.72%						
Nov-2020	# of Calls	1,682	544	1,831	610	380	3,513	1,154	4,667	\$	20,722.00	
	On Time %	90.36%	90.44%	90.93%	88.03%	97.10%						
Dec-2020	# of Calls	1,855	583	1,822	646	369	3,677	1,229	4,906	\$	19,359.75	
	On Time %	91.21%	89.53%	93.96%	89.00%	98.64%						
Jan-2021	# of Calls	1,692	621	1,970	631	369	3,662	1,252	4,914	\$	20,763.25	
	On Time %	90.89%	89.04%	91.06%	91.12%	99.18%						
Feb-2021	# of Calls	1,499	574	1,666	607	415	3,165	1,181	4,346	\$	11,233.75	
	On Time %	93.19%	89.19%	90.81%	89.62%	98.31%						
Mar-2021	# of Calls	1,728	663	2,026	702	404	3,754	1,365	5,119	\$	22,171.00	
	On Time %	90.68%	88.38%	90.86%	86.75%	99.00%						
Apr-2021	# of Calls	1,777	678	2,224	807	456	4,001	1,485	5,486	\$	51,251.00	
	On Time %	89.58%	82.74%	89.07%	85.50%	98.46%						
May-2021	# of Calls	2,024	658	2,343	866	536	4,367	1,524	5,891	\$	46,988.00	
	On Time %	90.06%	83.73%	88.68%	85.21%	98.88%						
Jun-2021	# of Calls	1,955	690	2,474	861	636	4,429	1,551	5,980	\$	61,137.00	
	On Time %	88.90%	81.59%	88.27%	84.20%	97.79%						
Jul-2021	# of Calls	2,144	798	2,716	969	714	4,860	1,767	6,627	\$	69,236.00	
	On Time %	85.58%	80.07%	85.49%	83.48%	97.89%						
12-MONTH TOTAL (Aug 2020 - July 2021)									46,568	16,413	62,981	\$ 356,030.50
AMR Percentage of Total calls amongst all Franchisees									37.81%			

MEDICWEST		Zone 5		Zone 6		Zones 5 & 6			Total	Late Fees
		Priority 1	Priority 2	Priority 1	Priority 2	Priority 3	Priority 1	Priority 2		
Aug-2020	# of Calls	2,624	854	2,190	798	222	4,814	1,652	6,466	\$ 10,873.00
	On Time %	92.56%	87.00%	94.47%	92.85%	95.04%				
Sep-2020	# of Calls	2,257	755	1,980	809	224	4,237	1,564	5,801	\$ 10,389.00
	On Time %	92.42%	83.97%	94.54%	91.22%	94.64%				
Oct-2020	# of Calls	2,343	756	2,077	779	238	4,420	1,535	5,955	\$ 13,130.00
	On Time %	93.00%	84.39%	92.87%	90.24%	96.63%				
Nov-2020	# of Calls	2,347	765	1,912	729	208	4,259	1,494	5,753	\$ 16,102.25
	On Time %	91.26%	84.31%	92.62%	91.22%	96.15%				
Dec-2020	# of Calls	2,250	757	1,877	771	206	4,127	1,528	5,655	\$ 16,240.25
	On Time %	93.55%	84.14%	92.00%	91.82%	97.08%				
Jan-2021	# of Calls	2,358	786	1,921	838	185	4,279	1,624	5,903	\$ 6,773.00
	On Time %	94.10%	88.29%	93.07%	90.69%	97.83%				
Feb-2021	# of Calls	2,087	734	1,789	725	184	3,876	1,459	5,335	\$ 9,059.75
	On Time %	93.43%	87.05%	93.62%	89.93%	99.45%				
Mar-2021	# of Calls	2,286	892	2,139	858	185	4,425	1,750	6,175	\$ 17,566.00
	On Time %	92.08%	83.18%	92.09%	86.94%	98.91%				
Apr-2021	# of Calls	2,517	867	2,292	867	227	4,809	1,734	6,543	\$ 42,480.00
	On Time %	90.58%	83.62%	89.61%	86.96%	96.30%				
May-2021	# of Calls	2,659	930	2,438	960	248	5,097	1,890	6,987	\$ 39,195.00
	On Time %	90.67%	85.16%	90.73%	84.58%	99.19%				
Jun-2021	# of Calls	2,730	869	2,527	927	285	5,257	1,796	7,053	\$ 66,643.00
	On Time %	88.75%	81.24%	89.67%	85.32%	97.19%				
Jul-2021	# of Calls	3,030	1,051	2,763	1,047	283	5,793	2,098	7,891	\$ 99,713.00
	On Time %	82.64%	78.11%	85.45%	80.42%	95.05%				
12-MONTH TOTAL (Aug 2020 - July 2021)							55,393	20,124	75,517	\$ 348,164.25
MedicWest Ambulance Percentage of Total calls amongst all Franchisees							45.34%			

COMMUNITY		Zone 7		Zone I-15		Zones 7 & I-15			Total	Late Fees	
		Priority 1	Priority 2	Priority 1	Priority 2	Priority 3	Priority 1	Priority 2			
Aug-2020	# of Calls	1,554	528	52	8	462	1,606	536	2,142	\$	312.00
	On Time %	95.36%	95.07%			97.83%					
Sep-2020	# of Calls	1,551	540	53	16	440	1,604	556	2,160	\$	1,014.00
	On Time %	94.97%	95.92%			96.36%					
Oct-2020	# of Calls	1,584	501	58	13	500	1,642	514	2,156	\$	1,300.00
	On Time %	94.06%	95.00%			96.40%					
Nov-2020	# of Calls	1,569	533	40	3	471	1,609	536	2,145	\$	812.00
	On Time %	94.13%	95.12%			98.51%					
Dec-2020	# of Calls	1,718	532	27	6	515	1,745	538	2,283	\$	478.00
	On Time %	95.63%	96.42%			97.66%					
Jan-2021	# of Calls	1,614	549	44	12	495	1,658	561	2,219	\$	574.00
	On Time %	94.36%	95.08%			97.57%					
Feb-2021	# of Calls	1,484	423	30	13	451	1,514	436	1,950	\$	466.00
	On Time %	95.75%	95.74%			98.89%					
Mar-2021	# of Calls	1,695	530	47	8	567	1,742	538	2,280	\$	204.00
	On Time %	95.16%	96.79%			98.41%					
Apr-2021	# of Calls	1,889	594	39	7	553	1,928	601	2,529	\$	1,432.00
	On Time %	94.28%	93.93%			98.19%					
May-2021	# of Calls	1,938	625	37	18	573	1,975	643	2,618	\$	2,122.00
	On Time %	95.35%	95.04%			97.20%					
Jun-2021	# of Calls	1,947	622	64	7	581	2,011	629	2,640	\$	1,194.00
	On Time %	94.76%	94.05%			97.76%					
Jul-2021	# of Calls	2,242	645	45	13	825	2,287	658	2,945	\$	3,132.50
	On Time %	93.66%	94.41%			94.21%					
12-MONTH TOTAL (Aug 2020 - July 2021)							21,321	6,746	28,067	\$	13,040.50
Community Ambulance Percentage of Total calls amongst all Franchisees											16.85%
TOTAL ALL FRANCHISEES							123,282	43,283	166,565	\$	717,235.25
											100.00%

NOTES:

- 1 Each of the Franchisees have 2 Zones (AMR is Zone 1 & 2; MedicWest is Zone 5 & 6; Community is Zone 7 & the I-15 Corridor)
- 2 The I-15 Corridor starts at the southern edge of the urban valley and follows I-15 to Primm and has no response time requirements.
- 3 Priority 1 calls are EMS Category B, C, D & E level calls range from moderate to life-threatening conditions.
- 4 Priority 2 calls are the least serious calls.
- 5 Priority 3 calls are non-emergency, inter-facility transports that are scheduled, unscheduled or urgent.
- 6 The maximum response time for Priority 1 call is 11:59 (min:sec), and for Priority it is 19:59.
- 7 The standard late fee is assessed for Priority 1 at \$17 per late call, and for Priority 2 at \$12 per late call.
- 8 Excessive late fees apply to Level C, D & E level calls if arrival on scene is later than 14:59 (\$100); 19:59 (\$250); or 29:59 (\$500).
- 9 Failure to maintain 90% on time compliance within a zone during a month results in a penalty of \$10,000.
- 10 Failure to meet the 90% compliance for any four months within any 12-month period is grounds for corrective action by the Board.